



MALLEE FAMILY CARE

MALLEE FAMILY CARE  
2015-16 ANNUAL REPORT

**TOWARDS  
STRONGER  
MORE CARING  
COMMUNITIES**





# VISION MISSION PRINCIPLES

**Vision** Seeking Solutions, Shaping Success. Towards stronger, more caring communities.

**Mission** Promote excellence in the delivery of services, research and advocacy that enrich lives and increase opportunities for individuals, families and communities.

**Principles** Communities are enriched by Passion, Participation and Partnerships.



# ABOUT MFC

## Mallee Family Care

### PATRONS

Hon. Tim Fischer AC  
Richard Haselgrove AM  
Professor Tony Vinson AM

### OFFICERS

**President** Ross Lake OAM  
**Vice-President** Marie Schlemme OAM  
**Secretary** Teresa Jayet  
**Treasurer** Larry O'Conner

### BOARD

Dr John Cooke  
Peter Greed (Retired April 2016)  
Jenny Hilton (Retired November 2016)  
Archdeacon Michael Hopkins  
Jim Kirkpatrick  
Max Noyce  
Keith Richards OAM  
Chris Riordan  
Margaret Thomson  
William (Billy) Carroll (Resigned October 2015)  
Michelle Oates (Appointed April 2016)  
Rachel White (Appointed May 2016)

### AUDIT COMMITTEE

**Chair** Dr John Cooke  
Ross Lake OAM  
Larry O'Connor  
Amanda King (Resigned March 2016)  
Kate Hancock

### LIFE MEMBERS

Bill Brown  
Roger Cornell  
Bernie Currow  
Margery Fenton (Dec)  
Nell Flight  
Ross Lake OAM  
Ollie Godena (Dec)  
Richard Haselgrove AM  
Don (Dec) & Doris Littrell  
Colin McLeod  
Elizabeth Maffei  
Anne Mansell  
Andrew Mentiplay  
Peter Mills (Dec)  
Max Noyce  
Jill Pattenden  
Bruce Penny  
Gerald Purchase  
Neil (Dusty) Rhodes (Dec)  
Keith OAM & Jan Richards  
Luke Rumbold (Dr)  
Don (Dec) & Maureen Skelton (Dec)  
Graeme Sutton (Rev)  
John Taylor (Rev)  
Eddie Warhurst  
Milton Whiting OAM (Dec)  
Rotary Club of Mildura  
Somebody's Daughter  
Theatre Company

### MEMBERS FOR LIFE

Fiona Harley OAM  
Christine Knight OAM  
Raymond Lyons

### AUDITORS

RSD Chartered Accountants

### MANAGEMENT TEAM

**Executive Director**  
Teresa Jayet  
**Director Corporate Services**  
Geoff Dea (10/06/2016)  
**Deputy Executive Director,  
Director Education, Training  
and Research**  
Fiona Harley  
**Director Community Services**  
Lisa-Maree Stevens  
**Director Disabilities  
and Mental Health**  
Cath Murphy  
**Director Family Services**  
Metaxia Tsoukatos

# ABOUT MALLEE FAMILY CARE (continued)

## Chances for Children

### PATRONS

Dr. Patricia Edgar AM  
Dr. James Fitzpatrick  
Joshua Jenkins  
Myf Warhurst  
The Rt. Hon. Ian Sinclair AC  
Dr Sev Ozdowski OAM  
Nahum Mushin  
Lady Marigold Southey AC  
The Hon. Tim Fischer

### BOARD

**Chair** Fiona Devilee  
Ros Fox  
Ross Lake OAM  
Lara McCarron  
Anne Mansell  
Mike Mooney  
Gary Nalder  
Keith Richards OAM  
Evette Turlan

### LIFE MEMBERS

Stefano De Pieri  
Lloyd Thomson  
Eddie Warhurst  
Fiona Devilee  
Brian Dodson  
Keith Richards OAM  
Alan Fisher

## CHANCES CHAMPIONS

Vicki Krake  
Matt Gaffney  
Paul and Janet Lock

## COMMITTEE OF MANAGEMENT

Anne Mansell  
Dan Menzies  
Fiona Devilee  
Gary Nalder  
Gerard Jose  
Keith Richards OAM  
Marie Schlemme  
Michelle Wall  
Mike Mooney  
Roz Fox

# OUR BOARD



Dr. John Cooke  
Board member



Michael Hopkins  
Board member



Jim Kirkpatrick  
Board member



LEFT > RIGHT  
Ross Lake OAM  
President

Marie Schlemme OAM  
Vice president

Larry O'Connor  
Treasurer



Chris Riordan  
Board member



Rachel White  
Board member



Michelle Oates  
Board member



Margaret Thomson  
Board member

Keith Richards OAM  
Board member

Max Noyce  
Board member



# PRESIDENT'S REPORT



*ROOM  
FOR ONE  
MORE*



It has been a year of transition for Mallee Family Care, after 36 years of tireless leadership as Executive Director, we wished Vernon Knight AM well in his retirement and we welcomed Teresa Jayet. Teresa has fully embraced the challenges and opportunities that have faced the Agency in the last twelve months and I am certain that this will continue as we face another year ahead with numerous changes in the sector.

The Agency commenced a project that would ultimately see all programs reviewed. Due to this review, the most notable transition was that of All Star Access to Connecting Skills Australia. While this was a difficult decision for the Board, the staff, supported employees and their families should be commended for their determination to ensure the transition was a success. As a result of the transition, employment continues locally for all supported employees within our community.

We entered into the final year of a two year project with our partners, Upper Murray Family Care, Oz Child and Melbourne University which was funded through the Ian Potter Foundation 50th Anniversary Commemorative Grant. Our Partnership journey enabled us to join with MacKillop Family Services and implement a software system that will enable us to measure the outcomes and effects of our services to clients.

The compliance and accreditation requirements that occur for our programs are extensive.





The Office of the Children’s Guardian renewed Mallee Family Care’s accreditation and certification for a five year period for out of home care in New South Wales. This is considered to be the best level of practice to be attained in the sector.

It should be noted that Board Members, Peter Greed, Jenny Hilton and Billy Carrol resigned

from their positions, however, they remain dedicated advocates of the work of Mallee Family Care. We welcomed both Michelle Oats and Rachel White who are both community minded and strong supporters of the work of Mallee Family Care.

Thank-you must go to a dedicated Board and Audit Committee, and the staff and volunteers who are

passionate about the work they do and contribute an enormous amount to the lives of others. It is with this recognition of our staff and volunteers that I invite you to read their stories in this year’s Annual Report.

**Ross Lake OAM**  
President

# MAURICE REFLECTS

It was a chance meeting twenty five years ago with then financial counsellor of Mallee Family Care, Brian Dodson, that Maurice Rowles began his own journey with the Agency, an Agency that would see Maurice in a number of roles that would ultimately create some very memorable moments.

Maurice came from the banking sector and he interviewed for a financial counselling position that Brian was vacating. Maurice was doing his best to impress, he attended the interview on a Saturday morning in a suit and tie, only to find that the interview panel were wearing running shorts and sleeveless shirts, one was even wearing gum boots, needless to say, Maurice never wore a tie to work again.

While Maurice's previous employment in the banking sector had provided him with a knowledge of finance, it had not equipped him with the work of a financial counsellor. He was

now working at the other end of the spectrum; no longer was he providing loans to eligible customers, he was now required to assist people who were in debt and negotiate repayments with creditors and mediate between clients and debt collectors, some of his former bank customers were now his clients. Unfortunately, the first Bankruptcy application that Maurice had assisted a client with had been a former loan he had written when previously employed at the bank, Maurice often highlights that financial circumstances can change significantly for anyone at any time.

Maurice recalls that in the early 1990's, interest rates on a mortgage had reached up to 17%. This was also at a time when job losses were high in the public service sector. Many people turned to establishing a small business and unfortunately, many had mortgaged their property to establish the business. There were terrible losses during this time, not only financial, there was family breakdown, and issues

relating to mental health; it was a time of great stress.

This period also saw a change in the work of financial counselling. No longer was the household budget the primary reason that people presented for an appointment, people were now presenting for business debts and bankruptcy applications throughout the 1990's skyrocketed.

In the early days of the Financial Counselling Program, Maurice also acted as an administrator for the Guardianship Board for a number of clients as a trial for the local mental health program. This was established out of a need due to State Trustees at the time would not extend their service beyond Melbourne.

Maurice transitioned from Financial Counselling to managing Marlayna House, a service to support adults with a disability. While Maurice enjoyed his time at Marlayna, it provided him with the experience he required for his next role, as Workplace Health

# TOWARDS STRONGER MORE CARING COMMUNITIES

and Safely Manager. Maurice commenced this role in 1995 and he has observed changes in legislation and rigorous compliance requirements.

Maurice speaks of his time with Mallee Family Care with admiration.

He considers it to be a privilege to work with people in the community who fall on difficult times. "It has been great to see clients get back on their feet, it is a rewarding part of being at an Agency like Mallee Family Care".

Maurice acknowledges that it is not only he who has been impacted by his time at Mallee Family Care, his children have also grown with the Agency, in fact his own children have been employed with Mallee Family Care, and now his grandchildren get to visit Poppy at work. "This work is enjoyable, I have seen some great changes, I have also experienced difficult times, but, I have enjoyed every minute of it".



# GERALD'S JOURNEY

Gerald Purchase recently retired from the Assessment and Placement Committee, a membership he has held since 1984. Gerald's dedication and support to Mallee Family Care is unquestionable and he has the admiration and respect of many staff and volunteers. Gerald shares his journey and observations on life.

I lived in South Africa, I graduated there in clinical psychology and then I was, silly or brave, enough to fall in love with a very beautiful young woman, who at that stage was against the law for people of difference colours and races to be together. So we had no option if we wanted to be together we had to get out of the country. And for lots of reasons we chose Australia. So I'm a political refugee, except I didn't come by boat I came by aeroplane.

We had family in Australia, which is one of the reasons we relocated here and we also chose the lifestyle which we knew would be similar to the one that

we knew. We arrived in Perth and I started to apply for work from Perth and was horrified that nobody wanted me.

This was in 1982, half of me was horrified and half of me was delighted. I had actually just come from lecturing in a University so I had really good qualifications and a really good background and I thought the standard here must be extraordinary that they are not interested. I didn't realise that Perth was next to Mars. So, we stayed in Perth for a while and applied for other work. Then we drove from Perth to Sydney and we came through Mildura. I then starting to apply for work and got 1000's of interviews and I didn't realise that if you applied from Perth and they wanted to see you here that they have got to pay for the plane fare. The first work that I was really offered and that I was really excited about was here in Mildura. I got a map and saw that Mildura was two inches away from Melbourne; I often think that I'm very lucky that I didn't measure

Patchewollock to Melbourne as I would have said one inch, and that would have been better. I was offered work here in Mildura for Child and Family Health in what was originally called the Early Childhood Development Program.

It was an independent program. I was absolutely naïve, because you know it was a new country and I knew nothing of anything. It was a limited project funded jointly local services and federal funding to look after the development of children below the age of six years. It then changed its name after a year or two to Child and Family Health and, when you work with children you work with the parents.

Donald Winnicott was a British Paediatrician who was just a total genius and he had the wonderful habit of coming out with sentences which didn't make sense, but once you grasped them you just went "ah isn't that extraordinary". One of his sentences was

“There’s no such thing as a baby”. Basically saying, a baby doesn’t exist on its own, it only exists in a caring environment. I then branched out to working with children and the children became older.

On day one of arriving in Mildura I was introduced to Vernon Knight. He was part of an agency that obviously cared and it worked with families and children and so our interests just overlapped. So, our paths just crisscross as with the staff of course. I don’t know how I officially came on to the Assessment and Placement Committee, I think it was a natural progression, something that just happened because I was there. At one stage I would have known every single person at Mallee Family Care; that is no longer the case.

The way I am in the world, it’s just the way I am and I tend to have a very hands off approach and I only interfere if I think things are really heading in a bad direction. I’ll try and nudge things the way I think they should go and obviously that has positives and negatives but I think the thing I’ve enjoyed the most about MFC is just watching and obviously watching over a long period of time, watching Mallee Family Care become more professional. It was always a caring agency but very slowly it became more rigorous and literally more professional and I thought that was wonderful. I guess, sometimes, I think it became too professional and

then there was a chance of losing something because they were too professional. But I also watched the pendulum swing back and I guess that is probably one of the reasons I do what I do. Things correct themselves so that is really why I became involved with Mallee Family Care, apart from the fact that I think that Mallee Family Care does just spectacular work.

The changes I have seen over the years as part of the Assessment and Placement Committee, have been changes that I’ve seen in vigour in the beginning, it was a very informal process. The assessments were much more informal, the reporting was much more informal, but no less rigorous, and then it became sort of standardised and standardised across the agencies and it lost something but it gained something as well. I think that the thing is, sitting in the background of this is fear, fear of making a mistake, so it was watching an agency becoming more professional but at the same time not to lose its caring function and that’s always going to be a tension between the two.

In this line of work, you do see different generations of the same family. I had seen a mum who brought in her six year old and that six year old has now brought in her six year old.

I had the experience recently when I walked out of the supermarket and I heard somebody call my name and

I turned around and it was a 35 year old young man who I had dealings with through Mallee Family Care and I didn’t know who he was and he just said

“Mallee Family Care, you changed my life for the better”

In this industry we don’t know what changes we make to other people’s lives. I was at a meeting in Mildura years ago and the person who was giving the talk was discussing teachers and he asked the audience, ‘how many people here were strongly influenced by a teacher’ and almost everybody put up their hand and then he asked, ‘was it because they taught you English really well or really good maths?’ All said “no”, that it wasn’t, it was because there was a teacher who thought they were valuable and that was the thing that counted, not what they actually did. I’ve always thought it’s really just saying to somebody or showing somebody that you’re worthwhile. I guess often what we do, is really hard to measure.

Elite Zahinda is a 21 year old student studying Social Work through the Mildura Campus of La Trobe University. Elite is employed as a casual at the Child Contact Service of Mallee Family Care, and is also currently completing her third year placement with the Early Childhood Intervention Service.

I am of Congolese origin, we left my country when I was seven years old, my Dad, my Mum and my two brother's and a sister, we left due to the war and we went to Uganda. We stayed there for three years, and due to the civil war, we then moved to Australia in 2004. I completed Year's one and two of school at Uganda. We left Uganda due to the civil war. At that time, my dad had saved money to buy a car, but we used that money to move our immediate family to Australia.

In the process of moving from Congo to Uganda, my brother, who was younger than me passed away, I'm not really sure why, I think it was due to illness. I was talking to my Mum the other day about how life was at that time because I was just a child and all I was worried about was going outside to play not understanding about what was happening in life at that time.

My family is everywhere now. I still have family in Congo, I have family in Uganda, England and America, they are everywhere now. When we first moved to Australia we set up home in Blacktown in Sydney. We moved around to a few suburbs in Sydney and then we moved to Mildura. In Sydney there was a Congolese community and there were support services to assist us, we felt comfortable and felt that this was a place we could call home.

We applied for refugee status, I'm not sure what the technical term is, but we came as refugees. My Uncle who actually lived in London sponsored

us to come to virtually any country and Australia was the first country to accept us so that's why we are here today.

I found the language very difficult when we first arrived to Australia, and I still do. I still find it hard because when we moved from Congo I had French, Swahili and I understood another language Lingala so there were three languages I could hear and understand and sometimes speak back in. Then when we moved to Uganda I had to learn two extra languages in English and Uganda. So I then had five languages I could understand and sometimes speak back in. When we came to Australia we had to decide the languages we were going to keep and the ones to let go. That was a hard decision. I am now more fluent in English than any of the other languages, however, my dad still speaks to us in French.

My biggest fear is going back to my country and having a translator or an interpreter for me because I feel like I am losing my culture and that's not okay. I also feel that I have lost my culture in other ways. Even here in Australia in my own community I speak more in English than any other language. It's not on purpose, but they ask why are you not speaking our language? Are you pretending, do you think you are better than us?

I remember my first day of school in Australia. I started in year five, we came in September 2004 so I had to wait until the next year. Everything was so different, things were so different. I understood a bit of the language because I had three years of learning English in Uganda but the culture was so different and things that I saw people doing sometimes I thought I can't do that at home I would never get away with that. I found a way to adapt but the great thing about it was, that it was so multicultural so I felt comfortable that I wasn't the only one from Africa or my background.

Moving from Sydney to Mildura was a big move. My dad, he is a family man and he wants to leave something for his family and we were looking at the cost of living in Sydney compared to elsewhere and thought Mildura was a better place for us. He did want to buy a house so that's why we moved here.

Mildura is really quiet, really quiet. I like that though because my whole life even back in Africa I was always in the city area where it was alive and busy so Mildura was very quiet but I like that, as I was going to study I needed that for myself. Also compared to what I was used to in Sydney it was not as multicultural but still is, I kind of had to look around and anytime I would see another African I would say to Mum "look another African" I wasn't used to that.

When moving to a new town and seeking supports, this is normally done through my dad. Straight away he started working with an organisation here in Mildura and he's always been doing Community services. He's always wanting to know about different organisations and normally I would as well, first thing that I started looking for was other organisations, like different organisations, community organisations. So I guess through my dad being here before us, he came a few months before us.

The reason why I chose social work is that I was inspired by one of my uncles, the one who actually sponsored us to get here. He worked with Red Cross and he's worked with Amnesty International and I knew I wanted to do something like that, he was making big changes and I knew I wanted to do something like that but I didn't know what the name of that type of work was. So, I started doing a bit of research and I ended up knowing that I wanted to do; Social Work. Then I started developing plans to get to that. I knew I needed to do a Certificate IV in something else and then get a Diploma

I think the whole experience of studying, placement and working at the Child Contact Service has just been really great. Everything fell into place perfectly, really, really perfectly and I'm excited about what's to come.

and work my way up. I think, to be honest, my upbringing it's always been about family and it's always been about community, and what you have you have to be able to share with other people and I thought, well, my experience just like anyone else is a motivation for me to do good and I want to be able to share that with everyone else; that's why I wanted to do social work.

I'm not so sure that my siblings are interested in social work. My sister is doing an apprenticeship in Hospitality, I guess I'm not so sure about them but I guess that's also a good thing because they're open to other things out there, we can't all be social workers but you know.

The course at La Trobe has been really good, because I did the diploma I got a year off but before even getting that year off I started with first year and I was very close to quitting, I was 98% sure I was not going to do social work. Not because I didn't want to but because of the pressure and I think at that stage it was something brand new and I was very scared, I don't remember the last time I did an essay and did well in it and I was like well with social work you're going to have to do a lot of essays and I was scared of the unknown but I remember talking to my Dad and he was like, if anyone can do it you can do it, you've done this, you've been through that, you can do this, so I called up other people, Mum and my other friends so that I could have one person tell you can have a life without this degree and that would have been it but no one said that. I guess people were not discouraging me from doing the study because they had seen how far I've come and my whole family knows social work was for me,

they said 'oh Elite always wanted to do social work even before High School', so I think that's what made them say 'Elite you are going to do this', that motivated me. Though I didn't like the first year, because I didn't like the first few weeks of the first year. I decided 'ok let me take my credit and use my credit and start from second year', so I sat in on one of the sessions for second year and it was "Life Course Development" and I loved it! At TAFE I remember loving it, just that one session in the second year class made me say 'ok I'm going to do it and continue' and I'm so glad.

In five years, I will definitely be in the field because I love what I do because I really love the practical side of things, if not I'll be travelling because for me personally I feel like I wouldn't be here without my experiences so if I'm not in Australia doing something then I will be overseas doing something but I have to be able to establish myself here first before going out there so I will most likely be working.

I like advocacy. I feel like that would be an area I would be interested in, though I don't know much about that area in general but I think that would be an area I would like to work in but with families as well, direct work, either with youth or with families, but working with refugees, asylum seekers or migrants.

My biggest learning so far with the course and my placement is that, being open to what is really happening out there, out in our community. I think you can learn at university all the theories and things but unless you're out there actually living things or experiencing them,

oh gosh, I don't think you know much at all, I think the experience definitely when you meet someone who's going through this and that and you're able to work with them and sometimes put yourself in their situation, that has been the biggest learning experience for me, I get to see a lot as you would but I definitely get to see things that I've never seen before.

I have to say having a University campus in Mildura means it is definitely a bonus, otherwise, to be honest, I'm not sure whether I would be here, especially if I was studying. This is the first time I'm going to University and it's been different, the first time I saw the cost of a text book I was like, 'wow' it is expensive and at the time my dad was the only one working and now my mum is the only one working so I did notice that it is expensive and I am expected to add to the family in terms of finances and I'm expected to help out so on top of studying full time and the stresses of University sometimes, I had to find a job so it can be stressful but I definitely felt that having La Trobe here, has definitely been a benefit.



# OUR STAFF

Raymond Alabaster  
Kane Alderson  
Mark Alderton  
Jade Alvey  
Lynette Andrew  
Susan Argus  
David Barnes  
Tiarni Baskin  
Marnie Baulch  
Katrina Bearman  
Eden Beckett  
Moya Bell  
Thora Bennett  
Elissah Berrett  
Billie-Jo Best  
Reminiscing Bettini  
Fiona Bilucaglia  
Kaylene Birch  
Christine Bishop  
Steven Bliim  
Jamie Lee Bloomfield  
Janet Bonython  
Christianna Boulton  
Garth Boyd  
Tania Brookes  
David Brown  
Natahlia Brown  
Cathy Bruton  
Alicia Bruton  
Kellie Bunney  
Catherine Burgess  
Vicki Burrell  
Kendal Busch  
Vanessa Callipari  
Tracey Carruthers  
Daniel Carter  
Marlene Carter  
Lynn Chadwick  
Jordan Chadwick  
Noel Chambers  
Lyndon Chaproniere  
Helen Chaston  
Shaun Clark  
Melinda Clarke  
Allison Cliffe

Shannon Clifford  
Sharon Coburn  
Brendan Cockfield  
Jane Collins  
Allison Collyer  
Mark Corcoran  
Lesley Cordoma  
Kristy Cox  
Jennifer Cumming  
Adelle Currow  
Cheryl Dalton  
Suzanne Daly  
Vicki Dane  
Leanne Davey  
Nathan Davies  
Kathryn Davies  
Carly Davis  
James Davis  
Blake Davis  
Mark Dean  
Gordon Dehne  
Verity Dichiera  
James Dreyer  
Cathryn Dunn  
Timothy Eastick  
Bernadette Edmanson  
Nathan Egberts  
Abida Elahi  
April Elliott  
Lenard Ellis  
Aroha Fisher  
Vanna Fletcher  
Spiros Fonda  
Amy Foott  
Christine Forbes  
Sherrin Ford  
Samia Fox Rajei  
Dianne Frankel  
Maree Fullgrave  
Marly Gaylor  
Machela Gazzard  
Melinda George  
Carmen Gilby  
Erin Glasson  
Kiri Graham

Kahlia Gray  
Jesse Grayling  
Adam Gregory  
Julie Grimshaw  
Katherine Hadfield  
Ofa Hakalo  
Garry Halliday  
Angela Halton  
Kevin Harford  
Fiona Harley  
Sophie Hart  
Rebecca Hawson  
Julie Hawtin  
Alan Heaysman  
Wendy Hersey  
Jan Hickmott  
Dianna Hillas  
Christopher Hobart  
Rozanne Hogan  
Bronwyn Hogan  
Paul Hogarth  
Katy Hope  
Glen Hornsby  
Robyn Hosking  
Jasmin Hudson  
Sharn-Lee Hunt  
Brodie Hussein  
Thomas Hutchinson  
Donn l'Anson  
Michelle Ilsley  
Kaitlyn Janssen  
Teresa Jayet  
Emma Jennings  
Rhiannon Jennings  
Christine Jobe  
William Johnson  
Robyn Johnson  
Rachel Johnson  
Donna Johnson  
Christine Johnson  
Shane Johnston  
Naomi Jory  
Maddison Keating  
Julie Kelly  
John Kerr

Paul Knight  
Christine Knight  
Eduardo Laginha  
Melaine Lambert  
Karen Lanyon  
John Lauder  
Llywela Lawn  
Christine Leamon  
Kylie Lloyd  
Chantelle Locke  
Paul Lockett  
Amanda Lowe  
Alison MacGregor  
Sally Macri  
Sheryl Maddren  
Lauren Maloney  
Nadine Malycha  
Pina Mancinelli  
Hazel Mangano  
Jacinta Martin  
Vanessa Martin  
Danielle Mazza  
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Benjamin McCoy  
Paul McCullagh  
Annye McCullagh  
Kim McGrath  
Adam McGregor  
Fabienne McIntosh  
Allison McLeod  
Kathleen McManus  
Catherine McNickle  
Madison McPhail  
Alison Meek  
Rhonda Menzies  
Jessica Merrett  
Karen Middleton  
Elisha Miller  
Kathryn Mitchell  
Bernadette Mitchell  
Anita Morello  
Madeleine Morrish  
Catherine Murphy  
Debbie Murphy  
Peter Musgrove

Sheila Mutch  
Saverina Napoli  
Maralea Nau  
Stuart Nevill  
Lisa Nguyen  
Helen Nicholas  
Hailey Nocera  
Peta-Lyn Nosatti  
Margaret Nugent  
Mandi O'Bree  
Nathan O'Connor  
Mandy O'Neil  
Arran O'Rielly  
Christian Osborne  
Jayden Ouchirenko  
Lucinda Parr  
Anjelica Pelasio  
Prudence Piez  
Stacey Pinnington  
Alex Piscitelli  
Melissa Pitt  
Ian Plunkett  
Annette Power  
Laura Priest  
Steven Radford  
Bonnie Ransome  
Peta Reid  
Sharen Riley  
Catherine Robbins  
Shane Roberg  
Nicholas Roberts  
Kurt Roberts  
Shaun Robinson  
Briana Roden  
Sharon Rodgers  
Hayley Rogerson  
Julian Rollins  
Angela Roney  
Maurice Rowles  
Mary Ruane-StClair  
Anne Ruddock  
Brooke Rule  
Ricky Sarre  
Fiona Sayle  
Sandra Schmidt



# TOWARDS STRONGER MORE CARING COMMUNITIES

Jason Schmitz  
Judy Selby  
Josephine Sheldrick  
Margaret Shirley  
Lorraine Slager  
Chloe Sloan  
Gregory Sloan  
Jason Slorach  
Liam Smith  
Rhonda Smith  
Grace Smith  
Christine Smith  
Jason Spratt  
Donna Stacey  
Krystle Staker  
Susanne Stanbrook  
Lisa-Maree Stevens  
Joanne Stevens  
Paula Stevens  
Paula Strong  
Donna Strong  
Brian Summers  
Shaun Symes  
Mary Symes  
Ellyn Tasker  
Lipine Tavo  
Lois Taylor  
Jancy Thomas  
Nicole Thomas  
Rebecca Thompson  
Tenille Thornton  
Dianne Treen  
Nicole Treffene  
Jessica Treweek  
Metaxia Tsoukatos  
Tafeuni Tuitupou  
Joanne Turner  
Makaylla Uebergang  
Annette Undy  
David Van Bergen  
Aimee Vanderveen  
Irene Vehekite  
Kylie Wagstaffe  
Jake Walmsley  
Kylie Walsh

Rachel Weaver  
Kim Webb  
Katie-Elouise White-Spier  
Marie Whiting  
Thiyaga Wickramasinghe  
Margaret Wilson  
Warren Wimbis  
Maree Winslade  
Sarah Woodberry  
Chaman Yari  
Amanda Zappia

## Recognition of Years of Service

### Ten Years

Lesley Cordoma  
Natahlia Brown  
Karen Middleton  
Sharen Riley  
Carmen Gilby  
Shannon Clifford

### Twenty Years

Sheila Mutch

### Twenty Five Years

Maurice Rowles



# SUPPORTERS

## Chances for Children Workplace Givers

A. Lucchesi  
Alicia Bruton  
Allie Collyer  
Amanda Lowe  
Cath Murphy  
Chloe Sloan  
Christine Bishop  
Crystal Jetson  
David Goodman  
Denny Negrini  
Di Frankel  
Gayle Kennedy  
Gerard Jose  
Jan Hickmott  
Jane Collins  
John Turner  
Josie Sheldrick  
Julianne Meroiti  
Katherine Hadfield  
Kerri Gibbons  
Krystle Staker  
Lesley Cordoma  
Lorenzo Maida  
Lower Murray Water  
Marnie Baulch  
Meaghan Anderson  
Metaxia Tsoukatos  
Prue Piez  
Rhonda Smith  
Richard Sexton  
Rosemary Connell  
Sharon Sturre  
Sherrin Ford  
Sue Argus  
Teresa Jayet  
Tim Rodger  
Todd McCarthy  
Wendy Arney  
Wendy Brooks

## Chances for Children Donors

Ampelon Gardens  
Anne Mansell  
Birchip P-12 School  
Brian Grogan  
Bruce Du Vergier  
Cornelia Conway  
Dr Bob Sullivan  
Holcroft Lawyers  
John McDougall  
Karl Braslis  
Kate Hudak  
Kents Amcal Pharmacy  
Lady Marigold Southey AC  
Len & Enid McMahon  
Leon Wagner  
MacKillop College  
Mason Aldaghstani  
Mavis Crozier  
Melanie Kelly  
Michael & Karen Moodie  
Nyomi Griffiths  
Order of the Eastern Star  
Swan Hill Boxing Club  
Swan Hill Motor Cycle Club  
Thomas Knight  
Tyrrell College  
Vic Etherington  
Woomelang Group Primary  
School

## Chances For Children Sustaining Supporters

Alan Naylor  
Andrea Coote  
Andrew & Rachel Broad  
Arumpo Bentonite Pty Ltd  
Boundary Bend Olives

Boyd Plumbing  
Brian & Lauren Wood  
Bruce & Jenny Hilton  
Buslink Sunraysia  
Cash Tyre Service Tyrepower  
Claire Sheed  
Country Hearing Care  
Danenberg Dental  
David & Liz Dawes  
Dr Alan & Bev Soward  
Dr Allan & Joan Coveney  
Dr Riza Gultekin  
Dr Terry Cook  
Fiona Harley OAM  
Fisher Family Trust  
Foreman-Sheean Electrical  
& Communications  
Gallasch & Associates Pty Ltd  
Geoff, Jillian, Matthew and  
Rebecca Dea  
George & Lois Drummond  
Glory Box Furniture  
Greg & Bev Hutchinson  
Hon Ken & Valda Wright  
Ian & Chris Cook  
Jeremy & Jessica White  
Joe & Francis Lazzara  
John & Liz Irwin  
John and Sue Curwood  
Judith Robbins  
Keith OAM & Jan Richards  
Kerryn & Nannette Lamshed  
Lea Walmsley  
Lloyd & Kate Thomson  
Mansell Farms  
Mawson's Concrete & Quarries  
Max & Helen Noyce  
Mike Mooney  
Mildura & District Real Estate  
Mildura Truck Centre  
Mildura Working Mans Club  
Nyah District Lions Club Inc  
Peter & Fiona Devilee  
Peter & Sue Donaldson  
Phil & Larissa Barko  
Prime Super

Rob & Jan Ridgwell  
Ross Cleeland  
Ruralco Water  
Ryan Tessier  
Sam & Diana Cross  
Southern Cross Business Advisers  
Southern Cross Farms  
Stephen Jones & Associates  
Swan Hill Toyota, Kia & Jeep  
TASCO Petroleum  
The Grape House  
Tony & Gayle Matthews  
Totally Work Wear Mildura  
Vernon & Chris Knight  
Wentworth District  
Community Bank

## ETR Volunteers

Adam Ellis  
Andrew Shearer  
Anne Mansell  
Annette Power  
Ashleigh Cox  
Bill Marriott  
Brenda Brady  
Carl Barrile  
Clare Horsfall  
Courtney Atkins  
Dan Menzies  
Dianne John  
Dionie Pay  
Ellen White  
Elvira Mazza  
Emily Witham  
Fiona Devilee  
Gary Nalder  
Gerard Jose  
Gwen Cook  
Heather Ganz  
Helen Chaston  
Jacinta sutton  
Jackie Heaysman  
Jarrod Kee

Jason Bell  
Jason Kane  
Jenny Carver  
John richmond  
Kane Sparks  
Keith Richards OAM  
Kellie Bunney  
Kellie Cuff  
Kellie Hollingworth  
Kristen Lloyd  
Lee Cox  
Leslie Nucube  
Louise Williams  
Luke Crow  
Lyn McKibben  
Maaike Johnston  
Marg Wilson  
Marie Schlemme OAM  
Matt Gaffney  
Maureen Holdcroft  
Michelle Oates  
Mike Mooney  
Naomi Stevens  
Natalie Blacker  
Nicole Maple  
Olivia Donati  
Patricia Riordan  
Paul Dillon  
Phillip Arbon  
Rae Knyvett  
Rebecca Parseghian  
Reece McNally  
Rod Pearce  
Ron Broadhead  
Ros Fox  
Ruta Minde  
Ruth Penny  
Sean Collins  
shimu Rozario  
Sophie Weiss  
Sr Marion McDonald  
Susanne Mazlin  
Teisha Pay  
Tim Rodgers  
Tom Howgate

## ETR STAFF

Fiona Harley OAM  
Abida Elahi  
Alison MacGregor  
Annette Undy  
Chris Forbes  
Danielle Mazza  
Fiona Sayle  
George Mudford  
Hazel Mangano  
Helen Chaston  
Jacinta Martin  
Jan Hickmott  
Jan Male  
Joelle Whiting  
Josie Sheldrick  
Julie Grimshaw  
Julie Hawtin  
Katherine Hadfield

Kathie McManus  
Kellie Bunney  
Lesley Cordoma  
Lyndon Chaproniere  
Makaylla Uebergang  
Mandi O'Bree  
Marg Shirley  
Marly Gaylor  
Mary Ruane  
Moya Bell  
Ofa Hakalo  
Paula Strong  
Prue Piez  
Rhonda Smith  
Robyn Hosking  
Rozanne Hogan  
Samia Fox  
Sharn Hunt  
Sue Argus  
Todd McCarthy  
Vicki Burrell  
Vicki Dane  
Wendy Hersey  
Yari Charman

## Chances Community Partnerships

Central Murray Football  
Netball League  
Rotary Club of Mildura  
Uteznvanz Inc

## Philanthropic Trusts

ANZ Staff Foundation Grants  
Best Start  
Campbell Edwards  
Collier Charitable Fund  
Frank and Janet Williams  
Charitable Trust  
John T Reid  
Lord Mayors Charitable Fund  
Mallee Health Foundations  
MRCC Community Project Grant  
Readings Foundation  
Yeast Foundation

## Tour De Murray 2016

97.9 Sun FM  
Andrew Mentiplay  
Best Bottlers  
Bill Sauer  
Burns & Co  
Cathy McNickle  
Chemist Warehouse  
Christine Forbes

Coz Wine  
Deputy Mayor Cr Sharyon Peart  
Hammertons  
Jackie Heaysman  
Kay O'Connor  
Lencia  
Les O'Connor  
Lisa Nguyen  
Louise Hodgetts  
Lower Murray Water  
Mildura Houseboats  
Mildura Lawn Tennis Club Inc.  
Mildura Printing  
Pizza Café  
PRD Nationwide Mildura  
Prime 7  
Quality Hotel Mildura  
REX Regional Express Airlines  
Robinson Plumbing  
Rotary Club Mildura  
Stephen Jones & Associates  
Sunbeam  
Sunnyland Press  
Sunraysia Daily  
Sunrise Mapping & Research  
TASCO Petroleum  
The Gourmet Chef  
Tripod Farmers Group  
Tristar Medical Group  
Varapodio Estate  
Waters Evacuations Pty Ltd

## Chances For Children Patrons

Dr. James Fitzpatrick  
Dr. Patricia Edgar AM  
Dr. Sev Ozdowski OAM  
Lady Marigold Southey AC  
Mr Joshua Jenkins  
Mr Nahum Mushin  
Ms Myf Warhurst  
The Hon. Tim Fischer  
The Rt. Hon. Ian Sinclair AC

Chances For Children Life  
Members  
Mr Brian Dodson  
Mr Eddie Warhurst  
Mr Keith Richards OAM  
Mr Lloyd Thomson  
Mr Stefano de Pieri  
Mrs Fiona Devilee

## Chances For Children Champions

Mr & Mrs Paul & Janet Lock  
Mr Matt Gaffney  
Mrs Vicki Krake

## Chances For Children Local Government

Gannawarra Shire Council  
Mildura Rural City Council  
Buloke Shire Council

## ETR School Partners

Chaffey Secondary College  
Donald Pre-School  
Merbein P-10  
Mildura Primary School  
Mildura Primary School  
Mildura Senior College  
Red Cliffs Primary School  
Red Cliffs Secondary School  
Robinvale P-12  
St Mary's Primary School  
Robinvale  
St Mary's Primary School  
Swan Hill  
St Mary McKillop College  
Swan Hill  
Swan Hill North Primary School  
Swan Hill Primary School  
Whycheproof Pre-School

## Chances For Children Business Partnerships

La Trobe University  
- Mildura Campus  
Mildura Fruit Company  
Nangiloc Colignan Farms  
Wakefield Transport/Iron Horse  
Intermodal Pty Ltd  
Wentworth & District  
Community Bank Branch

## Chances For Children Founding Partners

S.Carr Horden  
Clanrob Services  
Commonwealth of Australia  
Danks Trust  
Executive Homes  
First Mildura Irrigation Trust  
Fisher Family  
Harris Farms Market  
Bridgepoint  
Haselgrove Family  
Latrobe University  
Lifchem

## SUPPORTERS (continued)

Lou Flower & Associates  
Lower Murray Water  
McDonald's Restaurants  
Melbourne Newsboys Club Merewyn  
Milburn Park  
Quality Hotel Grand Mildura  
Monash University  
Paul Newman Foundation  
Perpetual Trustees  
Potter Foundation  
Prime Television  
Ramsay Health Care  
Redpence  
Richards Family  
Rhode Family  
RE Ross Trust  
Rotary Club of Mildura  
Sidney Myer Fund  
Simeon Wines  
Star FM  
Sunraysia Rural Water Authority  
Tattersals  
TASCO Petroleum  
Whitnall Family  
Yeast Foundation

### SunRISE Mapping

Department of Primary Industries  
(DPI) Water, NSW  
Dried Fruits Australia  
Mallee Catchment  
Management Authority  
Mallee Family Care  
Mildura Rural City Council  
Murray Valley Winegrowers  
Sunraysia Rural Counselling Service  
TASCO Petroleum  
Wakefield Transport Group  
Wentworth Shire Council

### Sponsors of the Albert Heslop Travel Grant

Australian Garlic  
Best Bottlers  
Murray Mallee Training  
Minter Magic  
TASCO Petroleum

### Murray Mallee Community Legal Service Volunteers

Robyn Garsed  
Millicent Farnsworth  
Robyn Croydon  
Tyler Wolff  
Ryan Maddox  
Bernadette Edmanson

### Millsy's Port to Port

Kevin Murray  
Daryn Gardner  
Andrew Mentiplay  
Peter Symens  
Colin Howell  
Ron Perry  
John Bassam  
Rick Speed  
Sue Murray  
Zac Bell  
Christine Knight  
Vernon Knight

Jess Murray  
Adiene Johnson  
Les O'Connor  
Kay O'Connor  
David Lucas  
Cara Davidson  
Andrew Mannix  
Teresa Jayet  
Mandy Congress  
Kahlia Gray  
Metaxia Tsoukatos  
Mark Heald  
Bill Sauer

### Op Shop Volunteers

Elizabeth Aitken  
Mandy Allan  
Shirley Arendt  
Noelene Austerberry  
Georgina Barling  
Heather Barling  
Karen Barr  
Brenda Benson  
Denice Brown  
Kaye Buckley  
Glenis Bulliss  
Stephanie Charles  
Linda Clarke  
Denis Collins  
Yvonne Collins  
Renatta Corbani  
Helen Coutlis  
Lynette Dejong  
Susan Dixon  
Nancy Downes  
Margaret Franklin  
Kerry Foote  
Cheryl Fraham

Marlene Hardy  
Katheryn Hayes  
Coral Heil  
Gudrun Hiensch  
Lorraine Mills  
Neveen Howell  
Pam James  
Edna Jones  
Pamela Jessup  
Marg Kilpatrick  
Robyn Lane  
Ashleigh Legin  
Karen Lynch  
Jennie McKenzie  
Shirley McQueen  
Annette Mathewson  
Maureen Miatke  
Marion Munro  
June Oliver  
Irene Poyner  
Hazel Pratten  
Elaine Priest  
Elizabeth Renney  
Irene Rogers  
Joseph Scappatura  
Cheryl Scougall  
Thelma Scown  
Jan Sharam  
Carol Smith  
Jennifer Surman  
Lennette Ward  
Maggie Williams  
Grace Willoughby  
Rosemary Williamson  
Gloria Wilson  
Shirley Woodfine



## Placement and Assessment Committee

### Northern

Andrew Burley  
Teresa Cavallo  
Ann Muller  
Helena Moore  
Maree Fox  
Penny Scambler  
Andrew Webster  
Gerald Purchase

## Placement and Assessment Committee

### Southern

Jenny Batten  
Andrew Downes  
Maree Fox  
Lynette McKibbin  
Paulette Vargas

## Placement and Assessment Committee NSW

Sarah Cooper  
Will Johnson  
Dawn King  
Barb McIntyre  
Brendan Sheehan  
Rocky Sloan  
Leanne Taylor

## OOHC Caregivers

Geoff Bray  
Gwen Bray  
Rachel Broad  
Andrew Broad  
Gary Darby  
Maree Darby  
Charles Davies  
Maureen Davies  
Shaylee Eerden  
Sherrin Ford  
Graham Ford  
Louise Greenwood  
Mark Greenwood  
Alannah Hill  
Sandi Hunter  
Melanie Leeder  
Matt Leeder  
Shane Maddren  
Sheryl Maddren  
Danielle Mazza  
Ross McFarlane  
Simone McFarlane  
Kerry Morrison  
Shane Morrison  
Ann Muller  
Jeff Muller  
Lee-Anne Neri  
Christine Orwell  
James Pickering  
Katherine Pickering  
Vicki Riordan  
Danny Riordan  
Veryan-Jane Rogers-Smyth  
Rebecca Rudd-Morfaw  
Richard Rudd-Morfaw  
Lynise Sherlock  
Allan Smyth  
Cameron Tilley  
Jacqui Tilley  
Chris Van Dijk  
Anne Van Dijk

Heather Young  
Aaron Berriman  
Joanne Berriman  
William Blaney  
Heather Miller  
Melissa Burns  
Ashley Ollington  
Jennifer Connell-Murphy  
Phillip Connell  
Barbara Crampton  
Patricia Dannatt  
Dianne Davidson  
Delson Davidson  
Kim Ellis  
Tania Gust-Prowse  
David Gust  
Ruth Gordon  
Philip Gordon  
Bruce Harvey  
Julie Harvey  
Mary Ann Hearne  
Brendan Hearne  
Geoff Hunt  
Leah Hunt  
Caryn Jones  
Christine Jones  
Max Jones  
Danni-Sue Jones  
Desmond Lanigan  
Cassie Lamos  
Diane Lanigan  
Paul Lanigan  
Marion Munro  
Marylyn Neyland  
Shannon Neyland  
Deborah Paull-Howell  
Peter Peters  
Gail Peters  
Melissa Powell  
Cassandra Scott  
Dean Scott

Gregory (Rocky) Sloan  
Lisa Sloan  
Chloe Sloan  
Janet Smith  
Leanne Taylor  
Russell Taylor  
Lois Taylor  
Kathy Treweek  
Cornelis Van Steenis  
Susanne Van Steenis  
Margie Van Zanten  
Ary Van Zanten

## Safe Aboriginal Youth Program

Lisa Johnson

## My Time

Karen Costa  
Karen Willcock  
Win Moser  
Sandra Eastwood



# MFC DONORS

Anderson Group  
Freemason's of Victoria (Mildura)  
Mallee Health Foundation  
Frank McCormick  
Frank McCormick (Stamps for Charity)  
Joan Ramsay  
Keith and Jan Richards  
P. Morris  
Maren Chandler  
Sisters of Mercy Merbein  
Alan James  
Terry and Barb Bunting  
Geoff Sparkes  
Swan Hill Motorcycle Club  
Collier Chariatable Trust  
Ian Hinks  
Underbool Ladies Guild  
Mr J.M. Douglas  
Dorothy and David Robinson  
CWA Mildura  
K. Ellery  
Mildura Weekly  
Bruce and Yvonne Jayet  
Nancy Clift  
Shirley Gill  
Bett and Geo Mentiplay  
Holt's Auto Service Swan Hill  
Central Mallee Cooperative Parish  
The Readings Foundation  
Mr G. Gibson  
Fishers Stores Community Benefits  
Scheme  
CWA Cowangie  
Mildura Court Fund  
Campbell Edwards Trust  
Judith Antcliff  
Anne Lowe  
Norma Minney  
Donald Friends and Neighbours Society  
John W EJ Taylor  
Mr George Pethard (Tarax Drinks  
Holdings Limited)

## Christmas Toy Appeal

Collie and Tierney Real Estate  
Monash University – Mildura  
SuniTAFE  
SuniTAFE Community Services Students  
Madec  
Outback Kids Childcare Centre  
Bank of Melbourne – Mildura  
Crowe Horwath  
LaTrobe University – Mildura Campus  
Bendigo Bank – Mildura  
Bendigo Bank – Mildura Central  
Cowangie and Murrayville Uniting Church  
Lower Murray Water  
Davison Motor Group  
N. Moore  
Win Scott  
S and D Glasston  
Jill Dowdy  
Kaye Dunstan



# TREASURER'S REPORT

The Agency's operating environment is becoming increasingly uncertain and competitive as governments of all persuasions rely more and more upon market-based dynamics to deliver (theoretical) savings and (so-called) 'efficiencies'. The arrival of the NDIS is perhaps the most visible evidence of the new landscape that is emerging. A recent paper by the Productivity Commission has signalled an agenda that may eventually see all human services being subjected to the same NDIS-type market-based dynamics, so change is the only certainty in town.

In recognition of a need to proactively respond to this changing landscape in a way that is fiscally responsible and sensitive to local community needs, the Audit Committee initiated a review of all major areas of the Agency's activities during 2015/16 with the aim of identifying areas of activity that could be improved in terms of financial viability and service delivery quality and effectiveness. To date approximately one-half of the Agency's operations have been reviewed and this has resulted in

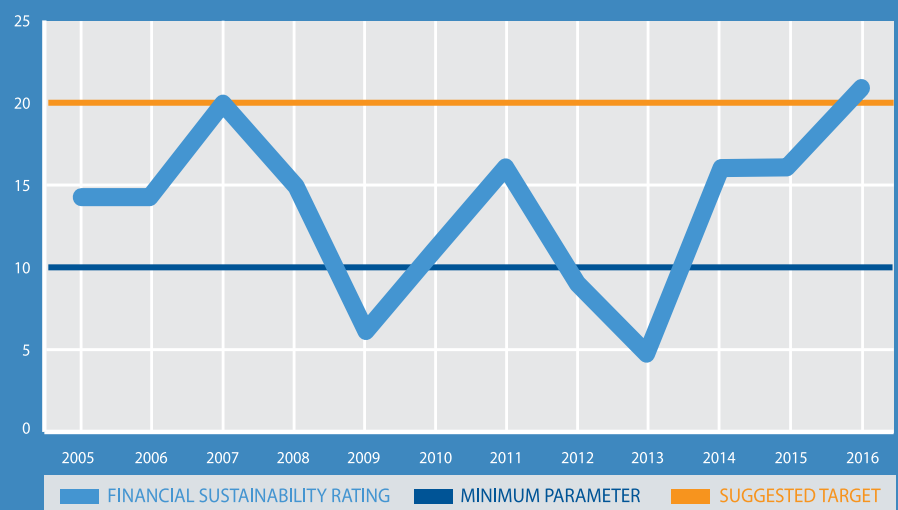
a number of significant decisions being made and improvements implemented.

The Agency's financial performance during 2015/16 was robust with a Headline Surplus of \$672 199 signalling a continued improvement upon the results for the previous two years. This, combined with the exercising of tight fiscal discipline, no borrowings, and a material improvement in the Agency's underlying liquidity, has resulted in the Agency's overall financial sustainability rating showing

continued improvement as the graph below illustrates.

Looking forward, 2016/17 will see us complete the operational review and continue to work on responding to our changing landscape in a fiscally prudent way that maximises the dividend toward which we are all working: stronger, more caring communities.

**Larry O'Connor**  
Treasurer



Financial Sustainability Rating is a composite of 10 indicators mapping profitability, liquidity, indebtedness, operating efficiency, and capital expenditure.



# FINANCIAL REPORT

For Mallee Family Care the 2015/16 financial year was one of consolidation and preparation for the financial challenges which lay ahead.

The operating result was a net surplus of \$672,000, which was underpinned by growth in program activity in a number of areas, including traditional out of home care services. There were also a number of new programs connected with family violence legal support and other legal programs.

While contract revenue increased by 11.6%, growth in key cost areas including employment costs was restricted to a lower increase. In addition, administrative costs were reduced from the levels of 2014/15 as the IT hardware replacement program (non-capitalised) was largely complete by the beginning of the 2015/16 year and other office and professional support costs were reduced.

A non-operational factor in the 2015/16 financial year was expenditure of around \$370,000 on the Independent Agencies

Network project, which had been funded by a contribution of \$0.5 million from the Ian Potter Foundation in the 2013/14 financial year. However, the impact of this expenditure on the 2015/16 result was somewhat offset by a bequest of \$270,000 received in March 2016.

We remain focussed on bolstering the Agency's financial strength, which will have a direct impact on its ability to adjust and adapt to changes in future operational circumstances.

The positive result has been largely translated into strengthening the financial position of Mallee Family Care.

With capital expenditure curtailed, cash reserves have been considerably boosted. As a result, the equity ratio and more particularly the current ratio show a measure which is considerably improved as compared to prior years.

During the 2016 financial year a program of revaluing Mallee Family Care property assets was completed. The final result was a revaluation increment of

\$166,000 which represented only a small percentage increase over the previous carrying values of the properties, particularly after offsetting the \$80,000 write down in the prior year.

**Glen Hornsby**  
Company Secretary

**INDEPENDENT AUDIT REPORT  
TO THE MEMBERS OF MALLEE FAMILY CARE INC.**

***Report on the Financial Report***

We have audited the accompanying financial report of Mallee Family Care Inc. (the association), which comprises the statement of financial position as at 30 June 2016, the statement of profit and loss and comprehensive income, statement of changes in equity and statement of cashflows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the board on the annual statements giving a true and fair view of the financial position and performance of the association.

***Board's Responsibility for the Financial Report***

The board of the association is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards – Reduced Disclosure Requirements, the *Australian Charities and Not-for-profits Commission Act 2012* and *Association Incorporation Reform Act 2012 (Vic)*, and for such internal control as management determines is necessary to enable the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error.

***Auditor's Responsibility***

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

**Opinion**

In our opinion, the financial report of Mallee Family Care Inc. is in accordance with the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the *Associations Incorporation Reform Act 2012 (Vic)*, including:

- i. giving a true and fair view of the association's financial position as at 30 June 2016 and its performance for the year ended on that date; and
- ii. complying with Australian Accounting Standards - Reduced Disclosure Requirements, the *Australian Charities and Not-for-profits Commission Regulation 2013* and the *Associations Incorporation Reform Act 2012 (Vic)*.

**RICHMOND SINNOTT & DELAHUNTY**

Chartered Accountants



**Kathie Teasdale**

Partner

Bendigo

Date: 21 September 2016

# FINANCIAL REPORT

MALLEE FAMILY CARE INC. STATEMENT OF PROFIT AND LOSS AND COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2016

REVENUE	Note	2016 \$	2015 \$
Contract revenue from Government	2(a)	15,452,099	13,844,629
Other program income		306,173	302,902
Fee for service income	2(b)	3,451,985	3,443,589
Donations and fund raising	2(c)	693,420	1,035,314
Opportunity shops and trading income		31,705	35,504
Investment income	2(d)	104,951	90,881
Sundry income		379,608	226,301
Profit on sale of fixed assets		26,307	191,770
Capital grants		-	8,000
<b>Total Revenue</b>		<b>20,446,248</b>	<b>19,178,890</b>
<b>LESS: EXPENSES</b>			
Employee benefits		13,812,763	12,889,244
Program delivery		3,073,828	2,326,904
Payments to beneficiaries		233,378	341,484
Building occupancy and operating		545,749	486,507
Motor vehicles		283,894	232,945
Administration		971,659	1,327,070
Fundraising costs		229,019	55,709
Interest and finance charges		19,238	26,666
Depreciation	3	604,521	583,867
Impairment loss	6(ii)	-	182,155
<b>Total Expenditure</b>		<b>19,774,049</b>	<b>18,452,551</b>
<b>Net surplus for the year</b>		<b>672,199</b>	<b>726,339</b>
<b>OTHER COMPREHENSIVE INCOME</b>			
Revaluation of land and buildings	10	166,369	(79,975)
<b>Total Comprehensive Income for the Year</b>		<b>838,568</b>	<b>646,364</b>

The accompanying notes form part of these financial statements

## STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2016

<b>CURRENT ASSETS</b>	Note	2016 \$	2015 \$
Cash and cash equivalents	11(a)	5,930,793	3,903,772
Receivables	5	355,223	817,876
<b>Total Current Assets</b>		<b>6,286,016</b>	<b>4,721,648</b>
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment	6	8,137,198	8,222,321
<b>Total Non-Current Assets</b>		<b>8,137,198</b>	<b>8,222,321</b>
<b>Total Assets</b>		<b>14,423,214</b>	<b>12,943,969</b>
<b>CURRENT LIABILITIES</b>			
Payables	7	1,461,207	1,096,248
Employee benefits	8	1,944,256	1,797,095
Contract income in advance		1,181,599	1,291,141
Hire purchase liability (net)	9	145,395	62,632
Mortgage loan		-	20,000
<b>Total Current Liabilities</b>		<b>4,732,457</b>	<b>4,267,116</b>
<b>NON-CURRENT LIABILITIES</b>			
Employee benefits	8	202,388	103,951
Hire purchase liability (net)	9	160,456	83,557
<b>Total Non-Current Liabilities</b>		<b>362,844</b>	<b>187,508</b>
<b>Total Liabilities</b>		<b>5,095,301</b>	<b>4,454,624</b>
<b>Net Assets</b>		<b>9,327,913</b>	<b>8,489,345</b>
<b>EQUITY</b>			
Accumulated surplus		5,346,207	4,736,224
General reserves	10	2,111,973	1,945,604
Chances for Children Fund general reserve	1(h),15	417,595	355,379
Chances for Children Fund bequests reserve	15	1,452,138	1,452,138
<b>Total Equity</b>		<b>9,327,913</b>	<b>8,489,345</b>

The accompanying notes form part of these financial statements

MALLEE FAMILY CARE INC.

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2016

	Total 2016 \$	Total 2015 \$	Accum. Surplus 2016\$	Accum. Surplus 2015 \$	Reserves (Note 10) 2016 \$	Reserves (Note 10) 2015 \$	Chances For Children Fund (Note 15) 2016 \$	Chances For Children Fund (Note 15) 2015 \$	Chances For Children Bequests (Note 17) 2016 \$	Chances For Children Bequests (Note 17) 2015 \$
<b>Balance at beginning of the financial year</b>	8,489,345	7,842,981	4,736,224	4,545,210	1,945,604	2,025,579	355,379	611,292	1,452,138	660,900
Surplus/ (Deficit) for the year	672,199	726,339	609,983	191,014	-	-	62,216	535,325	-	-
Other comprehensive income for the year	166,369	(79,975)	-	-	166,369	(79,975)	-	-	-	-
Transfers to (from) Reserves	-	-	-	-	-	-	-	(791,238)	-	791,238
<b>Balance at end of the financial year</b>	<b>9,327,913</b>	<b>8,489,345</b>	<b>5,346,207</b>	<b>4,736,224</b>	<b>2,111,973</b>	<b>1,945,604</b>	<b>417,595</b>	<b>355,379</b>	<b>1,452,138</b>	<b>1,452,138</b>

The above statement should be read in conjunction with the accompanying notes.

MALLEE FAMILY CARE INC.  
STATEMENT OF CASHFLOWS FOR THE YEAR ENDED 30 JUNE 2016

<b>CASH INFLOWS (OUTFLOWS) FROM OPERATING ACTIVITIES</b>	Note	2016 \$	2015 \$
<b>Receipts</b>			
Contract payments from Government		17,151,883	15,458,927
Donations and fundraising		705,555	1,053,432
Interest received		104,951	90,881
Other receipts		4,867,553	4,317,127
		<b>22,829,942</b>	<b>20,920,367</b>
<b>Payments</b>			
Payments to employees		(13,567,165)	(12,698,020)
Payments to suppliers and providers		(5,420,603)	(5,082,737)
Payments to Beneficiaries, Chances For Children		(245,047)	(358,558)
Interest paid		(15,370)	(12,396)
GST paid		(1,363,109)	(1,349,308)
		(20,611,294)	(19,501,019)
<b>Net cash provided by operating activities</b>	11(b)	<b>2,218,648</b>	<b>1,419,348</b>
<b>Cash flows from investing activities</b>			
Payments for fixed assets		(87,186)	(303,024)
Proceeds from sale of fixed assets		39,680	33,500
Proceeds from sale of assets held for resale		-	620,440
<b>Net cash provided by (used in) investing activities</b>		<b>(47,506)</b>	<b>350,916</b>
<b>Cash flows from Financing Activities</b>			
Hire Purchase contracts repaid		(124,121)	(145,096)
Transfer to term deposits with terms exceeding 3 months		(1,494,004)	-
Mortgage loan repaid		(20,000)	(2,330,000)
<b>Net cash used in financing activities</b>		<b>(1,638,125)</b>	<b>(2,475,096)</b>
<b>Net increase (decrease) in cash for the year</b>		<b>533,017</b>	<b>(704,832)</b>
<b>Cash at beginning of financial year</b>		<b>3,903,772</b>	<b>4,608,604</b>
<b>Cash at end of financial year</b>	11(a)	<b>4,436,789</b>	<b>3,903,772</b>

The accompanying notes form part of these financial statements

## NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

### BASIS OF PREPARATION

Mallee Family Care Inc. ("the Agency") applies Australia Accounting Standards - Reduced Disclosure Requirements as set out in AASB1053: Application of Tiers of Australian Accounting Standards and AASB2010-2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements and other applicable Australian Accounting Standards - Reduced Disclosure Requirements.

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements of the Australian Accounting Standards Board and the Associations Incorporation Reform Act 2012 and the requirements of the section 60-40 of the Australian Charities and Not-for-Profits Commission Regulation 2013. The Agency is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets

and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar. All amounts are presented in Australian dollars.

The financial statements were authorised for issue on 21 September 2016 by the committee.

### ACCOUNTING POLICIES

#### (a) Property, Plant and Equipment

Land and buildings are measured at fair value based on periodic, but completed at least every 5 years, valuations by external independent valuers, less accumulated depreciation for buildings.

In periods when the freehold land and buildings are not subject to an independent valuation, the directors conduct directors' valuations to ensure the carrying amount for the land and buildings is not materially different from fair value.

Increases in the carrying amount arising on revaluation of land and buildings are recognised in other comprehensive income and accumulated in the revaluation surplus in equity. Revaluation decreases that offset previous increases in the same class of assets shall be recognised in other comprehensive income under the heading of revaluation surplus. Other decreases are recognised in profit and loss.

Any accumulated depreciation at the date of the revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset.

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses. In the event that the carrying amount of plant and equipment is greater than the estimated recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount and impairment losses are recognised either in surplus or deficit or as a revaluation decrease if the impairment losses relate to a revalued asset. A formal assessment of recoverable amount is made when the impairment indicators are present, refer Note 1(page 33).

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Agency and the costs of the item can be measured reliably. All repairs and maintenance are recognised as expenses in profit and loss during the financial year in which they are incurred.



Assets with a cost in excess of \$1,000 are capitalised and depreciation has been provided on depreciable assets so as to allocate their cost - or valuation - over their estimated useful lives using the methods as set out below. Estimates of the remaining useful lives and depreciation method for all assets are reviewed at least annually.

Depreciable Asset	Depreciation Method:	Depreciation Rate:
Furniture and equipment	Prime Cost	10.0% to 30.0%
Computer equipment	Prime Cost	25.0% to 40.0%
Buildings	Prime Cost	1.67%
Building improvements	Prime Cost	5% to 33.3%
Motor vehicles	Prime Cost	20%

**(b) Fair Value of Assets and Liabilities**

The Agency measures some of its assets and liabilities at fair value on either a recurring or non-recurring basis, depending on the requirements of the applicable Accounting Standard.

Fair value is the price the Agency would receive to sell an asset or would have to pay to transfer a liability in an orderly (i.e. unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market value may be made having regard to the characteristics of the specific asset or liability. The fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. The valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from the principal market for the asset or liability (i.e. the market with the greatest volume and level of activity for the asset or liability). In the absence of a such a market, information is extracted from the most advantageous market available to the entity at the reporting date (i.e. the market that maximises the receipts from the sale of an asset or minimises the payment that would be required to transfer a liability, after taking into account transaction and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participant's ability to use the asset in its highest and best use or to sell it to another market participant that would use the asset in its highest and best use.

The fair value of liabilities may be valued, where there is no observable market price in relation to the transfer of an identical or similar financial instrument, by reference to observable market information where identical or similar instruments are held as assets. Where this information is not available, other valuation techniques are adopted and, where significant, are detailed

in the respective notes to the financial statements.

For the purpose of fair value disclosures, the Agency has determined classes of assets and liabilities on the basis of the nature, characteristics and risks of the asset or liability and the level of the fair value hierarchy as explained above.

In addition, the Agency determines whether transfers have occurred between levels in the hierarchy by re-assessing categorisation (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

The Agency's undertakes a regular annual review of assets subject to fair value measurement. This review considers all relevant information in regard to the assets and an assessment of fair value is made based on this information.

**(c) Employee Provisions**  
**Short term employee benefits**  
 Provision is made for the Agency's obligation for short-term employee benefits.

## NOTE 1: SIGNIFICANT ACCOUNTING POLICIES (Continued)

Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries and time-off in lieu of overtime. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The Agency's obligations for short-term employee benefits such as wages and salaries are recognised as a part of current trade and other payables in the statement of financial position.

### **Other long term employee benefits**

Provision is made for employees' annual leave entitlements not expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service. Other long-term employee benefits are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures, and are discounted at rates determined by reference to end-of-reporting-period market yields on government bonds that have maturity dates approximating the terms of the obligations. Any remeasurements of other long-term employee benefit obligations due to changes in assumptions are recognised in profit or loss in the periods in which the changes occur.

The Agency's obligations for long-term employee benefits are

presented as non-current provisions in its statement of financial position, except where the Agency does not have an unconditional right to defer settlement for at least 12 months after the reporting date, in which case the obligations are presented as current provisions.

### **(d) Revenue and Other Income**

Non-reciprocal funding revenue is recognised in the profit or loss when the Agency obtains control of the funding, it is probable that the economic benefits of the funding will flow to the Agency and the amount of the funding can be reliably measured.

In most cases, conditions are attached to the funding which must be satisfied before the Agency is eligible to retain the contribution. In this situation the recognition of the funding as revenue is deferred until those conditions have been satisfied.

When funding is received and the Agency incurs an obligation to deliver economic value back to the contributor, this is considered a reciprocal transaction and the funding revenue is recognised in the statement of financial position as a liability, contract income in advance, until the service has been delivered to the contributor. Otherwise the funding is recognised as income on receipt.

Donations and bequests are recognised as revenue when received.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

Revenue from the provision of services is recognised on the provision of the service to the customer.

### **(e) Cash and cash equivalents**

For purposes of the Cash flow Statement, cash and cash equivalents includes cash on hand, at bank and on deposit.

### **(f) Payables**

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Agency during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

### **(g) Chances For Children Fund**

The Chances for Children Fund ("Chances") was established in the 2001 financial year. Chances was started as a partnership between the Agency and three water authorities in north western Victoria. Its charter is to raise money from public subscription and general donation which is to be used to enhance opportunities for disadvantaged young people from the region. Chances provides funding to assist such children with education, dealing with disabilities and deprivations arising from disadvantage.

The Agency considers that funds raised through the efforts of Chances (less any applicable expenses) are quarantined for use in accordance with the recommendations of a separate advisory board. As such, Chances is operated as a fund within the Agency. Income and expenditure identified as relating to Chances is recognised accordingly in the Income and Expenditure Statement. Assets representing the net balance of the fund are identified in the Balance Sheet and the capital of the fund is disclosed as a reserve within Resources and Reserves.

In addition, supplementary financial statements designed to provide an understanding of the financial position and performance of the Chances For Children Fund are included at Note 15.

**(h) Internal Transactions**

In compiling this financial report, internal transactions, including charges to programs for use of motor vehicles, property occupancy and general administration have been eliminated.

**(i) Receivables**

Accounts receivable and other debtors largely include amounts due from customers for the provision of services provided in the ordinary course of business. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets.

All other receivables are classified as non-current assets.

Trade receivables are non interest bearing and are generally collected within 30 days.

**(j) Goods and services tax**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable, to the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

**(k) Income Tax**

The Agency has an Income Tax Exemption under Subdivision 50-B of the Income Tax Assessment Act 1997 and therefore is not subject to income tax.

**(l) Superannuation**

In accordance with statutory requirements the Agency contributed 9.5% (2015:

9.25%) of gross remuneration for its accumulation members to the Health Super Defined Contribution Fund. Assets accumulate in the Fund to meet members' benefits as they retire. These contributions are recognised as an expense when incurred.

**(m) Reserves**

**Asset Revaluation Reserve**

The asset revaluation reserve is used to record increments and decrements on the revaluation of non-current assets.

**General Capital Reserve**

The general capital reserve is used to record funds received and brought to account as income which have been applied to the acquisition of capital assets.

**Building Reserve**

The building reserves are used to record funds provided through fund raising efforts specifically for the purchase and upgrade buildings in Mildura, Swan Hill and Kerang.

**(n) Impairment Of Assets**

The Agency assesses impairment at the end of each reporting period by evaluating the conditions and events specific to the Agency that may be indicate impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which consider both internal and external sources of information. Any excess of an asset's carrying amount over its recoverable amount is

## NOTE 1: SIGNIFICANT ACCOUNTING POLICIES (Continued)

immediately recognised in profit or loss.

Where an impairment loss on a revalued asset is identified, this is recognised against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that class of asset.

### (o) **Financial Instruments Recognition, Measurement and Classification**

Financial instruments, incorporating financial assets and financial liabilities, are recognised when the Agency becomes a party to the contractual provisions of the instrument.

Trade date accounting is adopted for financial assets that are delivered within timeframes established by marketplace convention.

Financial instruments are initially measured at fair value plus transaction costs where the instrument is not classified as at fair value through profit and loss. Transaction costs related to instruments classified as at fair value through profit and loss are expensed to profit and loss immediately. Financial instruments are classified and measured as set out below:-

#### (i) **Loans and receivables**

Loans and receivables are non-derivative financial assets with fixed or determinable payments, that are not quoted in an active market and are subsequently measured at amortised cost

using the effective interest rates method.

#### (ii) **Financial liabilities**

Non-derivative financial liabilities (excluding financial guarantees) are subsequently measured at amortised cost using the effective interest rate method.

#### **Impairment**

At each reporting date, the Agency assesses whether there is objective evidence that a financial instrument has been impaired. Impairment gains and losses are recognised in the statement of operations.

#### **Derecognition**

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the asset is transferred to another party whereby the Agency no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised where the related obligations are either extinguished, cancelled or expire. The difference between the carrying value of the financial liability extinguished or transferred to another party and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed is recognised in the profit and loss.

#### (p) **Critical Accounting Judgements, Estimates and Assumptions**

The preparation of the financial statements requires management to make judgements, estimates and

assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgements, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities (refer to the respective notes) within the next financial year are discussed below.

#### **Estimation of useful lives of assets**

The Agency determines the estimated useful lives and related depreciation and charges for its property, plant and equipment. The useful lives could change significantly as a result of technical innovations or some other event. The depreciation charge will increase where the useful lives are less than previously estimated lives, or technically obsolete or non-strategic assets that have been abandoned or sold will be written off or written down.

#### **Impairment of non-financial assets other than goodwill and other indefinite life intangible assets**

The Agency assesses impairment of non-financial assets at each reporting date by evaluating conditions specific to the Agency and to the particular asset that may lead to impairment. If an impairment trigger exists, the recoverable amount of the asset is determined. This involves fair value

less costs of disposal or value-in-use calculations, which incorporate a number of key estimates and assumptions.

**Employee benefits provision**

As discussed in note 1(d), the liability for employee benefits expected to be settled more than 12 months from the reporting date are recognised and measured at the present value of the estimated future cash flows to be made in respect of all employees at the reporting date. In determining the present value of the liability, estimates of attrition rates and pay increases through promotion and inflation have been taken into account.

**(q) New Accounting Standards For Application in Future Periods**

Certain new Australian Accounting Standards have been issued that are not mandatory for the 30 June 2016 reporting period. The Agency has assessed these pending standards and has identified that no material impact will flow from the application of these standards in future reporting periods.

TOWARDS  
STRONGER  
MORE CARING  
COMMUNITIES

<b>NOTE 2: REVENUE</b>	2016 \$	2015 \$
<b>(a) Government Contract Revenue</b>		
Victorian Government	7,105,206	5,762,230
Commonwealth Government	6,098,127	6,066,576
New South Wales Government	2,248,766	2,015,823
	<b>15,452,099</b>	<b>13,844,629</b>

**(b) Fee For Service Income**

Includes income from service delivery contracts not directly funded by government.

**(c) Donations and Fundraising**

Leighton Foundation funding for Chances for Children	-	500,000
Bequests	275,000	-
Other fundraising	418,420	535,314
	<b>693,420</b>	<b>1,035,314</b>

**(d) Investment Income**

Interest	104,951	90,881
	<b>104,951</b>	<b>90,881</b>

Rent on sub-tenancies in operating properties amounting to \$107,931 (2015: \$131,627) has been included in other program income.

**NOTE 3: SURPLUS (DEFICIT) FOR THE YEAR**

The surplus (deficit) for the year is after charging:-

**Depreciation:**

Buildings and building improvements	183,788	172,792
Furniture and equipment (Operations)	254,701	149,386
Furniture and equipment (Chances for Children)	-	562
Motor vehicles	166,032	261,127
	<b>604,521</b>	<b>583,867</b>
Superannuation contributions	1,093,151	1,027,948
Provision for doubtful debts	5,000	-
Rental expense on operating leases	3,197	44,376

**NOTE 4: KEY MANAGEMENT PERSONNEL COMPENSATION**

Any persons having authority and responsibility for planning, directing and controlling activities of the Agency, directly or indirectly, are considered to be key management personnel (KMP). The totals of remuneration paid to KMP of the Agency during the year are as follows:

<b>Key management personnel compensation</b>	<b>859,925</b>	<b>784,276</b>
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For details of other transactions with KMP, refer to Note 12.

<b>NOTE 5: RECEIVABLES - CURRENT</b>	2016 \$	2015 \$
Sundry debtors	280,124	733,808
Prepayments	85,099	88,474
Other receivables	-	594
less Provision for doubtful debts	(10,000)	(5,000)
	<b>355,223</b>	<b>817,876</b>

**Movement in Provision for Doubtful Debts:**

Opening balance	(5,000)	(5,000)
Charged to expense	(5,000)	-
Closing balance	<b>(10,000)</b>	<b>(5,000)</b>

**Financial assets at amortised cost classified as receivables:**

<b>Total current</b>	<b>270,124</b>	<b>729,402</b>
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**NOTE 6: PROPERTY, PLANT & EQUIPMENT**

**(a) Gross carrying amount and accumulated depreciation**

Land at fair value (i)	2,394,000	2,334,183
	<b>2,394,000</b>	<b>2,334,183</b>

Buildings at fair value (i)	4,461,213	4,566,954
less Accumulated depreciation	(98,785)	(234,127)
	<b>4,362,428</b>	<b>4,332,827</b>

Building improvements at fair value (i)	1,345,012	1,341,548
less Accumulated depreciation	(830,913)	(741,833)
	<b>514,099</b>	<b>599,715</b>

Motor vehicles (at cost)	1,707,152	1,522,009
less Accumulated depreciation	(1,225,580)	(1,045,308)
	<b>481,572</b>	<b>476,701</b>

Furniture and equipment (at cost)	1,940,486	2,080,707
less Accumulated depreciation	(1,555,387)	(1,601,812)
	<b>385,099</b>	<b>478,895</b>

Chances for Children Fund furniture and equipment (at cost)	9,934	9,934
less Accumulated depreciation	(9,934)	(9,934)
	-	-

<b>Net Property, plant and equipment</b>	<b>8,137,198</b>	<b>8,222,321</b>
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NOTE 6: PROPERTY, PLANT & EQUIPMENT (Continued)

(i) Land and buildings at fair value has been determined on the basis of independent valuations performed as at 30 June 2016. Major buildings have been valued by Heron Todd White, Mildura while the value of other minor properties

has been assessed by local real estate professionals.

(i) In the year ended 30 June 2015, the fair value of all properties was assessed and the value of certain properties was written down against

the asset revaluation reserve. Capital expenditure incurred on one of those properties during the 2015 financial year was also considered impaired and was written off to the statement of comprehensive income during the year rather than capitalised.

**(b) Reconciliations of the carrying amounts of each class of asset**

<b>Year Ended 30 June 2016 Reconciliation of carrying values by asset class</b>	<b>Land \$</b>	<b>Buildings and Building Improvements \$</b>	<b>Motor Vehicles \$</b>	<b>Furniture and Equipment \$</b>	<b>Total \$</b>
Balance at the beginning of year	2,334,183	4,932,542	476,701	478,895	8,222,321
Additions	-	3,464	273,646	89,992	367,102
Disposals	-	-	(14,073)	-	(14,073)
Revaluation	59,817	106,552	-	-	166,369
Depreciation expense	-	(183,788)	(166,032)	(254,701)	(604,521)
<b>Carrying amount at the end of year</b>	<b>2,394,000</b>	<b>4,858,770</b>	<b>570,242</b>	<b>314,186</b>	<b>8,137,198</b>

**Year Ended 30 June 2015 Reconciliation of carrying values by asset class**

Balance at the beginning of year	2,296,205	5,219,344	647,558	354,520	8,517,627
Additions	-	3,943	91,991	274,323	370,257
Disposals	-	-	(1,721)	-	(1,721)
Revaluation	37,978	(117,953)	-	-	(79,975)
Depreciation expense	-	(172,792)	(261,127)	(149,948)	(583,867)
<b>Carrying amount at the end of year</b>	<b>2,334,183</b>	<b>4,932,542</b>	<b>476,701</b>	<b>478,895</b>	<b>8,222,321</b>

**NOTE 7: PAYABLES**

**CURRENT UNSECURED**

	<b>2016 \$</b>	<b>2015 \$</b>
Trade creditors	434,217	89,966
Sundry creditors	249,775	397,160
GST and PAYG payable	214,352	217,702
Other creditors	562,863	391,420
	<b>1,461,207</b>	<b>1,096,248</b>
Financial liabilities at amortised cost classified as payables:		
<b>Total current</b>	<b>1,246,855</b>	<b>878,546</b>

**Collateral pledged**

No collateral has been pledged for any payables balances.



<b>NOTE 8: EMPLOYEE BENEFITS</b>	2016 \$	2015 \$
<b>CURRENT</b>		
Provision for annual leave	949,977	899,422
Provision for time-off in lieu of overtime	67,781	-
Provision for long service leave	926,498	897,673
	<b>1,944,256</b>	<b>1,797,095</b>
<b>NON CURRENT</b>		
Provision for long service leave	202,388	103,951
<b>Total</b>	<b>2,146,644</b>	<b>1,901,046</b>

#### **NOTE 9: HIRE PURCHASE LIABILITIES**

<b>CURRENT</b>		
Secured hire purchase contracts	157,303	72,611
Less Unexpired finance charges	(11,908)	(9,979)
	<b>145,395</b>	<b>62,632</b>
<b>NON-CURRENT</b>		
Secured hire purchase contracts	163,407	86,006
Less Unexpired finance charges	(2,951)	(2,449)
	<b>160,456</b>	<b>83,557</b>

#### **HIRE PURCHASE COMMITMENTS:**

Payments due not later than 12 months	157,303	72,611
Payments due between 12 months and 5 years	163,407	86,006
Minimum Hire Purchase Payments	320,710	158,617
Less: Future finance charges	(14,859)	(12,428)
	<b>305,851</b>	<b>146,189</b>

Each hire purchase contract is secured by the underlying asset, which in all cases is a motor vehicle.

#### **NOTE 10: RESERVES**

Swan Hill building reserve	95,000	95,000
Kerang building reserve	72,820	72,820
Mildura building reserve	269,638	269,638
General capital reserve	551,343	551,343
Asset Revaluation Reserve	1,123,172	956,803
	<b>2,111,973</b>	<b>1,945,604</b>

NOTE 10: RESERVES (Continued)

**Building Reserves - Swan Hill, Kerang and Mildura**

These reserves were created to identify funds raised specifically for the construction and upgrade of buildings at the three locations which was treated as income when the funds were received.

**General Reserve**

The general capital reserve is used to record funds received and brought to account as income which have been applied to the acquisition of capital assets.

**Asset Revaluation Reserve**

The asset revaluation reserve is used to record increments and decrements on the revaluation of non-current assets.

<b>The Asset Revaluation Reserve is comprised as follows:-</b>	Land 2016 \$	2015 \$	Buildings 2016 \$	2015 \$
Balance at the beginning of the year	952,421	914,443	4,382	122,335
Revaluation increment (decrement)	59,817	37,978	106,552	(117,953)
<b>Balance at the end of the year</b>	<b>1,012,238</b>	<b>952,421</b>	<b>110,934</b>	<b>4,382</b>

<b>NOTE 11: CASH FLOW INFORMATION</b>	Note	2016 \$	2015 \$
<b>(a) Reconciliation of Cash</b>			
Petty cash advances and cash on hand		1,640	1,640
Cash assets		4,059,420	2,094,053
		<b>4,061,060</b>	<b>2,095,693</b>
Cash assets, Chances for Children	15	375,729	1,808,079
Cash at end of financial year, for Cashflow Statement		4,436,789	3,903,772
add:			
Term deposits where term exceeds 3 months, Chances for Children	15	1,494,004	-
<b>Cash and cash equivalents for Balance Sheet</b>		<b>5,930,793</b>	<b>3,903,772</b>

**(b) Reconciliation of Net Result for the year to Net Cash Inflow (Outflow) from Operating Activities**

<b>Net surplus for the year</b>		<b>672,199</b>	<b>726,339</b>
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**Non-cash items in current year surplus:**

Depreciation		604,521	583,867
Hire purchase finance charges		3,868	14,270
Provision for doubtful debts		5,000	-
Profit on sale of fixed assets		(25,607)	(31,779)
Profit on sale of asset held for resale		-	(159,991)

NOTE 11: CASH FLOW INFORMATION (Continued)

<b>Changes in assets and liabilities:</b>	<b>2016 \$</b>	<b>2015 \$</b>
Increase (decrease) in payables	368,309	(138,764)
Increase (decrease) in contracts income in advance	(109,542)	353,055
Increase in employee provisions	245,598	272,965
Increase (decrease) in GST and PAYG payable	(3,350)	12,761
Decrease (increase) in accounts receivable	454,278	(199,960)
Decrease (increase) in prepayments	3,374	(13,415)
<b>Net cash from operating activities</b>	<b>2,218,648</b>	<b>1,419,348</b>

**NOTE 12: RELATED PARTY TRANSACTIONS**

**(i) Responsible Persons**

The names of the board members who held office during the reporting period are:

Ross Lake (Chair)  
 William (Billy) Carroll (resigned October 2015)  
 John Cooke (Chair of Audit Committee)  
 Peter Greed (retired April 2016)  
 Jenny Hilton (resigned November 2015)  
 Michael Hopkins  
 Jim Kirkpatrick  
 Max Noyce  
 Michelle Oates (appointed April 2016)  
 Larry O'Connor (Treasurer)  
 Keith Richards  
 Chris Riordan  
 Marie Schlemme  
 Margaret Thomson  
 Rachel White (appointed May 2016)

**(ii) Directors Remuneration**

No remuneration was paid to board members during the year.

**(iii) Directors Transactions**

During the year the following transactions with directors or director-related entities were recognised:  
 A business in which Ross Lake has a beneficial interest is a supplier of fuel to the Agency. The terms of the transactions were net 30 days and the total payments recognised in the financial report were \$12,600 (2015 - \$5,150). An amount of \$50 was owed at 30 June 2016 (2015 - \$Nil).

**(iv) Retirement and Superannuation Payments**

Amounts paid directly on retirement from office or to prescribed

superannuation funds for the provision of retirement benefits for board members were \$nil (2015 - \$nil).

**(v) Loans**

No loans have been made, guaranteed or secured by the Agency to a Responsible Person during the reporting period.

**(vi) Other related party transactions**

There are no other matters to report.

**NOTE 13: CAPITAL COMMITMENTS**

As at 30 June 2016 the Agency had no material capital commitments.

**NOTE 14: AGENCY DETAILS**

The principal places of business of the Agency are as follows:-  
 1-3 Devenport Street, Dareton  
 3 Scoresby Street, Kerang  
 122 Ninth Street, Mildura  
 53 Eighth Street, Mildura  
 229 Beveridge Street, Swan Hill

Mallee Family Care Inc. operates in one geographic area being the Mallee region of north west Victoria and south west New South Wales.

**NOTE 15: CHANCES FOR CHILDREN FUND FINANCIAL STATEMENTS**

The Chances for Children Fund ("Chances") was established in the 2001 financial year. Chances was started as a partnership between the Agency and three water authorities, Lower Murray Water, First Mildura Irrigation Trust and Sunraysia Rural Water. Its charter is to raise money from public subscription and

general donation which is to be used to enhance opportunities for disadvantaged young people from the region. Chances will provide funding to assist such children with education, dealing with disabilities and deprivations arising from disadvantage.

The Agency considers that funds raised through the efforts of Chances (less any applicable expenses) are quarantined for use in accordance with the recommendations of an advisory board.

<b>CHANCES FOR CHILDREN FUND</b>	Note	2016 \$	2015 \$
<b>INCOME AND EXPENDITURE STATEMENT</b>			
<b>Revenue</b>	15(a)		
Sustaining Supporters		176,474	126,438
Other donations		109,412	656,274
Bequests		-	1,465
Fund raising activities		64,194	38,510
Interest on investments		-	21,936
Sundry income		2,146	22,386
<b>Total Operating Revenue</b>		<b>352,226</b>	<b>867,009</b>
<b>Expenditure</b>	15(a)		
Other operating and project expenses		26,379	-
		<b>26,379</b>	-
<b>Funds Available For Distribution</b>		<b>325,847</b>	<b>867,009</b>
<b>less Payments to beneficiaries</b>		<b>(263,631)</b>	<b>(331,122)</b>
<b>Operating surplus Chances For Children</b>		<b>62,216</b>	<b>535,887</b>

<b>CHANCES FOR CHILDREN FUND</b>	2016 \$	2015 \$
<b>STATEMENT OF FINANCIAL POSITION</b>		
<b>CURRENT ASSETS</b>		
Cash at bank	375,729	1,807,517
Term deposit where term exceeds 3 months	1,494,004	-
<b>Total Current Assets</b>	<b>1,869,733</b>	<b>1,807,517</b>
<b>NON-CURRENT ASSETS</b>		
Furniture and equipment (net) (Refer Note 6)	-	-
Total Non-Current Assets	-	-
<b>TOTAL ASSETS</b>	<b>1,869,733</b>	<b>1,807,517</b>
<b>NET ASSETS</b>	<b>1,869,733</b>	<b>1,807,517</b>
<b>FUND EQUITY</b>		
Opening general reserve balance	355,379	611,292
Surplus (deficit) for year	62,216	535,325
Transfer to bequests reserve	-	(791,238)
<b>Closing general reserve balance</b>	<b>417,595</b>	<b>355,379</b>
Opening bequests reserve balance	1,452,138	660,900
Transfer from general reserve	-	791,238
<b>Closing bequests reserve balance</b>	<b>1,452,138</b>	<b>1,452,138</b>
<b>Closing fund balance</b>	<b>1,869,733</b>	<b>1,807,517</b>

#### (a) Internal Transactions

Revenue and expenditure in these supplementary financial statements includes internal transactions with the operating fund of the Agency. In the income and expenditure statement, these transactions have been eliminated in accordance with the accounting policy outlined in Note 1(h).

#### (b) Contingent Liability for Future Beneficiary Payments

A significant proportion of payments to beneficiaries of Chances For Children represents support for young people undertaking tertiary study. No commitment is given to tertiary beneficiaries at the commencement of the first year of their studies that support will automatically be granted over the duration of their course. However, in the normal course of events beneficiaries do receive support from Chances For Children for

at least the second year of their studies. Circumstances where funding will not be continued include deferral or termination of the course and an improvement in the student's financial situation.

At 30 June 2016, the estimated commitment to future funding of existing tertiary beneficiaries is \$139,952 (2015: \$345,934). This figure is calculated based on the net present value of estimated future cash outflows relating to these beneficiaries. It takes account of anticipated future drop out rates.

#### NOTE 16: CONTINGENT ASSETS AND LIABILITIES

As at 30 June 2016 the Agency had no material contingent assets or liabilities other than the contingent liability outlined in Note 15B.

#### NOTE 17: EVENTS OCCURRING SUBSEQUENT TO REPORTING DATE

As of 15 August 2016 the Agency transferred its contract to provide services under the Commonwealth Disability Employment Assistance program. Clients formerly employed under this program have been

transferred to the new service provider, which has assumed responsibility for their employee entitlements. A number of the supervisory and administrative staff formerly employed in this program have been made redundant at 15 August 2016. Redundancy entitlements for these staff members were fully provided for at 30 June 2016.

#### NOTE 18: FINANCIAL RISK MANAGEMENT FINANCIAL ASSETS

	2016 \$	2015 \$
Cash and cash equivalents	5,930,793	3,903,772
Cash and cash equivalents, Chances for Children	1,869,733	1,807,517
Loans and receivables	270,124	729,402
	<b>8,070,650</b>	<b>6,440,691</b>

#### FINANCIAL LIABILITIES

##### Financial liabilities at amortised cost

- payables	1,246,855	878,546
- hire purchase liabilities	305,851	146,189
- mortgage loan	-	20,000
	<b>1,552,706</b>	<b>1,044,735</b>

#### NOTE 19: FAIR VALUE MEASUREMENTS

The Agency has assets as set out in the table below that are measured at fair value on a recurring basis after initial recognition. The Agency does not subsequently measure any liabilities on a recurring basis and has no assets or liabilities that are measured at fair value on a non-recurring basis.

#### NON-FINANCIAL ASSETS

	Note		
Freehold land (i)	6(a)	2,394,000	2,334,183
Freehold buildings (ii)	6(a)	4,876,527	4,932,542
		<b>7,270,527</b>	<b>7,266,725</b>

(i) For freehold land, the fair values have been determined using a market approach based on 2016 independent valuations.

(ii) For freehold buildings, the fair values have been determined using a market approach based on 2016 independent valuations.


**MALLEE FAMILY CARE INC.**

**STATEMENT BY MEMBERS OF THE BOARD FOR THE YEAR ENDED 30 JUNE 2016**

In the opinion of the Board the financial report set out on pages 26-44:


1. Presents a true and fair view of the financial position of Mallee Family Care Inc. as at 30 June 2016 and its performance for the year ended on that date in accordance with Australian Accounting Standards - Reduced Disclosure requirements and the requirements of the Australian Charities and Not-For-Profits Commission Act 2012; and
2. At the date of this statement there are reasonable grounds to believe that Mallee Family Care Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:



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Ross Lake  
President



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Larry O'Connor  
Treasurer

Dated 21 September 2016

