



mallee family  
**care**

the year of light



2015 annual  
**report**  
2016 calendar



## Vision

Seeking Solutions, Shaping Success.  
Towards stronger, more caring  
communities.

## Mission

Promote excellence in the delivery of  
services, research and advocacy that  
enrich lives and increase opportunities  
for individuals, families and communities.

## Principles

Communities are enriched by Passion,  
Participation and Partnerships.

‘Our people  
promote  
community  
well being’



MALLEE FAMILY CARE

*towards stronger more caring communities*



## Mallee Family Care

### Patrons

Hon. Tim Fischer AC  
Richard Haselgrove AM  
Professor Tony Vinson AM

### Officers

President - Ross Lake OAM  
Vice-President - Marie Schlemme OAM  
Secretary - Vernon Knight AM  
Treasurer - Larry O'Conner

### Board

Dr John Cooke  
Peter Greed  
Jenny Hilton  
Archdeacon Michael Hopkins  
Jim Kirkpatrick  
Max Noyce  
Keith Richards OAM  
Chris Riordan  
Margaret Thomson  
William [Billy] Carroll

## Audit Committee

Dr John Cooke [Chair]  
Ross Lake OAM  
Larry O'Connor  
Nick Kiapecos [May 2015]  
Amanda King

## Life Members

Bill Brown  
Roger Cornell  
Bernie Currow  
Margery Fenton [Dec]  
Nell Flight  
Ross Lake OAM  
Ollie Godena [Dec]  
Richard Haselgrove AM  
Don [Dec] & Doris Littrell  
Colin McLeod  
Elizabeth Maffei  
Anne Mansell  
Andrew Mentiplay  
Peter Mills [Dec]  
Max Noyce  
Jill Pattenden  
Bruce Penny

Gerald Purchase  
Neil [Dusty] Rhodes [Dec]  
Keith OAM & Jan Richards  
Luke Rumbold [Dr]  
Don [Dec] & Maureen Skelton [Dec]  
Graeme Sutton [Rev]  
John Taylor [Rev]  
Eddie Warhurst  
Milton Whiting OAM [Dec]  
Rotary Club of Mildura  
Somebody's Daughter Theatre Company

## Members for Life

Fiona Harley OAM  
Christine Knight OAM  
Raymond Lyons

## Auditors

RSD Chartered Accountants

the year of  
**light**

## january 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
				NEW YEARS DAY 1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	AUSTRALIA DAY 26	VIC SCHOOL TERM 1 STARTS 27	NSW SCHOOL TERM 1 STARTS 28	29	30	31

### Reminders



## Chances for Children

### Patrons

Dr. Patricia Edgar AM  
Dr. James Fitzpatrick  
Joshua Jenkins  
Myf Warhurst  
The Rt. Hon. Ian Sinclair AC  
Dr Sev Ozdowski OAM  
Nahum Mushin  
Lady Marigold Southey AC  
The Hon. Tim Fischer

### Board

Fiona Devilee (Chair)  
Ros Fox  
Ross Lake OAM  
Lara McCarron

Anne Mansell  
Mike Mooney  
Gary Nalder  
Keith Richards OAM  
Evette Turlan

### Life Members

Stefano De Pieri  
Lloyd Thomson  
Eddie Warhurst  
Fiona Devilee  
Brian Dodson  
Keith Richards OAM  
Alan Fisher

## Chances Champions

Vicki Krake  
Matt Gaffney  
Paul and Janet Lock

### Committee of Management

Anne Mansell  
Dan Menzies  
Fiona Devilee  
Gary Nalder  
Gerard Jose  
Keith Richards OAM  
Marie Schlemme  
Michelle Wall  
Mike Mooney  
Roz Fox

‘Our people  
have a sense  
of community’





## Our Management Team



**L-R**

**Cath Murphy**

Director Disabilities and Mental Health

**Fiona Harley OAM**

Director Education, Training and Research

**Lisa-Maree Stevens**

Director Community Services



**Metaxia Tsoukatos**

Director Family Services

**Teresa Jayet**

Director Corporate Services

**Vernon Knight AM**

Executive Director

## february 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1	2	3	4	5	6	7
8	9	10	11	12	13 NATIONAL APOLOGY DAY	14 VALENTINE'S DAY
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29						

### Reminders

## Our Board



'Our people are passionate about what they do and strive for better outcomes'



### L-R

**Ross Lake OAM**  
President

**Marie Schlemme OAM**  
Vice president

**Larry O'Connor**  
Treasurer

**Dr John Cooke**  
Board member

**Peter Greed**  
Board member

**Jenny Hilton**  
Board member

**Jim Kirkpatrick**  
Board member

**Margaret Thomson**  
Board member

**Max Noyce**  
Board member

**Keith Richards OAM**  
Board member

**Michael Hopkins**  
Board member

**Chris Riordan**  
Board member

**Billy Carroll**  
Board member  
[not pictured]



## President's Report



Past reports have evidenced some interesting themes in terms of our "International Years". The attention given to water, families and farming (to name just a few), have obvious relevance to Mallee Family Care and the catchments in which we work.

But this year is one which calls for thoughts which deserve greater analysis and I confess to some quantary on discovering that 2015 had been declared the International Year of Light.

While tempted to ignore its relevance to Mallee Family Care, I was eventually compelled to draw the connection between scientific enquiry and our organisation's commitment to best practice.

To that end, I plan to give some attention to those aspects of the past year which have sought to illuminate our challenges and at the very worst, hold a candle to the ways in which we can improve our practice and the wellbeing of vulnerable families and children in need.

High on that list is clearly the work which we are undertaking as a result of our collaboration with the Independent Agency Network (IAN).

Some time ago, our Board recognised the importance of sharing our knowledge and experience with our regional counterparts.

This led to the formation of an alliance which now comprises of Mallee Family Care, Upper Murray Family Care, Windermere and Oz Child.

These are in fact the agencies that were spawned by the Melbourne Family Care Organisation in the 1970's with a view to improving service provision in regional Victoria and, in some instances, the neighbouring communities in New South Wales.

As reported in last year's annual report, the generous assistance of the Sir Ian Potter Foundation gave us the ability to undertake some much needed scientific enquiry.

It began in the first instance with a plan to rationalise the mounting burden of 'bureaucracy' faced by organisations delivering services under contract to States and Federal Government.

While none of us oppose the need for compliance and accountability, it was obvious that many of the requirements had become inordinately time consuming and unproductive.

At the risk of putting an even finer point on this concern, this year's annual report contains an opinion piece which was penned by our outgoing Executive Officer in the hope of drawing attention to the need for urgent reform.

But what began as a largely administrative exercise in the hope that our practitioners would be freer to work more closely with families and spend less time interacting with computer screens, saw increased attention on the parallel need for better practice. That's not to say that the past lacked any sense of commitment or passion, it was the simple realisation that time spent in 'administrivia' did little to encourage the creativity needed for trial and experimentation.

## march 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
	1	2	3	4	5	6
7	8	9	10	11	12	13
VIC LABOUR DAY 14	15	16	ST PATRICK'S DAY 17	18	19	20
HARMONY DAY 21	22	23	VIC SCHOOL TERM 1 ENDS 24	GOOD FRIDAY 25	EASTER SATURDAY 26	EASTER SUNDAY 27
EASTER MONDAY 28	29	30	31			

### Reminders

## President's Report



In any event, the "Potter Project" led the IAN Group to think more about the importance of Evidence Based Practice and this logically fostered a new and important partnership with Melbourne University and Professor Aron Shlonsky.

While time does not permit a detailed analysis of the journey which followed, our enquiries were soon to recognise the importance of some of the work which was being undertaken in the United States and the United Kingdom.

Ground breaking practice had effectively reduced the number of children in Out of Home Care by around 70% and vastly improved outcomes for countless children.

Our collective excitement with these discoveries resulted in yet another collaboration which ultimately led to a series of exchanges and a raft of compelling reports.

Only time will fully explain the significance of this work but I firmly believe that Mallee Family Care can be justly proud of the way in which we have helped to shine a light on what will be better practice in the years ahead.

I take this opportunity to commend Minister Jenny Mikakos who was similarly quick to appreciate the importance of our work and

her decision to come to Mildura and meet with representative of both Mallee Family Care and the Independent Agency Network.

I suppose the benefit of hindsight could readily categorise the approaches which have characterised our work in child and family welfare over past decades.

The literature clearly indicates that the work of our predecessors was essentially the response of the 'heart' to the lives of children in deplorable circumstances.

In more recent years, one could probably suggest that it's been a 'hip pocket' response where the focus was largely economic and many of us will remember the days of "compulsory, competitive tendering".

Hopefully, the future will categorise the present time as the period when we began to use our 'heads'!

While we should never argue that each approach must not be exclusive of the others, it could well be argued that our science has been lacking and the time has clearly come to give proper attention to the importance of 'evidence based practice'.







How fitting and ironic that our guest speaker at the last Annual Meeting should be none other than Dr Karl Kruszelnicki?

The past year has seen many new discoveries in science as the world continues to explore out of space and become better informed about the world around us.

I join with others at Mallee Family Care in trusting that future years will continue to see our agency “reach for the stars” in its quest to be, the best that it can be.

### Disability Services also in the spotlight

The past year has also seen growing interest in the needs of those with disabilities and bipartisan support for the National Disability Insurance Scheme (NDIS).

While there is still a great deal that needs to be done in making the scheme manageable and sustainable, Mallee Family Care welcomes the fact that the needs of those with disabilities has managed to produce a political consensus.

The past year has witnessed a number of changes at Mallee Family Care in preparation for what will ultimately be “a new way of doing business”.

One of the most important developments for Mallee Family Care has been our ability to co-locate various services and I personally welcome the establishment of the Terry Bunting Centre in Mildura.

Terry has been a true champion in terms of disability employment and it’s fitting that his efforts have been recognised in the naming of our new centre.

The Terry Bunting Centre is now home to our Mental Health Services, our Early Childhood Intervention Program and a number of the disability enterprises that were inherited with the sad demise of Access Mildura.

The Board is to be congratulated for its courage in purchasing a facility that many questioned would adequately meet our needs but thanks to the extraordinary talents of Ken Dean, the building was transformed in ways that few had ever imagined.

I describe the move as courageous on the basis that the Board actually diverted funds which had been set aside for the establishment of a new centre in Dareton and it was clearly a leap of faith that we would ultimately find other ways of funding a new facility in the Wentworth Shire.

It is with immense sadness that we record the sudden and untimely passing of Ken Dean who has contributed so much to the infrastructure of Mallee Family Care.

## april 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
				1	2	3
4	5	6	7	8 NSW SCHOOL TERM 1 ENDS	9	10
11 VIC SCHOOL TERM 2 STARTS	12	13	14	15	16	17
18	19	20	21	22	23	24
25 ANZAC DAY	26	27 NSW SCHOOL TERM 2 STARTS	28	29	30	

### Reminders

Area reserved for reminders.



In addition to the Terry Bunting Centre, Ken also project managed the Elizabeth Maffei Family Relationship Centre, the Tony Vinson Centre, the Marie Schlemme Family Centre and the Anne Mansell Centre.

As I said at the outset, there are still many obstacles to be overcome in relation to the NDIS and it is of some concern that those aged over 65 years will not be eligible.

There are equally programs which we know to be vitally important and which may not see "the light of day" without the expressed wishes of those who will ultimately determine the assistance which meets their personal priorities.

Mallee Family Care was equally pleased to play its part in the funding allocated for other programs, much needed in the Mallee Region.

We were delighted that the Commonwealth allocated funding for Headspace in both Mildura and Swan Hill and we pay tribute to the Victorian Government for its funding of a PARC Facility in Sunraysia.

PARC is what's described as a "step up, step down" facility and it's a much needed halfway house for those who may not need hospitalisation but may not be ready to live independently in the community.

### Governance and the cost of Compliance

I have already talked at length about this issue and the work which was undertaken by the Independent Agency Network.

I have also noted the opinion expressed by Vernon Knight at the time of his retirement and I'm pleased that his concerns have attracted national interest, especially those of the Charities and the Not-for-Profit Commission.

Vernon was a keynote speaker at the forum held in Canberra during the year and I have little doubt that his concerns will add to the need for the cutting of red tape.



'But the need to "rationalise" bureaucracy is just half of the equation'

We can ill afford to overlook the fact that our own internal systems are often contributors to wasted time and wasted effort.

To that end, the past year has seen some significant developments within Mallee Family Care aimed at better understanding our ability to analyse and make sense of the complexity of the many issues which contribute to our sustainability or otherwise.

As will be reported elsewhere, the Audit Committee has worked vigorously in redesigning our budget reporting systems, our ability to benchmark the hidden costs of service provision and our understanding of the trends which need to be addressed in pursuit of efficiency and best practice.

In conjunction with this work, Mallee Family Care has all but completed a detailed review of its policy frameworks and the ways in which staff have been assisted in understanding their obligations.

Another important project during the year was the conduct of a School for Social Entrepreneurs which was spear-headed by Mallee Family Care as a means of improving the practices of our disability enterprises.

### Challenges – Old and New

While many of the challenges confronting our organisation are hardly new, their persistence is a clear measure of the difficulties that we face in managing change.



## may 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30	31					1
2	3	4	5	6	7	8 MOTHER'S DAY
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26 NATIONAL SORRY DAY	27 RECONCILIATION WEEK	28	29

### Reminders



## President's Report

During the year, Jesuit Social Services, under the guidance of our esteemed patron Tony Vinson completed the third review of social disadvantage by post code in Australia.

It is of some concern that many of the issues that had been identified previously were again prominent in terms of the needs of the Mallee.

While again space does not permit detailed analysis, the following must continue to be recognised as entrenched difficulties...

- Low average incomes
- Education outcomes
- Mental Health
- Offending behaviour

Another piece of work which was undertaken during the year in collaboration with the Mildura Base Hospital Advisory Committee and Monash University School of Rural Health has equally worrying indications.

This work was undertaken in the hope of projecting the health and hospital needs of North West Victoria with a view to providing for the next generation.

This data indicates that the age profile of the Mildura Hospital Catchment will age rapidly in the course of the next 25 years.

The population will largely be static in the age group 0-14, 15-49 and 50-64.

The inordinate growth will take place in the age groups 65-84 and 85+.

While the finding will have huge significance for healthcare and the Mildura Hospital, it will also have significant impacts in terms of the budgetary needs of Community Service Agencies.

While there will of course be opportunities in relation to the provision of aged care, it must be recognised that our ability to service those needs will obviously necessitate the importation of labour skills far beyond those currently available.

Other issues which must not be overlooked include of course the region's growing addiction to electronic gaming and the scourge of drug abuse, especially ICE.





## June 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
		1	2	3	4	5
6	7	8	9	10	11	12
QUEEN'S BIRTHDAY 13	14	15	16	17	18	19
20	21	22	23	VIC SCHOOL TERM 2 ENDS 24	25	26
27	28	29	30			

### Reminders

Reminders

## President's Report

Predictably, Mallee Family Care has been a vigorous advocate on these and other issues.

The one "new" matter which has been drawn to the Board's attention to that of smoking in the workplace and one suspects that the coming year will be a defining time.

While the issue is already creating difficulties in hospitals, prisons and dining venues, one suspects that its management in programs such as foster care will be just as complex.

### Highs and Lows

There are again many highlights deserving of attention during the past year.

I welcome the fact that Mallee Family Care achieved full recertification with the International Standards Organisation and successfully navigated the numerous audits referred to earlier in this report.

Various programs were honoured with their achievements, including but not confined to, the Early Years Awards, the TLC Program, and the agencies work in Out of Home Care.

It was encouraging to have our organisation represented on the Minister's Advisory Committee in Foster Care and my congratulations to Chloe Sloan who was named Sunraysia's Indigenous Trainee of the Year.

Our good friend Alan Fisher was made a life member of Mallee Family Care's Chances for Children and I personally applaud the example that he sets in terms of outstanding Corporate Citizenship. Others to be honoured during the year with Orders of Australia Medals include Marie Schlemme and Fiona Harley while Board

Member John Cooke was recognised with an honorary Doctorate Degree for his work at La Trobe University.

A further important highlight was the Board's Road Trip during June and the Board's opportunity to visit many of our locations in the region. I know that this was well appreciated by the Board and much appreciated by staff who clearly enjoyed the opportunity for personal contact with those who chart the course of Mallee Family Care.

Sad aspects of the year include the passing of Allan Spain who has been a great supporter of Mallee Family Care through the Tour de Murray project, the passing of Betty Lynch who has been an Op Shop volunteer for many, many years and the passing of Lady Hamer who with Sir Rupert has been a great friend of Mallee Family Care since its inception.

The year also saw the retirement of our long serving Executive Director Vernon Knight and the appointment of his successor Ms Teresa Jayet.

I personally thank Vernon for his devoted service which was evident to the very end.

Even in his last weeks, Chris and Vernon took a holiday to walk the Portuguese Camino for the purpose of raising money for Chances for Children.

We know that he will continue to maintain a keen interest in the work of Mallee Family Care.

### Ross Lake OAM

President



## Executive Director – opinion piece

Stepping down from the top job at Mallee Family Care after 36 years gives cause to reflect.

While I remain immensely proud of our achievements it's also a remembrance of lost opportunities and wasted potential.

While the constant has clearly been the charity and the compassion of the communities served, one is left to wonder what could have been achieved without the needless expense and inefficiency of governments and their bureaucracies.

It's a view which I was compelled to express when the Commission of Inquiry into the drug ICE held its hearing in Mildura. While it was obvious that there would be a need for more action to address this scourge, there was the inevitable realisation that more resources would be a challenge for cash strapped governments.

In response to that dilemma I felt the need to suggest that less compliance, less auditing and less reporting could free-up an abundance of wasted capacity.

Mallee Family Care delivers a wide range of services in northwest Victoria and southwest NSW. In addition to a number of community-funded programs, the organisation delivers numerous of State (both Victorian and NSW) and a range of Commonwealth funded services.

These arrangements involve more than sixty separate contracts, all subject to their own accountabilities.

As a consequence, the organisation has to survive more than fifty separate audits annually. Hours and days are expended on repetitious paperwork and, in some cases, meaningless data entry.

After thirty-six years, I now conclude that a common sense approach to compliance and accountability could release at least

10% to 15% of the operating costs of community agencies, now consumed in both internal and external audits.

I could write a book on the nonsense which agencies like Mallee Family Care are having to manage on a daily basis. Aside from the duplication of the reporting systems, there is the added problem that different governments and different departments remain obsessed with the own precious, but incompatible requirements.

One very simple example would be the differing requirements for the training of volunteer care-givers for foster care. Both Victoria and NSW use the same training program but 'predictably' they use different versions. As a result, MFC has to deliver separate training for caregivers who are separated only by the River Murray. It results in a needless duplication of staff time, venue arrangements, advertising, etc. etc.

Sadly, it is one of countless examples of the burden borne by community agencies who, in reality are supporting and subsidising government in the delivery of statutory programs.

A modicum of common sense would also address the eroding effects of compliance on the traditions of volunteering which can ultimately determine the viability of both government and community-based programs.

The beneficiaries of the compliance regime are the private audit providers and the bureaucrats who can readily make use of their requirements to pursue their agendas of control and 'rationalisation' or, as locally defined, 'what cats do to canaries!'

I'll leave it to governments to determine the potential in terms of their own savings!

**Vernon Knight AM**  
Executive Director

## july 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
				NSW SCHOOL TERM 2 ENDS 1	2	NAIDOC WEEK STARTS 3
4	5	6	7	8	9	10
VIC SCHOOL TERM 3 STARTS 11	12	13	14	15	16	17
NSW SCHOOL TERM 3 STARTS 18	19	20	21	22	23	24
25	26	27	28	29	30	31

### Reminders

## Louise Greenwood interview with Sheriden Stewart ABC radio



SHERIDEN: Last week was national foster care week and we heard that on any given night in the Mallee up to 70 children need care.

You might remember the conversation we had with Karla a young woman who had been in foster care from around-about 5 or 6 years of age and she shared how her foster family had had such a positive impact on her life, she is now in her third year at university.

Today we meet Louise Greenwood who has dedicated herself to being foster carer.

LOUISE: "I have always loved kids and foster care was something I always thought I wanted to do but always thought that I would never be able to do it because I wouldn't want to hand them back that I would fall in love with the children.

I met my husband, he was a truck driver, I was working and with both of us working we never saw each other so we decided I would stay at home. I got a bit cabin feverish and a bit bored and so he said to me 'what do you want to do' so I said 'let's look at doing foster care'. We went in and got the information and decided it was something we wanted to do to give back to the community."

SHERIDEN: How long ago was that, Louise?"

LOUISE: About 5 years ago we started the process to become foster carers

SHERIDEN: Did you find it at all nerve-racking to be under the microscope?

LOUISE: Not so much for me I am a talker anyway but my husband's a lot more personal. We did the foster care through Mallee Family Care and the two people that came to do our interviews and to get our information came to our house so it was very relaxed and it was just like you were sitting there chatting with friends. They were very good at helping you keep relaxed and not so much that under the microscope feeling.

SHERIDEN: How long did that process take before you had a child in your care?

LOUISE: I think it was about 6 months by the time you do interviews, life story and a bit of training as well. Training was really like information sessions to tell you what it's all about and give your worst case scenarios' so you can decide if it is really for you.

SHERIDEN: Was there any point along that journey that you or your husband did a double take and thought 'do we really want to do this'?

LOUISE: I don't think so, no.

SHERIDEN: So the more you looked the more convinced you became?

LOUISE: Yea definitely and with the 'I don't think I can give them back' thing when you go through those information sessions and that training you actually learn a different way of thinking about it. So it changed my mind to where, yes I fall totally in love with these kids, but you know they are not coming to you forever so you are prepared to hand them back. You change the way you think about foster care and stuff like that. Anyone who thinks they might want to do it but couldn't do it I highly recommend just doing the training and see if they change their mind after that because it did for me.

SHERIDEN: For your first fostering parent experience how old was the little one that came to you.

She was 18 months old and we just loved it. We went from a household who had a 12 year old daughter who used to occupy herself and we were in town and we used to just watch television and the garden was immaculate to having this bundle of energy, laughter and fun and it just brightened up the whole family.

SHERIDEN: How long was she with you?

LOUISE: Only two weeks but it was a wonderful two weeks. I don't think there has been much of a gap where we haven't had any children with us since then.

SHERIDEN: So over the last 4.5 years how many children have you foster?

LOUISE: 36

SHERIDEN: Of my goodness I thought you were going to say 3 or 4.

LOUISE: And I have probably turned down that many as well because not every child fits into your family. Of the 36 a lot of them were short term and the longest is 2 years. We have a little boy who is now with us permanently.

SHERIDEN: Fantastic so you have a little boy and a baby as well, do you know how long she will be with you or is that a wait and see.

LOUISE: Its wait and see, it's always a wait and see, it never really turns out how they think it's going to. They could come for a weekend and end up staying for 12 months or they could come for 12 month and only stay a week. It something that is very much unknown. We just bring them in and they are there, they are ours and we just continue on with life they continue on with us and when they go they go. They are treated like one of ours.

SHERIDEN: I am getting all emotional, you're beautiful, what a beautiful thing to be able to give to the community and to families that hopefully get themselves into a condition to be able to parent again.

LOUISE: Thank you but we have actually found out that they give so much more to us, we gain so much more out of this than I think they do.



## Our staff

Adamson, Michael  
 Alabaster, Ray  
 Alderson, Kane  
 Alderton, Mark  
 Alderton, Terry  
 Allen, Amanda  
 Allford, Chantal  
 Alvey, Jade  
 Amy, Sallie  
 Andrew, Lyn  
 Argall, Faye  
 Argus, Sue  
 Arney, Wendy  
 Baird, Gayley  
 Barnes, David  
 Baskin, Tiarni  
 Bastick, Janine  
 Baulch, Marnie  
 Bearman, Katrina  
 Beauchamp, Travis  
 Beckett, Eden  
 Bell, Moya  
 Bennett, Thora  
 Bettini, Remi  
 Birch, Kaylene  
 Bishop, Christine  
 Bliim, Steven  
 Bonython, Janet  
 Boulton, Christianna  
 Bowden, Candice  
 Boyd, Garth  
 Braid, Liz  
 Brookes, Tania  
 Brooks, Joan  
 Brown, David  
 Brown, Tahlia  
 Bruton, Alicia  
 Bruton, Cathy  
 Burgess, Catherine  
 Burrell, Vicki

Busch, Kendal  
 Carruthers, Tracey  
 Carter, Daniel  
 Chadwick, Jordan  
 Chadwick, Lynn  
 Chambers, Noel  
 Chaproniere, Lyndon  
 Chaston, Helen  
 Clark, Shaun  
 Clarke, Timothy  
 Cliffe, Allison  
 Clifford, Aleisha  
 Clifford, Shannon  
 Coburn, Sharon  
 Cockfield, Brendan  
 Collins, Jane  
 Collins, Shaina  
 Collyer, Allison  
 Connolly, May  
 Corcoran, Mark  
 Cordoma, Lesley  
 Cox, Kristy  
 Craig, Billy  
 Currow, Adelle  
 Daly, Sue  
 Dane, Vicki  
 Davey, Leanne  
 Davies, Katie  
 Davies, Nathan  
 Davis, Blake  
 Davis, Carly  
 Davis, James  
 Dean, Mark  
 Dehne, Gordon  
 Dichiera, Verity  
 Digby, David  
 Doma, Maja  
 Draven, Gypsy  
 Dreyer, James  
 Driscoll, Catherine

Duncan, Peta  
 Dunn, Cathy  
 Duvergier, Bruce  
 Eastick, Timothy  
 Edmanson, Bernadette  
 Edwards, Julia  
 Egberts, Nathan  
 Elahi, Abida  
 Elliot, April  
 Ellis, Lenard  
 Fillery, Kiri  
 Fisher, Aroha  
 Fisher, Jenny  
 Fisher, Jennifer  
 Fleiner, Robert  
 Fletcher, Vanna  
 Fonda, Spiros  
 Foot, Amy  
 Forbes, Chris  
 Ford, Sherrin  
 Fox Rajei, Samia  
 Frankel, Diana  
 Franklin, Margaret  
 Fullgrabe, Maree  
 Fumberger, Brodie  
 Gale, Demelza  
 George, Charnae  
 Gibbins, Kerri  
 Gilby, Carmen  
 Glasson, Erin  
 Gray, Kahlia  
 Grayling, Jesse  
 Gregory, Adam  
 Hadfield, Katherine  
 Hakalo, Ofa  
 Halton, Angela  
 Hanson, Judy  
 Harford, Kevin  
 Harley, Fiona

Harris, Anisha  
 Hart, Sophie  
 Hawson, Rebecca  
 Hawtin, Julie  
 Heaysman, Alan  
 Hellings, Madeline  
 Hickmott, Jan  
 Hillas, Diana  
 Hobart, Chris  
 Hogan, Bronwyn  
 Hogan, Rozanne  
 Hogarth, Paul  
 Holloway, Sarah  
 Hope, Katy  
 Hornsby, Glen  
 Hosking, Robyn  
 Hubbard, Kim  
 Hudson, Jasmin  
 Hunt, Sharn  
 Hussein, Brodie  
 Hutchinson, Thomas  
 Hyden, Katia  
 Ilsley, Michell  
 Janssen, Kaitlyn  
 Jayet, Teresa  
 Jetson, Crystal  
 Jetson, Samantha  
 Jobe, Chris  
 Johnson, Bianca  
 Johnson, Christine  
 Johnson, Donna  
 Johnson, Shelley  
 Johnson, Rachel  
 Johnson, Robyn  
 Johnson, William  
 Johnston, Shane  
 Johnston, Susanne  
 Jory, Naomi  
 Keating, Donna  
 Kelly, Julie

Kelly, Maxine  
 Kelly, Megan  
 Kerr, John  
 Knight, Chris  
 Knight, Paul  
 Knight, Vernon  
 Laity, Anna  
 Lambert, Melainie  
 Lauder, John  
 Lawn, Llywela  
 Lawson, Ricky  
 Leamon, Christine  
 Lloyd, Kylie  
 Locke, Chantelle  
 Lockett, Paul  
 Loman-Butcher, Megan  
 Lowe, Amanda  
 MacGregor, Alison  
 Macri, Sally  
 Maddren, Sheryl  
 Maloney, Lauren  
 Malycha, Nadine  
 Mancinelli, Pina  
 Mangano, Hazel  
 Martin, Jacinta  
 Martin, Vanessa  
 Mazza, Danielle  
 McCarthy, Patrice  
 Mccarthy, Todd  
 McCoy, Ben  
 McCullagh, Annye  
 McCullagh, Paul  
 McInnes, Latoya  
 McIntosh, Fabienne  
 McPhail, Madison  
 Meek, Alison  
 Menzies, Rhonda  
 Merrett, Jess  
 Middleton, Karen  
 Middleton, Sharon

Mitchell, Bernadette  
 Mitchell, Kate  
 Mitchell, Kylie  
 Morello, Anita  
 Morrison, Amanda  
 Moser, Win  
 Munro, Cherene  
 Murphy, Catherine  
 Murphy, Debbie  
 Musgrove, Peter  
 Mutch, Sheila  
 Myles, Kathy  
 Napoli, Sarra  
 Nau, Maralea  
 Nevill, Stuart  
 Nguyen, Lisa  
 Nocera, Hailey  
 Nosatti, Peta-Lyn  
 Nugent, Marg  
 O'Bree, Mandi  
 O'Connor, Nathan  
 O'Neil, Mandy  
 O'Rielly, Arran  
 Osborne, Christian  
 Parente, Laura  
 Patrick, Colleen  
 Pearson, Robert  
 Pelasio, Anjelica  
 Piez, Prue  
 Piscitelli, Alex  
 Pitt, Melissa  
 Plunkett, Ian  
 Priest, Laura  
 Quayle, Sabana  
 Quin, Jessica  
 Radford, Steven  
 Ransome, Bonnie  
 Reichelt, Stacey

## august 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
NSW BANK HOLIDAY 1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

### Reminders

## Our staff

Reid, Peta  
Riley, Sharen  
Robbins, Catherine  
Roberg, Shane  
Roberts, Kurt  
Roberts, Nicholas  
Robinson, Shaun  
Rodgers, Sharon  
Rollins, Jukian  
Roney, Angela  
Rowles, Maurice  
Ruane-St.Clair, Mary  
Ruddock, Anne  
Rule, Brooke  
Rundell, Robyne  
Saluvale, Salu  
Sanders, Darlene  
Sarre, Ricky  
Schmidt, Sandy

Schmitz, Jason  
Selby, Judy  
Sexton, Annette  
Shea, Alisa  
Sheldrick, Josie  
Simpson, Karen  
Slade, Douglas  
Slager, Lorraine  
Sloan, Chloe  
Sloan, Greg  
Slorach, Jason  
Smith, Grace  
Smith, Liam  
Smith, Rhonda  
Smith, Tamika  
Sparkes, Chenae  
Spratt, Jason  
Staker, Krystle  
Stevens, Jo

Stevens, Lisa-Maree  
Stevens, Paula  
Strong, Donna  
Strong, Paula  
Summers, Brian  
Symes, Mary  
Symes, Shaun  
Tankard, Jess  
Tasker, Ellyn  
Tavo, Perin  
Taylor, Lois  
Taylor, Russell  
Thomas, Jancy  
Thomas, Nicole  
Thomson, Annita  
Thornton, Tenille  
Traeger, Laura  
Treen, Dianne  
Treffene, Nicole

Trinci, Cheryl  
Tsoukatos, Metaxia  
Tuitupou, Tafeuni  
Turner, Meredith  
Tyers, Melissa  
Uchtman, Nick  
Uebergang, Makaylla  
Undy, Annette  
Van Bergan, David  
Vanderveen, Aimee  
Vehekite, Irene  
Wagstaffe, Kylie  
Walker, Paula  
Walmsley, Jake  
Weaver, Rachel  
Webb, Kim  
Whitchurch, Allison  
Whiting, Joelle  
Wilson, Margaret

Wimbis, Warren  
Winslade, Maree  
Woodberry, Sarah  
Wright, June  
Yari, Yari  
Zappia, Amanda

‘Our people  
believe in  
restoring  
relationships’



# Mallee Family Care Inc.

## 2014/15 Financial Report

### Audited General Purpose Financial Statements

Mallee Family Care Inc. has prepared a General Purpose Financial Report for the year ended 30 June 2015 which has been audited by RSD Chartered Accountants. The audit was conducted in accordance with Australian Auditing Standards and in the opinion of the auditors, the financial report presented a true and fair view of the financial position of Mallee Family Care as at 30 June 2015 and its financial performance and cashflows for year then ended.

A PDF version of the audited Annual Financial Report for the year ended 30 June 2015 is available on request.

The financial performance and financial position outlined in those audited financial statements are summarised in the tables which follow.

2014/15 Financial Performance	2015	2014
<b>Operating Fund</b>		
Contract revenue from Government and FFS	17,591,120	16,037,148
less Program delivery costs	(18,065,158)	(16,312,710)
<b>Total Operating Income</b>	<b>(474,038)</b>	<b>(275,562)</b>
add Internally generated funds	720,761	1,125,945
less Fund raising costs	(55,709)	(37,961)
<b>Net Result Operating Fund</b>	<b>191,014</b>	<b>812,422</b>

<b>Chances For Children Fund</b>		
Sustaining Supporters	126,438	152,568
Other contributions and donations	740,571	348,953
<b>Total Chances For Children Income</b>	<b>867,009</b>	<b>501,521</b>
less Payments to beneficiaries	(331,122)	(307,039)
less Project and administrative costs	(562)	(289)
<b>Net Result Chances For Children Fund</b>	<b>535,325</b>	<b>194,193</b>
<b>Net Operating Result</b>	<b>726,339</b>	<b>1,006,615</b>

## september 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
			1	2	3	FATHERS DAY 4
5	6	7	8	9	10	11
12	13	14	15	VIC SCHOOL TERM 3 ENDS 16	17	18
19	20	21	22	NSW SCHOOL TERM 3 ENDS 23	24	25
26	27	28	29	30		

### Reminders

## Mallee Family Care Inc. 2014/15 Financial Report



In the lead up to the introduction of the National Disability Insurance Scheme, there were changes in the structure of a number of program areas which will ultimately fall under the remit of that scheme, which included increases in funding levels. Other programs reported steady increases in funding which in part reflects the impact of a program of reimbursement for additional costs incurred in the SACS Award equalisation program, an initiative of the former Gillard government to raise the general level of wages in the welfare sector.

Internally generated income was bolstered by the sale of two properties which were no longer suitable for service delivery which yielded a profit on sale of just over \$190,000 and generated a cash inflow of over \$620,000 during the financial year.

Again in the 2014/15 financial year, the Agency has been the recipient of a substantial philanthropic donation. The Leighton Foundation provided a most generous contribution of \$500,000 towards the provision initiatives in the Chances for Children fund.

Employment costs increased by 9.5% which was in part attributable to additional staff filling new positions and in part resulting from salary increases awarded under the Enterprise Agreement. The increase in operating costs also reflects activity on the Independent Agencies project of over \$140,000. This project was funded by a substantial donation from the Potter Foundation in the previous financial year.

Balance Sheet	2015	2014
<b>Current Assets</b>		
Cash and cash equivalents	2,096,255	3,336,974
Cash and cash equivalents, Chances for Children Fund	1,807,517	1,271,630
Receivables	817,876	604,502
Assets Held for Sale	0	460,449
<b>Total Current Assets</b>	<b>4,721,648</b>	<b>5,673,555</b>
<b>Non-Current Assets</b>		
Property, plant and equipment	8,222,321	8,517,627
<b>Total Non-Current Assets</b>	<b>8,222,321</b>	<b>8,517,627</b>
<b>Total Assets</b>	<b>12,943,969</b>	<b>14,191,182</b>
<b>Current Liabilities</b>		
Payables	1,096,248	1,222,251
Employee benefits	1,797,095	1,491,967
Contract income in advance	1,291,141	938,086
Hire purchase liability [net]	62,632	116,695
Mortgage loan	20,000	2,350,000
<b>Total Current Liabilities</b>	<b>4,267,116</b>	<b>6,118,999</b>
<b>Non-Current Liabilities</b>		
Employee benefits	103,951	136,114
Hire purchase liability [net]	83,557	93,088
<b>Total Non-Current Liabilities</b>	<b>187,508</b>	<b>229,202</b>
<b>Total Liabilities</b>	<b>4,454,624</b>	<b>6,348,201</b>
<b>Net Assets</b>	<b>8,489,345</b>	<b>7,842,981</b>

Based on new information derived from scheduled property valuations, a number of properties were adjusted to fair value as at 30 June 2015, resulting in a net write down of just under \$80,000 which was written off against the asset revaluation reserve.

The working capital position of the Agency has again improved, reflecting both the positive trading result for the year and the cash generated from sale of excess properties. Capital expenditure was relatively low at \$370,000. The major component was a substantial investment in upgrading the Agency's Information Technology infrastructure, including both hardware and a considerable commitment to new financial management and human resources software.

Due to improved cash flow conditions, the mortgage loan was only drawn down to a minimal extent at the end of the financial year. The borrowing facility remains in place for the coming financial year to provide additional working capital resources if required.

**Glen Hornsby**  
Company Secretary

**Larry O'Connor**  
Treasurer

15 October 2015



## october 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
HALLOWEEN 31					1	2
NSW LABOUR DAY VIC SCHOOL TERM 4 STARTS 3	4	5	6	7	8	9
NSW SCHOOL TERM 4 STARTS 10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

### Reminders

Reminders

## MFC volunteers



### Placement and Assessment Committee Northern Mallee

Burley, Andrew  
Cavallo, Teresa  
Fox, Maree  
Muller, Ann  
Neyland, Renae  
Purchase, Gerald  
Scambler, Penny  
Webster, Andrew

### OoHC Caregivers Northern Mallee

Bray, Geoff  
Bray, Gwen  
Broad, Andrew  
Broad, Rachel  
Darby, Gary  
Darby, Maree  
Davies, Charles  
Davies, Maureen  
Eerden, Shaylee  
Ford, Sherrin  
Ford, Graham  
Ginman, Alastair  
Ginman, Simone  
Greenwood, Louise  
Greenwood, Mark  
Herrington, Julie-Anne  
Hill, Alannah  
Jensen, Marita  
Jensen, Steven  
Knight, Vernon  
Knight, Chris  
Leeder, Melanie  
Leeder, Matt  
Morrison, Kerry  
Morrison, Shane  
Muller, Ann  
Muller, Jeff  
Neri, Lee-Anne  
Orwell, Christine  
Riordan, Vicki  
Riordan, Danny  
Sherlock, Lynise  
Van Dijk, Chris  
Van Dijk, Anne  
Young, Heather

### OoHC – Caregivers Southern Mallee

Anderson, Carolyn  
Belton, Loretta  
Belton, Allan  
Brown, Rhonda  
Davey, Donna  
Davey, Raymond  
Grigg, Emma  
Lane, Joanne  
Mangano, Hazel  
Mangano, John  
Martin, Sharon  
McDonald, Christine  
Pumpa, Rachel  
Pumpa, Craig  
Stroobants, Rebecca  
Thomson, Cara  
Uebergang, Irene  
Uebergang, Adrian  
Young, Cathy

### Placement and Assessment Committee NSW

Cooper, Sarah  
Johnson, Will  
King, Dawn  
McIntyre, Barb  
Sheehan, Brendan  
Sloan, Rocky  
Taylor, Leanne

### OoHC Carergivers NSW

Berriman, Aaron  
Berriman, Joanne  
Blaney, William  
Miller, Heather  
Burns, Melissa  
Ollington, Ashley  
Connell / Murphy, Jennifer  
Connell, Phillip  
Dannatt, Patricia  
Dowdy, Kaye  
Ellis, Kim  
Gust-Prouse, Tania  
Gust, David  
Harvey, Bruce  
Harvey, Julie  
Hunt, Geoff

Hunt, Leah  
Jones, Caryn  
Lamos, Cassie  
Lanigan, Diane  
Lanigan, Paul  
Munro, Marion  
Paull / Howell, Deborah  
Peters, Peter  
Peters, Gail  
Scott, Cassandra  
Scott, Dean  
Sloan, Gregory (Rocky)  
Sloan, Lisa  
Sloan, Chloe  
Smith, Janet  
Taylor, Leanne  
Taylor, Russell  
Taylor, Lois  
Treweek, Kathy  
Van Steenis, Cornelis  
Van Steenis, Susanne  
Van Zanten, Margie  
Van Zanten, Ary

### Intensive Playgroup NSW

Dyke, Paul  
Hudson, Wanetta  
Murray, Kay

### NSW Sport and Recreation

Mitchell, Bernadette  
Smith, Grace-Ann  
Taylor, Leanne  
Taylor, Russell

### Camp Excursion NSW

Johnson, Amanda  
Jones, Patricia  
Kirby, Brandon  
McCullagh, Annye  
Mitchell, Jaharlynn

### Indigenous Elder Advisory Group

Hannah, Margaret  
Harradine, Ronnie  
Johnson, Sherry  
Kirby, Rose

Sampson, Tess  
Whighton, Alvira

### Murray Mallee Community Legal Service Volunteers DIY Divorce Workshop

Edmanson, Bernadette  
Farnsworth, Millicent  
Garsed, Robyn

### Wednesday Night Advice Clinics

Croydon, Robyn  
Maddox, Ryan  
Wolff, Tyler

### Law Week Partners

Holcroft Lawyers  
Maloney Anderson Legal  
Ryan Legal

### Robinvale LS Playgroup

Bowden, Candice  
Carn, Reanne  
Handy, Shirley  
Hannah, Margaret  
Harradine, Ronnie  
Johnson, Sherry  
Kirby, Chantelle  
Kirby, Rose  
Sampson, Tess  
Whighton, Elvira

### Mental Health Befriending Program

Celik, Ufuk "Bob"  
Gates, April  
Graf, Jillian  
Flentjar, Denise  
Hazel, Gordon  
Hensgen, Susan  
Hey, Melissa  
Kunnampally Sasi, Anilkumar "Anil"  
Mahoney, Diane  
Millard, Jadine "Jade"  
Neill, Joanne  
Rozario, Shimu  
Smith, Rhys  
Sutherland, Alma  
Taggart, Toni

**Mental Health  
Social Integration**

Meredith, Dale  
Moll, Garry

**Family and Carer  
Mental Health Carer  
Peer Mentors**

**Northern Mallee**

Bat, Cynthia  
Gray, Douglas  
Kelly, Jacinta  
Kelly, Julie  
Knights, Kim  
McMullan, Yvonne  
Nirahabimana, Tabitha  
O'Callaghan, Jan  
Woodroffe, Louise

**Settlement Services  
Southern Mallee**

Stanbury, Heather

**Carousel  
Opportunity Shop**

**Southern Mallee**

Barr, Karen  
Brown, Denise  
Bulluss, Glenis  
Charles, Stephanie  
Corbani, Renatta  
Coutlis, Helen  
Downes, Nancy  
Dunstan, Edwina  
Franklin, Margaret  
Harrop, Joan  
Heil, Coral  
Hiensch, Gunrun  
Howell, Neveen

James, Pamela  
Jones, Edna  
Kirkpatrick, Margaret  
Livingstone, Mary  
Lynch, Karen  
Mckenzie, Jennie  
McQueen, Shirley  
Oliver, June  
Parsons, Sharon  
Poyner, Irene  
Pratten, Hazel  
Priest, Elaine  
Rogers, Irene  
Rogers, Marj  
Scougall, Cheryl  
Scown, Thelma  
Sharam, Jan  
Smith, Carol  
Spelling, Kaye  
Ward, Lennette  
Williams, Maggie  
Willoughby, Grace  
Wilson, Gloria

**Total Learning  
Centre (TLC)**

**Mildura**

Ellis, Adam  
Evans, Ruth  
McManus, Kathie  
Power, Annette  
Reynolds, Margaret

**Millsy's  
Port 2 Port**

Evans, Jan  
Evans, Ken  
Fraser, Karen  
Gardner, Daryn  
Howell, Colin

Jayet, Teresa  
Knight, Chris  
Knight, Vernon  
Lucas, David  
Mentiplay, Andrew  
Murray, Sue  
Murray, Kevin  
O'Connor, Kay & Les  
Perry, Ron  
Speed, Rick  
Stack, Craig  
Symens, Peter  
Ward, Warren

**MFC Donors**

Antcliff, Judith  
Barham-Koondrook  
Lions Club  
Braslis, Dr Karl  
Buronga and District  
Lions Club  
Central Mallee  
Cooperative Parish  
Chandler, Maren  
Crozier, Mavis  
Curwood, JF and S  
CWA Cowangie Branch  
Danson, J. G.  
Davis, Nigel  
Douglas, JM  
Ellery, Ken and Margaret  
Faulkner, Elizabeth  
Fishers Community Benefits  
Fishers Stores  
Gill, Shirley  
Haselgrove, Richard  
Hinks, Ian and Jean  
Hopkins, Neil  
Jayet, Bruce  
James, Alan – Knights  
of the Southern Cross

Lanigan, Desmond  
Lions Club Ouyen  
Lions Club Swan Hill  
Mansell, Anne  
Marriott, Bill  
McCormick, Frank  
Mengerson, Janet  
Mentiplay, GR and BM  
Mildura Weekly  
Minney, Norma  
Morris, Pam  
Packer, Reg  
RACV Mildura  
Richards, Keith and Jan  
Robinson, David and Dorothy  
Rotary Club of Swan Hill  
Shire of Campaspe  
Southey, Lady Marigold  
Sparkes, Geoff  
Stephen Jones  
Tankard, HM and PS RW  
The William Angliss Charitable Fund  
Tri State Computer Services  
Tschirpigg, RW  
Wentworth Community Op Shop  
Wills, Kaula

'Our people believe  
in the community  
in which they work'

**november 2016**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
	MELBOURNE CUP 1	2	3	4	5	6
7	8	9	10	REMEMBRANCE DAY 11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

**Reminders**

Area reserved for reminders.

## MFC donors and supporters



### Years of Service Recognition

#### Ten Years

Mary Ruane-St Clair  
David Barnes  
Chris Hobart  
Sharon Rodgers

#### Fifteen Years

Gordon Dehne

#### Twenty Years

Teresa Jayet

### MFC Birthday Supporters

Andrew Broad MP  
Brent Williams and Associates  
Brookes, Tania  
Cliffe, Allison  
Cliffe, Mick  
Davison Motor Group  
Devilees Airconditioning and Refrigeration  
Fishers Supermarkets  
Foreman-Sheean Electrical and Communications  
GSD Architects  
Lockstar Homes  
Madec  
MDAS  
MASP  
Mildura Printing Services  
Peter Walsh MLA  
Ramsay Specialist Clinic  
Rotary Club of Mildura  
Saunders Design Group  
Stephen Jones and Optometrists  
Sunnyland Press  
Sunraysia Daily  
Sunraysia Institute of TAFE  
Swan Hill Toyota  
Tasco Petroleum  
Tekace  
The Guardian  
Trinci, Cheryl  
Waters Excavation Pty Ltd

### Christmas Toy Appeal Supporting Businesses

Bank of Melbourne  
Bendigo Bank -

Mildura Langtree  
Bendigo Bank - Mildura Central  
Collie and Tierney Real Estate  
Cowangie and Murrayville  
Uniting Church  
Crowe Horwath  
Hudaks Bakery  
LaTrobe University  
Lower Murray Water  
Madec  
Mildura Campus  
Mildura Gateway Tavern  
Mildura Central Shopping Centre  
Monash University Mildura  
Outback Kids Childcare Centre  
RACV Shop Mildura  
Stephen Jones Cycling Team  
SuniTAFE  
SuniTAFE Community Services Students  
The Black Stump  
What's New Gift Shop

### Supporting Staff and Community Members

Alabaster, Ray and Janine  
Argall, Faye  
Bishop, Christine  
Bonython, Janet  
Cliffe, Allison  
Collyer, Allie  
Collyer, Marnie  
Cordoma, Lesley  
Fisher, Jenny  
Frankel, Di  
Fullgrabe, Kayla  
Fullgrabe, Maree  
Hadfield, Katherine  
Harley, Fiona  
Harley, Nadine  
Hornsby, Glen  
Jayet, Teresa  
Jetson, Samantha  
Johnston, Sue  
Lambert, Mel  
Lowe, Amanda  
Meek, Alison  
Moser, Win  
Myles, Kathy  
Nau, Maralea  
Newbury, Alex  
Nocera, Hailey  
Reberger, Laura

Reicheldt, Stacey  
Reid, Peta  
Riley, Sharen  
Sawczak, Kristy  
Sloan, Chloe  
Stevens, Jo  
Symes, Mary  
Thomas, Jancy V  
Trinci, Cheryl  
Tsoukatos, Metaxia  
Turner, Meredith  
Tyers, Melissa  
Whitchurch, Allison  
Wimbis, Warren

### Tour de Murray

All Star Aqua  
All Supplements  
Autobarn Mildura  
Best Bottlers  
Berry, Noel  
Berry, Dennis  
Brumby Books  
Burns and Co Mildura  
Burns, Ashley  
Chemist Warehouse DC  
Coz Wines  
Cuppa4You  
Davison Motor Group  
Gateway Tavern  
Gourmet Chef  
Hammertons Jewellers  
Heaysman, Bonnie  
HelloWorld Mildura  
Hudaks Bakery  
K Lounge Café  
Lenia Fruit Juices  
Lower Murray Water  
Mentiplay, Andrew  
Mildura Houseboats  
Mildura Lawn Tennis Club  
Milne, Glenn  
MyoSports  
99.5 Star FM  
97.9 Sun FM  
North West Funerals  
Norton, Dennis  
O'Connor, Kay  
O'Connor, Les  
Perry, Ron  
Pizza Café at The Grand  
Prime 7  
Ramsay Health Care

Regional Air Express  
Robinson Plumbing  
Rotary Club of Mildura  
Sauer, Bill  
Stephen Jones and Associates  
Sunbeam Foods  
Sunraysia Daily  
Sunraysia Salads  
Tasco Petroleum  
TriStar Medical Group  
Varapodio Estate  
Waters Excavations

### ETR Donors and Supporters

#### Chances 15th Birthday Supporting Businesses

Andrew Peace Wines  
Best Bottlers  
Boundary Bend Estate - Cobram Estate  
Devilees Airconditioning and Refrigeration  
Mildura Living Magazine  
PRD Nationwide Real Estate  
Quality Hotel Mildura Grand  
Saunders Design Group

#### Chances for Children

Allan-Gange, Jacinta  
Ampelon Gardens  
Anderson, Norman  
Boss, Peter  
Braslis, Karl  
Chaffey Advertising Services  
Cooke, Dr John  
Cornell, Roger & Barbara  
Curwood, John & Sue  
CWA Booren Country  
Danson, Gayle & Peter  
Devilee, Peter & Fiona  
Davis, Andrew & Noeline  
Douglas, Jim  
Elbaum, Emmy  
Elston, Katherine  
Etherington, Vic  
Farinotti, Louise  
Fleiner, Robert  
Garnick, Peter  
Greed, Joyce



Greed, Peter  
 Gultekin, Dr Riza  
 Harns, Peter & Glenys  
 Haselgrove, Richard & Suzanna  
 Hudak, Kate  
 Johnson, Robyn  
 Kennedy, Gayle  
 Knight, Ben  
 Krake, Gavin  
 Lake Boga Sports Club  
 Manitta, Joe  
 Maunder, Ross  
 McSwain, Andrew  
 Maffei, Elizabeth  
 Magistrates Court of Victoria  
 Marcombe, Michelle  
 McCarthy, Val  
 McDonald, Sr Marion  
 Mildura Rural City Council  
 Mildura Senior College  
 Milner, Mara  
 Moore, Frances  
 Murray Downs Golf & Country Club  
 Newland, JC  
 Noyce, Max & Helen  
 Ramsay Health Care Aust Pty Ltd  
 [Mildura Base Hospital]  
 Richards, Keith & Jan  
 Rotary Club of Merbein  
 Shippen, Camilla  
 Sullivan, Dr Bob  
 Sunraysia Community  
 Health Service  
 Sutton, Jacob  
 Swan Hill Boxing Club  
 Swan Hill Police Station  
 Symes, Mary  
 Tamashii Tigers Karate  
 Club Inc  
 TASC0 Petroleum  
 Taylor, Rev John

The Knights of the  
 Southern Cross  
 Treloar, David  
 Walmsley, Lea  
 Williams, Julina  
 Women's Assoc  
 Wills, Clint  
 Woulfe, Robert

### Chances Sustaining Supporters

Arumpo Bentonite Pty Ltd  
 Boundary Bend Olives  
 Boyd Plumbing  
 Cash Tyre Service Tyrepower  
 Cleeland, Ross  
 Cook, Dr Terry  
 Cook, Ian & Chris  
 Country Hearing Care  
 Coveney, Dr Allan & Joan  
 Cross, Sam & Diana  
 Danenberg, Paul & Liz  
 Dawes, David & Liz  
 Devilee, Peter & Fiona  
 Donaldson, Peter & Sue  
 Drummond, George & Lois  
 Ellis, Chris & Loretta  
 Fisher Family Trust  
 Foreman-Sheean Electrical  
 & Communications  
 Gallasch & Associates Pty Ltd  
 Glory Box Furniture  
 Gultekin, Dr Riza  
 Harley, Fiona OAM  
 Hilton, Bruce & Jenny  
 Hutchison, Greg & Bev  
 Jackson, Doug & Tim  
 Knight, Vernon AM  
 Mansell Farms  
 Mawson's Concrete

Mildura & District Real Estate  
 Mildura Central Backpackers  
 Mildura Truck Centre  
 Mildura Working Man's Club  
 Mooney, Mike & Tracey  
 Noyce, Max & Helen  
 Nyah District Lions Club Inc  
 Prime Super  
 PWS Constructions Pty Ltd  
 Richards, Keith & Jan  
 Ridgwell, Rob & Jan  
 Robbins, Judith  
 Sommer, Karl & Hale, Meryl  
 Southern Cross  
 Business Advisers  
 Soward, Alan & Bev  
 Stephen Jones & Associates  
 Swan Hill & Kerang Toyota  
 & Swan Hill Kia  
 TASC0 Inland  
 The Grape House  
 Thomson, Lloyd & Kate  
 Totally Workwear Mildura  
 Turk, Kevin & Jessie  
 Walmsley, Lea  
 Wentworth & District  
 Community Bank Branch  
 White, Jeremy & Jessica  
 Wood & Co First National  
 Wright, Hon Ken & Valda

Collyer, Allie  
 Connell, Rosemary  
 Cordoma, Lesley  
 Filippi, Tony  
 Ford, Sherrin  
 Frankel, Di  
 Gibbins, Kerri  
 Hadfield, Katherine  
 Hickmott, Jan  
 Jayet, Teresa  
 Jetson, Crystal  
 Jose, Gerard  
 Kennedy, Gayle  
 Lowe, Amanda  
 Lower Murray Water Staff  
 and Ratepayers  
 McCarthy, Todd  
 Meroiti, Julieanne  
 Milner, Mara  
 Murphy, Cath  
 Rodger, Tim  
 Sexton, Richard  
 Sloan, Chloe  
 Smith, Rhonda  
 Staker, Krystal  
 Sturre, Sharon  
 Tsoukatos, Metaxia  
 Turner, Meredith  
 Turner, John

### Chances Workplace Givers

Argus, Sue  
 Arney, Wendy  
 Baulch, Marnie  
 Bishop, Christine  
 Brooks, Wendy  
 Bruton, Alicia  
 Collins, Jane

### Chances Local Government

Mildura Rural City Council  
 Gannawarra Shire Council

## december 2016

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	VIC/NSW SCHOOL TERM 4 ENDS 20	21	22	23	24	CHRISTMAS DAY 25
BOXING DAY 26	PUBLIC HOLIDAY 27	28	29	30	NEW YEAR'S EVE 31	

### Reminders

## Chances donors and supporters

### Chances Philanthropic Trusts

Baer Family Charitable Trust  
Frank and Janet Charitable Trust  
Yeast Foundation

### Chances Day Partners

Mackillop College  
Mildura Senior College  
Nichols Point  
Primary School  
Swan Hill North  
Primary School  
Tyrrell College

### Chances Business Partnerships

Coz Wines  
La Trobe University  
- Mildura Campus  
Mildura Fruit Company  
Nangiloc Colignan Farms  
Ray White Mildura  
Wakefield Transport/Iron Horse  
Intermodal Pty Ltd  
Wentworth & District Community  
Bank Branch

### Chances Community Partnerships

Central Murray Football  
Netball League  
Leighton Community Foundation  
Rotary Club Of Mildura  
Uteznvanz Inc

### In Memoriam

Family & Friends of the Late  
Margery Fenton

### Coz Wine's Tour De Murray 2015

All Star Aqua  
Arthur Robinson Plumbing  
Auto barn  
Best Bottlers  
Brumby Books

Burns & Co Real Estate  
Chemist Warehouse  
Coz Wine  
Gateway Tavern  
Hammerton Jewellers  
Hello World  
Homemaker Centre  
Lencia  
Mildura Houseboats  
Mildura Lawn Tennis Club  
Pizza Café  
Prime 7  
Ramsay Health  
Regional Express Airlines  
Southern Cross Austereo  
Stephen Jones & Associates  
Sunbeam Foods  
Sunraysia Daily  
TASCO Petroleum  
The Gourmet Chef  
Tripod Farmers Group  
Tristar Medical Group  
Varapodio Estate  
Waters Excavations

### ETR School Partners

Robinvale P-12  
Chaffey Secondary College  
Mildura Primary School  
Red Cliffs Secondary School  
Red Cliffs Primary School  
St Mary's Primary  
School Robinvale  
St Mary's Primary  
School Swan Hill  
Swan Hill North Primary  
School  
Swan Hill Primary School  
Merbein P-10

### TLC Swan Hill

Joan Hudson - Victorian  
Women's Benevolent Fund  
Campbell Edwards Trust

### Reading Discovery

Readings Foundation

### TLC Mildura

Flora & Frank Leith Fund  
Mallee Health Foundation  
Centre for Multicultural Youth  
MRCC Supported  
Playgroup Funding  
Warrawong Professional  
Learning Grants

### ETR Volunteers

#### Chances for Children

Bell, Jason  
Brady, Brenda  
Broadhead, Ron  
Chaston, Helen  
Collins, Sean  
Cox, Ashleigh  
Crow, Luke  
Dawson, Catherine  
Devilee, Fiona  
Duncan, Peta  
Elahi, Abida  
Fox, Roslyn  
Hilton, Jenny  
Jose, Gerard  
Kane, Jason  
Kee, Jarrod  
Lloyd, Kirsten  
Mansell, Anne  
McDonald, Marion  
McKibben, Lyn  
Menzies, Dan  
Mooney, Mike  
Nalder, Gary  
Parseghian, Rebecca  
Pearce, Rod  
Richards, Keith OAM  
Rodger, Tim  
Schlemme, Marie OAM  
Sherer, Andrew  
Sparks, Kane  
Wall, Michelle  
White, Ellen  
Wilson, Margaret

### Chances Mentors

Arbon, Phillip  
Barrile, Carl  
Donati, Olivia  
Gaffney, Matt  
Horsfall, Clare  
Howgate, Tom  
Weiss, Sophie  
Witham, Emily

### Robinvale

Bowden, Candice  
Carn, Reanne  
Hannah, Margaret  
Harradine, Ronnie  
Johnson, Sherry  
Kirby, Chantelle  
Kirby, Rose  
Wighton, Elvira

### Reading Discovery

Armstrong, Charlotte  
Carver, Jenny  
Collyer, Allie  
Costa, Karen  
Penny, Ruth  
Rozario, Shimu  
Wheadon, Fiona

### Youth E-Mentoring

Anderson, Tim  
Auwaki, Stephen  
Barker, Peter  
Crilly, Karyn  
Dyke, Rachel  
Hall, Melissa  
Innes, Jenni  
Jetson, Samantha  
John, Dianne  
Laubscher, Anne-Maree  
Lawrence, Chris  
Marriott, Bill  
Mazza, Elvira  
Mooney, Mike  
Neuman, Rachel  
Rochester, Stephanie  
Testa, Melissa  
Watson, Robert  
Watson, Tegan  
Wheadon, Fiona



## MFC locations

### MILDURA

#### Mallee Family Care Main Office

Haselgrove House  
122 Ninth Street, Mildura VIC 3500  
T: 03 5023 5966  
F: 03 5022 1065  
E: mildura@malleefamilycare.com.au

#### Elizabeth Maffei Centre

105 Lemon Ave, Mildura VIC 3500  
T: 03 5021 7400  
F: 03 5023 6510  
E: adminfrs@malleefamilycare.com.au

#### Tony Vinson Centre

94 Lemon Avenue, Mildura VIC 3500  
P: 03 5021 7480  
F: 03 5021 4455  
E: chances4children@malleefamilycare.com.au  
W: www.chancesforchildren.com.au

#### Early Childhood Intervention Services

Level 1 53 Eighth Street, Mildura VIC 3500  
T: 03 5022 9038  
F: 03 5021 4962  
E: mildura@malleefamilycare.com.au

#### Murray Mallee Community Mental Health

Level 1 53 Eighth Street, Mildura VIC 3500  
T: 03 5021 2885  
F: 03 5023 2612  
E: mildura@malleefamilycare.com.au

### All Star Access

Terry Bunting Centre  
53 Eighth Street, Mildura VIC 3500  
T: 03 5051 0900  
F: 03 5021 4845  
E: admin@malleefamilycare.com.au  
W: www.allstaraccess.com.au

### SWAN HILL

#### Marie Schlemme Family Centre

229 Beveridge Street, Swan Hill VIC 3585  
T: 03 5032 4479  
F: 03 5032 4946  
E: swanhill@malleefamilycare.com.au

### KERANG

#### D & M Fenton Family Centre

3 Scoresby Street, Kerang VIC 3579  
T: 03 5452 2863  
F: 03 5452 2857  
E: kerang@malleefamilycare.com.au

### ROBINVALE

33 Herbert Street, Robinvale VIC 3549  
T: 03 5026 1401  
F: 03 5026 1042  
E: robinvale@malleefamilycare.com.au

### DARETON

#### Anne Mansell Centre

3 Devenport Street, Dareton NSW 2717  
T: 03 5027 7600  
F: 03 5027 7697  
E: dareton@malleefamilycare.com.au

### WENTWORTH

59 Darling Street, Wentworth NSW 2648  
T: 03 5027 3578  
E: dareton@malleefamilycare.com.au

### BALRANALD

95 Court Street, Balranald NSW 2715  
T: 03 5020 2700  
F: 03 5020 0318  
E: balranald@malleefamilycare.com.au

the year of  
**light**

## january 2017

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	
30	31					NEW YEARS DAY	1
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	

### Reminders



MALLEE FAMILY CARE

*towards stronger more caring communities*

the year of  
**light**