



2019 Annual Report

Contents

| | |
|--------------------------------------|----|
| Vision, Mission, Approach and Values | 3 |
| MFC Board | 4 |
| Chair and CEO Report | 5 |
| Our Leadership Team | 7 |
| Our Services | 8 |
| Years of Service Recognition | 9 |
| Bush Play Group | 10 |
| Chances Recipient Message | 13 |
| Scholarship Programs | 14 |
| Scholarship Recipients | 15 |
| Foster Care Messages | 20 |
| CFO Report | 22 |
| Independent Audit Report | 24 |
| Financial Report | 27 |
| Our Staff | 51 |
| Supporters | 53 |

Cover image features two year old Zaala and her mum, Chloe, enjoying Bush Playgroup at Kings Billabong.

“One of the key principals behind Mallee Family Care’s impact is that as a community, we identified our issues and developed a response to them, using our own resources and our own people rather than having the resolutions imposed on us from the outside. It has created agency. It’s really about our community doing it for itself.”

Ross Lake OAM
Chair





“As a foster carer, for both myself and my family, it has been rewarding to be able to support children to learn about their Aboriginal culture, where they come from and to be able to help the children to feel connected to their culture”.

Greg 'Rocky' Sloane
Foster Carer

Vision

Empowering the vulnerable and disadvantaged in our communities.

By this we mean we want:

- Communities where vulnerable children will be protected;
- Communities where disadvantaged families and individuals will be supported;
- Communities that are committed to supporting those in need.

Approach

Our approach to achieving this

strategic intent will demonstrate that:

- We are focused on the resolution of issues and will be flexible and adaptive in our approach;
- We understand our communities, we are informed by practice and our focus is on outcomes that matter;
- We work in partnership with stakeholders;
- We consult broadly and engage with our communities.

Mission

To enrich lives and to increase opportunities

through:

- Services
- Education
- Research
- Advocacy

Values

- Accessibility
- Equity
- Trust
- Inclusivity
- Safety
- Accountability

MFC Board



Archdeacon
Michael Hopkins
Vice Chair



Julia Morgan
Treasurer



Dr John Cooke
Chair Audit,
Finance & Risk
Committee



Marg Thomson
Board Member



Geoff Dea
Board Member



Lauren Dinning
Board Member



Jenna Yetman
Board Member



Greg Gooch
Independent
Member
Audit, Finance &
Risk Committee

Ross Lake OAM
Chair

Chair and CEO Report

As we enter into our 40th year of service provision, the events of the past twelve months have taken us back to where it all began, in Out of Home Care. Melbourne Family Care is the reason for our existence. We were established to ensure that communities had control over their own environment, that they could advocate and support themselves. This also reminds us that children and young people are always at the centre of everything that we do.

Melbourne Family Care established Mallee Family Care in 1979 to focus on preventing the removal of children from their community and being relocated to institutions located in Melbourne. Due to the growing number of children being removed, the driver for change was for children to remain and be connected to their family and community and a family group home was established.

Our work continues to progress to improve our communities.

Since 2013, Mallee Family Care has been advocating for tenants of the Victorian Office of Housing in relation to living with extreme heat in public housing without access to air-conditioning. We recognise the significant impact of extreme heat on our Mallee communities, especially those that are experiencing vulnerability, living in public housing. Currently, public housing tenants are not provided with air-conditioning and as a direct consequence, this impacts and compromises the health and wellbeing of individuals and families. In 2016 we

commenced discussions with the University of Sydney and the Sydney School of Public Health to assist us in a research project that considers changed weather patterns that have resulted in prolonged extreme heat and the negative impacts on the social, health and wellbeing of the tenants who do not have access to air-conditioning. Our research will be published at the end of 2019, and we are seeing tangible evidence of these impacts.

The year has also seen a focus on reforms across many areas of our business.

In New South Wales our Permanency Support Program officially rolled out on 1st July 2018. The staff and foster carers have successfully managed the ongoing compliance, training and implementation of the new model. Our service delivery across New South Wales and Victoria continues to focus on early intervention and prevention models for children and their families and as a consequence our structure and readiness for further changes to program service provision will have minimal impact due to our preparation and planning for change.

Along with the Reform Agenda across Commonwealth and State funded programs, Mallee Family Care has been involved in and provided responses to a number of Royal Commissions. Namely the Australian Law Reform Commission (ALRC), the Royal Commission into Mental Health, Institutional Responses to Child Sexual Abuse and the Misconduct in the Banking, Superannuation and Financial Industry as well as the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with a Disability.

Chair and CEO Report continued

Workforce Development and Capacity Building of our staff remains a strong focus. Our staff have improved career pathways and over the course of the last twelve months we have finalised our internal professional development program, which is a series of training opportunities that build on knowledge and experience across all areas of our Organisation. Mallee Family Care is committed to continued investment in our staff which leads to improved practice and ultimately better outcomes for our clients and communities. Our next phase of program development is focused on leadership and management programs to build on our internal succession planning, growing our own leaders is evidenced across our Organisation. We have also seen the significance of supporting our local higher educational institutions, as seventeen students experienced a placement which ultimately lead to employment or further volunteering opportunities.

Mallee Family Care's Capacity Building goes beyond the support it provides to its staff. Providing Scholarships to members of our community who are furthering their education means we are supporting not only the social services sector but also workforce shortages that are currently being experienced across Agribusiness, Allied Health, Medicine and Early Childhood. Our Organisation continues to look beyond its own needs and focuses on the needs of the community.

Improving practice and measuring outcomes began as a collaborative journey in 2015 with the establishment of the Independent Agency Network (IAN). The Agencies that formed this Network, Mallee Family Care, Oz Child, Upper Murray Family Care and Windermere were all Organisations that formed out of Melbourne Family Care. Mallee Family Care has continued to advance its evidenced based practice as well as develop and implement a program logic across our programs to measure outcomes. This work has been completely developed, resourced and funded by our Organisation and it is due to our highly skilled staff in our Education, Training and Research Directorate as well as our Information Technology and Program Management teams that have made this possible and successful.

As the demands and challenges of our work grows, our focus remains on improving the lives of our children and young people and ensuring that all members of our community receive the care and support that they deserve.

Ross Lake
Chair

Teresa Jayet
CEO

Our Leadership Team



Brody Gogler
Director
Corporate Services



Terry Cronin
Director
Client Services



Chris Forbes
General Manager
Education, Training
and Research



Anne Killen
General Manager
Community Services



George Mudford
General Manager
Southern Mallee



Naomi Minett
General Manager
Family Services



Teresa Jayet
CEO

Our Services

Family Services

- Cradle to Kinder
- Out of Home Care
- Caregiver Recruitment
- Placement, Prevention and Reunification
- Integrated Family Services
- Family Preservation
- Refugee Minor Program
- Permanency Support
- Safety and Wellbeing
- Children and Schooling
- Aboriginal Community Engagement
- Safe Aboriginal Youth Program
- Family Referral Services
- Homes out West Tenancy Advice Services

Southern Mallee

- Specialist Homelessness Services
- Creating Connections (Youth Homelessness)
- Communities for Children
- Central Intake (Southern)
- National Partnership Agreement on Homelessness Strategy
- Indigenous Advancement Program
- Humanitarian Settlement Services
- Settlement Resolution Support Services
- Parenting under Pressure

Community Services

- Murray Mallee Community Legal Service
- Intervention Order Support Services
- Financial Counselling
- Central Intake (Northern)
- Family Violence Legal Unit
- Family Relationship Centre
- Family and Relationship Counselling
- Child Contact Services
- Post Separation Cooperative Parenting Support

Education, Training and Research

- Chances for Children
- Playgroups
- Access to Early Learning
- Let's Read
- Training
- Research
- Total Learning Centre
- Enhanced Pathways to Family Violence Project

NDIS

- Support Coordination
- Allied Health
- Plan Management
- Home and Community Support

Community Mental Health and Disability Services

- Respite for Older Carers
- Partners in Recovery
- Carer Support and Respite
- Personal Helpers and Mentors
- Early Childhood Intervention Services
- Pre-School Field Officer
- Kindergarten Inclusion Support
- Disability Support Services
- Accommodation Support
- Community Mental Health Support
- Individual Support Program
- Future for Young Adults

Corporate Services

- Chief Financial Officer
- Business Systems
- Systems Project Officer
- Marketing and Fundraising
- Workplace Health and Safety
- Human Resources
- Quality Assurance
- Accounts
- Payroll
- IT
- Property
- Fleet Vehicles

CELEBRATING
40

Years of Service Recognition



Glen Hornsby 20 Years Service



Paul McCullagh 15 Years Service



Michelle Ilsley 15 Years Service



Kahlia Gray 10 Years Service



Rhonda Smith 10 Years Service



Amanda Lowe 10 Years Service



Shane Johnston 10 Years Service



Rhonda Menzies 10 Years Service



Bush Play Group

For the past ten years, Mallee Family Care has been facilitating supported playgroups across our region, including Mildura, Merbein, Red Cliffs, Swan Hill, Wycheproof, Donald and Sea Lake.

Historically our playgroups have been held indoors. However, this year, in response to growing evidence that 'nature play' and outdoor learning offer children numerous benefits, we're now running playgroups in natural bush settings at Merbein Common and Kings Billabong.

Contact with nature is important for our physical, mental, social and spiritual wellbeing. It has positive effects on our ability to concentrate, to learn, to problem solve, relax and to be creative. Children who play and learn outdoors show improved social and motor skills, better physical health and also develop resilience, self-awareness, self-esteem and independence. Bush playgroup promotes and encourages parents to engage closely with their child as they explore, imagine and take risks.





Chances Recipient

Jenna Yetman

What does Chances mean to me?

Receiving a Chances for Children scholarship was such a relief, it meant that I was able to lighten the load at university. The scholarship allowed me to take some of my focus away from major everyday financial stresses like rent, bills, food, uni fees and books and place it on my degree and getting through my course, instead.

But it's not just the financial support I received from Chances that made a difference. The Chances team gave me non-financial support and it meant a lot to receive that support from a small local charity. Even though I'd left the region, Chances still believed in me and invested in me. The people at Chances believed that I could get through uni, even when I didn't, and they provided me with help every step of the way.

The staff at Chances were so supportive from the beginning, they made the application process easy, the budgeting processes bearable and were always so friendly, happy to help and easy to get along with. I always appreciated their 'check in' phone calls, as they gave me a sense of connection.

Chances for Children took a bet on me, the team had faith in me and believed I could go to uni and succeed. Receiving support from someone and knowing that person believes in you, is so motivating and it certainly motivated me to keep going.

I always wanted to give back to Chances as a thank you for their support and I love that I've now gone full circle and I can give back to Chances, both as a board member of Mallee Family Care

and as a volunteer for the Chances for Children working group. Now I can be the one supporting young people to live their dreams, the person believing in them and hopefully, giving them some motivation to keep going.

I am so incredibly grateful for the support Chances for Children gave me and I can't thank the team enough for everything they did.

Chances played a huge part in me being able to achieve my dreams.



Scholarship Program Sector Capacity Building

Mallee Family Care provides a number of Scholarships to support the educational advancements of children, young people and adults in our region.

Milton Whiting Memorial Scholarship

Established in 2013 and in recognition of our founding President Milton Whiting OA, due to Milton's significant contribution and service to Mallee Family Care and his long standing involvement with La Trobe University through his membership of the La Trobe Council and as former Deputy Chancellor. The Scholarship supports local students enrolled in a Bachelor of Human Services and Master of Social Work and awarded to a third year student at La Trobe Mildura Campus to support the long term workforce development needs of the local community.

Chances for Children Scholarship, La Trobe University Mildura

Chances for Children was established in 2000 to ensure that all children and young people in the communities of North-West Victoria and South-West New South Wales have the opportunity to achieve their full potential regardless of their family's financial circumstances. Four Scholarships are allocated per year.

Chances for Children Scholarship, Agribusiness

The Agribusiness sector is a crucial part of the Mallee region and in recognition of the growth in this area to support the Industry a partnership was developed with Wakefields Transport, Nangiloc-Colignan Farms, Mildura Fruit Company and La Trobe Mildura to assist students in the Bachelor of Business. Students have a pathway to employment and are immersed in relevant industry experience while studying.

Chances for Children, Sunraysia Institute of Technical and Further Education (SuniTAFE).

This Scholarship provides support for students enrolled in vocational education and training.

Wentworth and District Community Bank Chances for Children Scholarships

Made possible through the Wentworth and District Community Bank Community Development Funding grants.

2019 Milton-Whiting Memorial Scholarship

Bev Honetana

I am humbled and grateful to be the recipient of the Milton-Whiting Memorial Scholarship 2019 because I am reminded of who I am and what I stand for. I do not view the scholarship in isolation as the receiver but see it as a gift and benefit to be shared among many people on the completion of my degree and re-entry to the workforce. It is for this reason the scholarship supports me the most and compels me to do the very best that I can in my studies.

Location, practicality, family and friends are the main reasons why I chose to study Social Work at La Trobe's Mildura campus. I believe having an understanding and supportive network of family and friends surrounding me are important factors for my success, especially around assessment times when I can get a little too over anxious. The main reason why I want to become a social worker is to support the Indigenous peoples of Australia in whatever capacity I can.

On the completion of my degree, I would ideally like to remain in the local community and serve the interests and needs of others by paying the balance of this scholarship forward. Originally, I wanted to work in youth justice but as I have discovered throughout the course of my studies my interests have broadened much in scope. Working in the area of mental health is a strong contender!

On a final note, thank you Mallee Family Care for your support by helping me to realise my goal of becoming a social worker in the hope of assisting others in need.



Milton-Whiting Memorial Scholarship

Left-Right: Teresa Jayet (CEO) and Beverly Honetana (Recipient).



Chances for Children and La Trobe Scholarship Recipient

Left-Right: Jackie Heaysman (Chances for Children Coordinator) and Emily Carfora (Recipient).



Chances for Children and La Trobe Scholarship Recipient

Left-Right: Jackie Heaysman (Chances for Children Coordinator) and Laura Squillace (Recipient).



Chances for Children Scholarships Agribusiness

Left-Right: Ferdi Bergamin (Mildura Fruit Company) and Kayla Chappell (Recipient).



Wentworth District Community Bank Chances for Children Scholarship

Left-Right: Andrew Cottrell (WDCB Board Chairperson), Olivia Watt (Recipient, completing a Bachelor of Health and Medical Science at the University of Adelaide), Sam Cross (WDCB Board Member) and Mitchell Bysouth (Junior Board Observer).



Chances for Children and La Trobe Scholarship Recipient

Left-Right: Jackie Heaysman (Chances for Children Coordinator) and Maddison Comrie (Recipient).



Chances for Children and La Trobe Scholarship Recipient

Left-Right: Jackie Heaysman (Chances for Children Coordinator) and Maddison Gaulke (Recipient).



Chances for Children Scholarships Agribusiness

Left-Right: Ferdi Bergamin (Mildura Fruit Company) and Xavier Smith (Recipient).

- Current Wentworth District Community Bank Chances for Children scholarship recipients not pictured above:
- Mikayla Martin is completing a Bachelor of Nursing at La Trobe University Mildura Campus.
 - Jesse Jackson is completing a Bachelor of Fine Arts at RMIT Melbourne.
 - Jessica McCarten is completing an Italian/Physics Major within an Arts/Science Double Degree at La Trobe University Melbourne.



Chances for Children SuniTAFE Mildura Scholarship

Left-Right: Jade Gallea Diploma of Nursing (Recipient), Jackie Heaysman (Chances for Children Coordinator) and Jessica Stevens Cert IV in Allied Health (Recipient). Absent: Caitlyn Neilson Cert III in Early Childhood Education and Care (Recipient).



Chances for Children SuniTAFE Swan Hill Scholarship

Left-Right: Sapphire Gackenheimer Shaw (Recipient) and Jackie Heaysman (Chances for Children Coordinator)



VCAL Student of the Year sponsored by MFC

Left-Right: Teresa Jayet (CEO), Joanne Tatchell (Recipient) and Terry Alderton (SuniTAFE Business Manager, Foundation Studies).



Aunty Bev Peter Life Time Community Excellence Award

Left-Right: Chris Forbes (General Manager, Education, Training and Research) and Ada Peterson (Recipient) at the NAIDOC Ball.



Left-Right: Ross Lake (Chair), Saroo Brierley (2018 AGM Guest Speaker) and Teresa Jayet (CEO).



Foster Care Week



“I wouldn’t be where I am today, without foster care. I wouldn’t have been able to go to university, I wouldn’t be a teacher and I wouldn’t be able to support my siblings. My life would be very different. Foster care gave me a safe and secure place to live and I was supported and encouraged to achieve. I’m so glad there were people out there who were prepared to open up their home to me and who gave me an experience of childhood.”

Carla Piscitelli

Former Mallee Family Care child in foster care

Deborah Paull

Foster Carer - 10 years

My decision to become a foster carer was driven by my love for children and from seeing a need that I could help address. I saw children without homes and I wanted to do something about it. Every child who comes into my home, gets my unconditional care.

Cassandra Scott

Foster Carer - 5 years

I chose to become a foster carer because I wanted to make a difference and it has been the most rewarding thing I’ve done in my life, and I’ve done a lot of things! I think keeping siblings together is the thing I get the most satisfaction out of and being able to watch their achievements.



Pictured above mum Deborah and daughter Cassandra make a great team.

Kathy Treweek

Foster Carer - 19 years

I decided to become a foster carer because I loved the idea of helping kids who weren’t getting the help they needed at home. It’s the simple things that are the most rewarding, like taking a child, who’s never been out of Mildura, on a holiday for the first time and watching their face light up. I think giving them somewhere safe to call home is everything.

Pictured above Kathy Treweek.

CFO Report

The 2018/19 financial year was one of expectation and strategic investment for Mallee Family Care.

With the National Disability Insurance Scheme (NDIS) slated to officially commence in the Mallee from 1 January 2019, there was a heightened focus on preparation in the lead up to the transition date. The prospect was that Government contract funding would be withdrawn from a number of programs and would be replaced by the transition of clients into the NDIS both from existing programs and through new referrals.

Ultimately, structural issues around NDIS implementation meant that the anticipated transition did not eventuate as expected. Government contract funding was extended for most affected programs into the 2019/20 financial year, extended transition funding was offered in key areas and the influx of NDIS participants was largely deferred with the transition of meaningful numbers only commencing in August 2019.

Uncertainty around the nature and timing of ongoing funding made it more difficult to commit to recruiting staff. This, together with the sector wide shortage of suitably qualified and experienced social workers, left the Agency unable to fill a significant number of vacant positions during the 2018/19 year.

While we have started the 2019/20 year with most key management positions now filled, the shortage of staff during the 2018/19 year caused considerable pressure on those staff who were in place. Further, continuing to meet output targets with fewer staff meant less time to spend on development of new initiatives and ultimately is not sustainable. The significant number of vacant positions was also a major contributor to the positive financial result achieved for the 2018/19 year.

During the 2018/19 financial year the Agency has committed funding to support its continuing emphasis on advocacy and community development. This included funds to broaden the scope of the Extreme Heat – Public Housing project which is looking into the plight of public housing tenants in this region who live without air conditioning. Further, the Agency continues to underwrite the important work of Chances for Children by covering the entire cost of administering and delivering the program, so that all funds raised can be directed to the support of beneficiaries.

There has also been a significant investment in building the capacity of the Agency's people through a targeted professional development program. Staff and some volunteers have participated in a wide range of activities intended to enhance their service delivery capability while ensuring compliance with an increasingly complex regulatory environment. Essential courses provided to staff during 2018/19 included:-

- Foundations of A Strengths Based Approach
- Strengthening Relationships in the Workplace
- Mental Health First Aid
- Unshakable Leaders or Unlocking the Leader Within

A major focus for infrastructure expenditure has been the continued strategic emphasis on improving the capacity and capability of our information and communications systems. This is in response to a number of key factors including:-

- The continuing expansion of the knowledge economy and the associated need to continue to meet best practice in this area;
- The anticipated transition from direct government block funding to fee for service based funding; and
- The operating efficiencies that can be achieved, especially for organisations like the Agency whose operations cover a wide geographical area.

The strategic emphasis on information and communications systems is best illustrated in the graph below.

The peaks in 2014/15 relate to purchase of new accounting and HR software systems coupled with an upgrade of servers and related hardware.

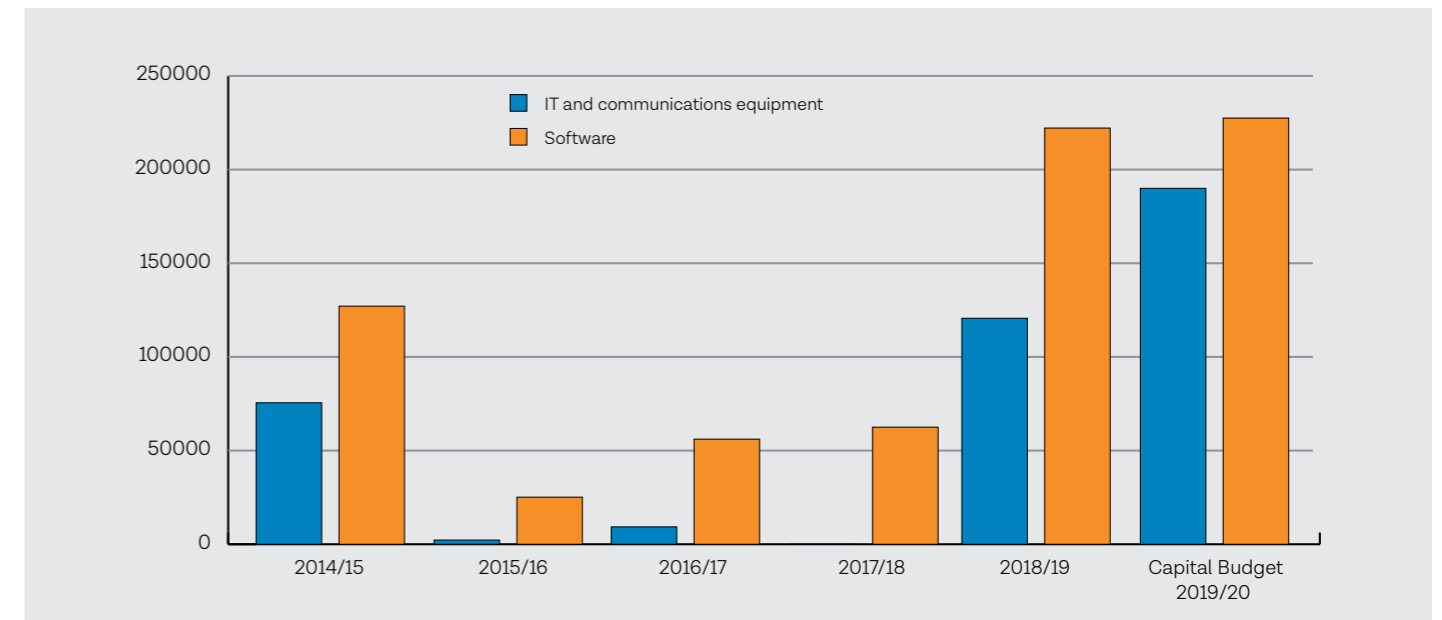
Since then the focus has been on investment in software that will allow recording and reporting of financial activity at a client level, rostering of staff to client activities, managing client related information and providing tools that facilitate management of clients' NDIS plans. This activity increased considerably in 2018/19 as the NDIS transition approached.

As NDIS clients started to come on board we have had the opportunity to trial the software solutions, identify shortcomings and specify the enhancements required.

Further work on systems development is planned for 2019/20 which will leave the Agency well adapted to the new operating environment and in a position to expand its fee for service capability.

Expenditure in the past year reflects the recurring need to upgrade server capability and capacity. Further, the phasing out of copper wire based telephone services (with the advent of the National Broadband Network) creates both the need for a complete overhaul of telephony systems and an opportunity to implement an integrated and efficient communications system which will support best practice outcomes across the Agency.

Glen Hornsby CA BBUS
Chief Financial Officer



Mallee Family Care Inc.

Independent auditor's report to members

Report on the Audit of the Financial Statements

Opinion

We have audited the financial report of Mallee Family Care Inc. (the Association), which comprises the statement of financial position as at 30 June 2019, the statement of profit and loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes to the financial statements, including a summary of significant accounting policies and the statement by members of the Board.

In our opinion the financial report of Mallee Family Care Inc. has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2019 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards – Reduced Disclosure Regime and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

The members of the Board are responsible for the other information. The other information comprises the information included in the Association's annual report for the year ended 30 June 2019, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

CHARTERED ACCOUNTANTS
& ADVISORS
Level 6, 211 Victoria Square
Adelaide SA 5000
GPO Box 11050
Adelaide SA 5001
Telephone: +61 8 8409 4333
williambuck.com

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the members of the Board for the Financial Report

The members of the Board of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Regime and the ACNC Act and for such internal control as the members of the Board determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the members of the Board are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the members of the Board either intend to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

The members of the Board are responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of these financial statements is located at the Auditing and Assurance Standards Board website at:

www.auasb.gov.au/auditors_responsibilities/ar4.pdf

This description forms part of our independent auditor's report.



William Buck
ABN 38 280 203 274



G.W. Martinella
Partner

AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 60-40 OF THE AUSTRALIAN CHARITIES AND NOT FOR PROFITS COMMISSION ACT 2012 TO THE MEMBERS OF THE BOARD OF MALLEE FAMILY CARE INC.

I declare that, to the best of my knowledge and belief during the year ended 30 June 2019 there have been:

- no contraventions of the auditor independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- no contraventions of any applicable code of professional conduct in relation to the audit.



William Buck
ABN 38 280 203 274



G.W. Martinella
Partner

Dated this 28th day of August, 2019.

**Statement of Profit And Loss and Other Comprehensive Income
for the Year Ended 30 June 2019**

| | Note | 2019 \$ | 2018 \$ |
|--|---------|-------------------|-------------------|
| <i>Revenue</i> | | | |
| Contract revenue from Government | 2(a) | 16,946,633 | 17,492,975 |
| Other program income | | 203,071 | 156,529 |
| Fee for service income | 2(b) | 2,750,179 | 2,774,812 |
| Donations and fundraising | 2(c) | 262,515 | 358,590 |
| Investment income | 2(d) | 307,800 | 159,953 |
| Sundry income | | 264,841 | 220,236 |
| Profit on sale of fixed assets | | 78,894 | 55,162 |
| Capital grant | | 109,880 | - |
| Total Revenue | | 20,923,813 | 21,218,257 |
| <i>Less: Expenses</i> | | | |
| Employee benefits | | 12,997,815 | 13,483,345 |
| Program delivery | | 2,954,892 | 3,134,046 |
| Administration | | 1,196,600 | 1,086,588 |
| Building occupancy and operating | | 515,017 | 560,695 |
| Motor vehicles | | 226,239 | 222,330 |
| Payments to beneficiaries | | 319,222 | 309,897 |
| Fundraising costs | | 52,528 | 100,442 |
| Interest and finance charges | | 39,032 | 26,599 |
| Depreciation and Amortisation | 3 | 517,114 | 460,675 |
| Total Expenditure | | 18,818,459 | 19,384,617 |
| Net surplus for the year | | 2,105,354 | 1,833,640 |
| <i>Other Comprehensive Income</i> | | | |
| Fair value adjustment for Buildings and properties transferred to Non-current assets held for sale | 7, 8(b) | 36,098 | (55,139) |
| Fair value adjustment to Buildings capital work in progress | | (113,362) | - |
| Total Comprehensive Income for the Year | | 2,028,090 | 1,778,501 |

The accompanying notes form part of these financial statements

**Statement of Financial Position
as at 30 June 2019**

| | Note | 2019 \$ | 2018 \$ |
|--|----------|-------------------|-------------------|
| <i>Current Assets</i> | | | |
| Cash and cash equivalents | 5 | 9,587,752 | 8,558,567 |
| Cash investments | 5 | 4,802,634 | 1,550,000 |
| Receivables | 6 | 289,721 | 200,073 |
| Other current assets | 7 | 118,942 | 250,751 |
| Total Current Assets | | 14,799,049 | 10,559,391 |
| <i>Non-Current Assets</i> | | | |
| Property, plant and equipment | 8 | 5,554,476 | 5,851,096 |
| Intangibles | 9 | 347,651 | 181,356 |
| Total Non-Current Assets | | 5,902,127 | 6,032,452 |
| Total Assets | | 20,701,176 | 16,591,843 |
| <i>Current Liabilities</i> | | | |
| Payables | 10 | 1,245,021 | 1,059,837 |
| Employee benefits | 11 | 1,702,479 | 1,731,805 |
| Contract income in advance | | 3,132,236 | 1,404,496 |
| Hire purchase liability (net) | 12(a) | 294,578 | 162,793 |
| Total Current Liabilities | | 6,374,314 | 4,358,931 |
| <i>Non-Current Liabilities</i> | | | |
| Employee benefits | 11 | 103,366 | 100,063 |
| Hire purchase liability (net) | 12(b) | 505,193 | 442,636 |
| Total Non-Current Liabilities | | 608,559 | 542,699 |
| Total Liabilities | | 6,982,873 | 4,901,630 |
| Net Assets | | 13,718,303 | 11,690,213 |
| <i>Equity</i> | | | |
| Accumulated surplus | | 9,961,531 | 7,795,029 |
| General reserves | 13 | 2,081,066 | 2,081,066 |
| Chances for Children - Special Purpose Reserve | 1(h), 18 | 223,568 | 361,980 |
| Chances for Children Bequests - Special Purposes Reserve | 18 | 1,452,138 | 1,452,138 |
| Total Equity | | 13,718,303 | 11,690,213 |

The accompanying notes form part of these financial statements

**Statement of Cashflows
for the Year Ended 30 June 2019**

| | Note | 2019 \$ Inflows (Outflows) | 2018 \$ Inflows (Outflows) |
|---|------|----------------------------------|----------------------------------|
| <i>Cashflows from operating activities</i> | | | |
| Receipts | | | |
| Contract payments from Government | | 20,460,706 | 19,564,927 |
| Donations and fundraising | | 263,241 | 360,958 |
| Interest received | | 89,601 | 159,953 |
| Other receipts | | 3,663,096 | 3,564,405 |
| | | 24,476,644 | 23,650,243 |
| Payments | | | |
| Payments to employees | | (12,958,135) | (13,639,368) |
| Payments to suppliers and providers | | (5,380,068) | (5,681,478) |
| Payments to Beneficiaries, Chances for Children | | (351,144) | (340,887) |
| GST paid | | (1,613,235) | (1,724,559) |
| | | (20,302,582) | (21,386,292) |
| Net cash provided by operating activities | 14 | 4,174,062 | 2,263,951 |
| <i>Cashflows from investing activities</i> | | | |
| Payments for fixed assets and intangibles | | (365,161) | (227,142) |
| Proceeds from sale of fixed assets | | 90,280 | 64,182 |
| Proceeds from sale of assets held for resale | | 479,495 | 1,319,861 |
| Net cash provided by investing activities | | 204,614 | 1,156,901 |
| <i>Cashflows from financing activities</i> | | | |
| Hire Purchase contracts repaid | | (266,860) | (269,122) |
| Transfer to term deposits with terms exceeding 3 months | | (3,082,631) | (34,795) |
| Net cash used in financing activities | | (3,349,491) | (303,917) |
| Net increase in cash for the year | | 1,029,185 | 3,116,935 |
| Cash as beginning of financial year | | 8,558,567 | 5,441,632 |
| Cash at end of financial year | 5 | 9,587,752 | 8,558,567 |

The accompanying notes form part of these financial statements

**Statement of Changes in Equity
for the Year Ended 30 June 2019**

| | <i>Total 2019 \$</i> | <i>Total 2018 \$</i> | <i>Accum. Surplus 2019 \$</i> | <i>Accum. Surplus 2018 \$</i> |
|---|--------------------------|--------------------------|---------------------------------------|---------------------------------------|
| Balance at beginning of the financial year | 11,690,213 | 9,911,712 | 7,795,029 | 5,998,762 |
| Surplus/(Deficit) for the year | 2,105,354 | 1,833,640 | 2,243,766 | 1,851,406 |
| Other comprehensive income for the year | (77,264) | (55,139) | (77,264) | (55,139) |
| Transfers to/(from) Reserves | - | - | - | - |
| Balance at the end of the financial year | 13,718,303 | 11,690,213 | 9,961,531 | 7,795,029 |

The above statement should be read in conjunction with the accompanying notes

NOTE 1: Statement of Significant Accounting Policies

The financial statements were authorised for issue on 28 August 2019 by the committee.

Basis of Preparation

Mallee Family Care Inc. ("the Agency") applies Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB1053: Application of Tiers of Australian Accounting Standards and AASB2010-2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements and other applicable Australian Accounting Standards - Reduced Disclosure Requirements.

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements of the Australian Accounting Standards Board ("AASB") and the Australian Charities and Not-For-Profit Commission Act 2012. The Agency is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions,

events and conditions. Material accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar. All amounts are expressed in Australian dollars.

Special Purposes Reserves

| <i>General Reserves (Note 13) 2019\$</i> | <i>General Reserves (Note 13) 2018 \$</i> | <i>Chances for Children (Note 18) 2019 \$</i> | <i>Chances for Children (Note 18) 2018 \$</i> | <i>Chances for Children Bequests (Note 18) 20189 \$</i> | <i>Chances for Children Bequests (Note 18) 2018 \$</i> |
|--|---|---|---|---|--|
| 2,081,066 | 2,081,066 | 361,980 | 379,746 | 1,452,138 | 1,452,138 |
| - | - | (138,412) | (17,766) | - | - |
| - | - | - | - | - | - |
| - | - | - | - | - | - |
| 2,081,066 | 2,081,066 | 223,568 | 361,980 | 1,452,138 | 1,452,138 |

Accounting Policies

a) Property, Plant and Equipment

Land and buildings are measured at fair value based on periodic, but completed at least every 5 years, valuations by external independent valuers, less accumulated depreciation for buildings.

In periods when the freehold land and buildings are not subject to an independent valuation, the directors conduct directors' valuations to ensure the carrying amount for the land and buildings is not materially different from fair value.

Increases in the carrying amount arising on revaluation of land and buildings are recognised in other comprehensive income and

accumulated in the revaluation surplus in equity. Revaluation decreases that offset previous increases in the same class of assets shall be recognised in other comprehensive income under the heading of revaluation surplus. Other decreases are recognised in profit and loss.

Any accumulated depreciation at the date of the revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset.

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated

impairment losses. In the event that the carrying amount of plant and equipment is greater than the estimated recoverable amount, the carrying amount is written down immediately to the estimated recoverable amount and impairment losses are recognised either in surplus or deficit, or as a revaluation decrease if the impairment losses relate to a revalued asset.

A formal assessment of recoverable amount is made when the impairment indicators are present, refer Note 1(o).

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable

Notes to the Financial Statements for the Year Ended 30 June 2019

Note 1: Significant Accounting Policies (cont)

that future economic benefits associated with the item will flow to the Agency and the costs of the item can be measured reliably. All repairs and maintenance are recognised as expenses in profit and loss during the financial year in which they are incurred.

Assets with a cost in excess of \$1,500 are capitalised and depreciation has been provided on depreciable assets so as to allocate their cost - or valuation - over their estimated useful lives using the methods as set out in the following table. Estimates of the remaining useful lives and depreciation method for all assets are reviewed at least annually.

Gains and losses on disposals are determined by comparing net proceeds with the carrying amount. These gains and losses are recognised in profit and loss in the period in which they occur. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained surplus.

The depreciation rates used for each class of depreciable asset are:

| Depreciable Asset: | Depreciation Method: | Depreciation Rate: |
|-------------------------|----------------------|--------------------|
| Furniture and equipment | Prime Cost | 10% to 20% |
| Computer equipment | Prime Cost | 25% to 40% |
| Buildings | Prime Cost | 1.67% |
| Building improvements | Prime Cost | 5% to 20% |
| Motor vehicles | Prime Cost | 20% |

b) Intangible Assets (Computer Software)

Acquired computer software licences are initially capitalised at cost, which includes the purchase price (net of any discounts and rebates) and other directly attributable costs of preparing the asset for its intended use. Direct expenditure including employee costs, which enhances or extends the performance of computer software beyond its specifications and which can be reliably measured, is added to the original cost of the software. Costs associated with maintaining the computer software are recognised as an expense when incurred. Computer software licences are subsequently carried at cost less accumulated amortisation and accumulated impairment losses. These costs are amortised to profit or loss using the straight-

line method over their estimated useful lives of two and a half to three years. The amortisation period and amortisation method are reviewed at least at each balance sheet date. The effects of any revision are recognised in profit or loss when the changes arise.

c) Fair Value of Assets and Liabilities

The Agency measures some of its assets and liabilities at fair value on a recurring basis.

Fair value is the price the Agency would receive to sell an asset or would have to pay to transfer a liability in an orderly (i.e. unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market value may be made having regard to the characteristics of the specific asset or liability. The fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. The valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from the principal market for the asset or liability (i.e. the market with the greatest volume and level of activity for the asset or liability) or, in the absence of a such a market, information is extracted from the most advantageous market available to the entity at the reporting date (i.e. the market that maximises the receipts from the sale of an asset or minimises the payment that would be required to transfer a liability, after taking into account transaction and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participant's ability to use the asset in its highest and best use or to sell it to another market participant that would use the asset in its highest and best use.

The fair value of liabilities may be valued, where there is no observable market price in relation to the transfer of an identical or similar financial instrument, by reference to observable market information where identical or similar instruments are held as assets. Where this information is not available, other valuation techniques are adopted and, where significant, are detailed in the respective notes to the financial statements.

d) Employee Provisions

Short term employee benefits

Provision is made for the Agency's obligation for short-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the

related service, including wages, salaries and time-off in lieu of overtime. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The Agency's obligations for short-term employee benefits such as wages and salaries are recognised as a part of current trade and other payables in the statement of financial position.

Long term employee benefits

Provision is made for employees' annual leave and long service leave entitlements not expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service. Long-term employee benefits are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures, and are discounted at rates determined by reference to end-of-reporting-period market yields on government bonds that

Notes to the Financial Statements for the Year Ended 30 June 2019

Note 1: Significant Accounting Policies (cont)

have maturity dates approximating the terms of the obligations. Any remeasurements of other long-term employee benefit obligations due to changes in assumptions are recognised in profit or loss in the periods in which the changes occur.

The Agency's obligations for long-term employee benefits are presented as non-current provisions in its statement of financial position, except where the Agency does not have an unconditional right to defer settlement for at least 12 months after the reporting date, in which case the obligations are presented as current provisions.

e) Revenue and Other Income

Contract Revenue from Government

The Agency adopted the revenue recognition provisions of AASB 1058 (and the related amendments to AASB 15) prior to that Standard coming into effect on 1 January 2019. Early adoption is permitted by the Standard and the Agency has determined that the new standard provides the most appropriate basis for recognition of contract income.

The Agency has determined that its agreements with various government funders are contracts. The funders are able to enforce their rights in the contracts to require the Agency to return the funds provided if the Agency does not fulfil specific performance obligations, and the funding provided can be reasonably allocated across these performance obligations.

When revenue is received it is recognised in the statement of financial position as a liability, contract income in advance, until the service obligations to the funders are met. Income is recognised proportionally as services to meet contracted performance obligations are delivered.

Other Income

Donations and bequests are recognised as revenue when received.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

Revenue from the provision of services is recognised on the

provision of the service to the customer.

All revenue is recognised net of goods and services tax.

f) Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. For purposes of the Statement of Cashflows, cash and cash equivalents includes cash on hand, at bank and on deposit.

g) Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Agency during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

h) Chances For Children Fund

The Chances for Children Fund ("Chances") was established in the 2001 financial year. Chances was started as a partnership

between the Agency and three water authorities in north western Victoria. Its charter is to raise money from public subscription and general donation which is to be used to enhance opportunities for disadvantaged young people from the region. Chances provides funding to assist such children with education, dealing with disabilities and deprivations arising from disadvantage.

The Agency considers that funds raised through the efforts of Chances (less any applicable expenses) are quarantined for use in accordance with the recommendations of a separate advisory board. As such, Chances is operated as a Special Purpose Reserve within the Agency.

Income and expenditure identified as relating to Chances is recognised accordingly in the Income and Expenditure Statement. Assets representing the net balance of the fund are identified in the Balance Sheet and the capital of the fund is disclosed as a Special Purpose Reserve within Equity.

In addition, supplementary financial statements designed to provide

an understanding of the financial position and performance of the Chances For Children Fund are included at Note 18.

i) Internal Transactions

In compiling this financial report, internal transactions, including charges to programs for use of motor vehicles, property, occupancy, general administration and other services have been eliminated.

j) Accounts Receivable

Accounts receivable and other debtors largely include amounts due from customers for the provision of services provided in the ordinary course of business. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets.

Trade receivables are non interest bearing and are generally collected within 30 days.

k) Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office ("ATO").

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable, to the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

l) Income Tax

The Agency has an Income Tax Exemption under Subdivision 50-B of the Income Tax Assessment Act 1997 and therefore is not subject to income tax.

m) Superannuation

In accordance with statutory requirements the Agency contributed 9.5% (2018: 9.5%) of gross remuneration for its accumulation members to a range of funds as designated by the members. Assets accumulate in the funds to meet members' benefits

Notes to the Financial Statements for the Year Ended 30 June 2018

Note 1: Significant Accounting Policies (cont)

as they retire. These contributions are recognised as an expense when incurred.

n) Reserves

Asset Revaluation Reserve

The asset revaluation reserve is used to record increments and decrements on the revaluation of non-current assets.

General Capital Reserve

The general capital reserve is used to record funds received and brought to account as income which have been applied to the acquisition of capital assets.

Building Reserve

The building reserves are used to record funds provided through fund raising efforts specifically for the purchase and upgrade buildings in Mildura, Swan Hill and Kerang.

o) Impairment Of Assets

At the end of each reporting period, the Agency assesses whether there is any indication that an asset may be impaired.

If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard (eg in accordance with the revaluation model in AASB 116: Property, Plant and Equipment). Any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.

Where an impairment loss on a revalued asset is identified, this is recognised against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that class of asset.

p) Financial Instruments

Recognition, Measurement and Classification

Financial assets and financial liabilities are recognised when the entity becomes a party to

the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the Agency commits itself to either purchase or sell the asset (ie trade date accounting is adopted).

Financial instruments are initially measured at fair value plus transaction costs, except where the instrument is classified as at fair value through profit and loss, in which case the transaction costs are recognised immediately as expense in profit and loss.

(i) Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments, that are not quoted in an active market and are subsequently measured at amortised cost using the effective interest rates method.

(ii) Financial liabilities

Non-derivative financial liabilities (excluding financial guarantees) are subsequently measured at amortised cost using the effective interest rate method.

Impairment

At each reporting date, the Agency assesses whether there is objective evidence that a financial

instrument has been impaired. Impairment gains and losses are recognised in the statement of operations.

Derecognition

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the asset is transferred to another party whereby the Agency no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised where the related obligations are either extinguished, cancelled or expire. The difference between the carrying value of the financial liability extinguished or transferred to another party and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in the profit and loss.

q) Critical Accounting Judgements, Estimates and Assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the "reported amounts in the financial statements. Management continually evaluates its judgements and estimates in

relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgements, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities (refer to the respective notes) within the next financial year are discussed below.

Estimation of useful lives of assets

The Agency determines the estimated useful lives and related depreciation and charges for its property, plant and equipment. The useful lives could change significantly as a result of technical innovations or some other event. The depreciation charge will increase where the useful lives are less than previously estimated lives, or technically obsolete or non-strategic assets that have been

abandoned or sold will be written off or written down.

Impairment of non-financial assets

The Agency assesses impairment of non-financial assets at each reporting date by evaluating conditions specific to the Agency and to the particular asset that may lead to impairment. If an impairment trigger exists, the recoverable amount of the asset is determined. This involves fair value less costs of disposal or value-in-use calculations, which incorporate a number of key estimates and assumptions.

Employee benefits provision - current

For the purpose of measurement, AASB 119: Employee Benefits defines obligations for short-term employee benefits as obligations expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service. As the Agency expects that all of its employees would use all of their annual leave entitlements earned during a reporting period before 12 months after the end of the reporting period, the Agency believes that obligations for annual leave entitlements satisfy the

Notes to the Financial Statements for the Year Ended 30 June 2019

Note 1: Significant Accounting Policies (cont)

definition of short-term employee benefits and, therefore, can be measured at the (undiscounted) amounts expected to be paid to employees when the obligations are settled.

Employee benefits provision - non current

As discussed in note 1(d), the liability for employee benefits expected to be settled more than 12 months from the reporting date are recognised and measured at the present value of the estimated future cash flows to be made in

respect of all employees at the reporting date. In determining the present value of the liability, estimates of attrition rates and pay increases through promotion and inflation have been taken into account.

r) New Accounting Standards for Application in Future Periods

Certain new Australian Accounting Standards have been issued that are not mandatory for the 30 June 2019 reporting period. The Agency has assessed these pending standards and has identified that no material impact will flow from the application of these standards in future reporting periods.

Note 2: Revenue

(a) Government Contract Revenue

| | 2019 \$ | 2018 \$ |
|----------------------------|-------------------|-------------------|
| Victorian Government | 8,175,207 | 8,298,813 |
| Commonwealth Government | 5,323,768 | 5,551,650 |
| New South Wales Government | 3,447,658 | 3,642,512 |
| | 16,946,633 | 17,492,975 |

(b) Fee for Service Income

Includes income from service delivery contracts not directly funded by government.

(c) Donations and Fundraising

| | | |
|-------------------|----------------|----------------|
| Bequests | - | 90 |
| Other fundraising | 262,515 | 358,500 |
| | 262,515 | 358,590 |

(d) Investment Income

| | | |
|----------|----------------|----------------|
| Interest | 307,800 | 159,953 |
| | 307,800 | 159,953 |

Rent on sub-tenancies in operating properties amounting to \$82,214 (2018: \$82,484) has been included in other program income.

Note 3: Surplus for the Year

The surplus for the year is after charging:

Depreciation

| | | |
|--|----------------|----------------|
| Buildings and building improvements | 105,399 | 112,196 |
| Furniture and equipment (Operations) | 83,297 | 68,419 |
| Motor vehicles | 272,553 | 217,559 |
| Total Depreciation | 461,249 | 398,174 |
| Amortisation of intangibles (Software) | 55,865 | 62,501 |
| Total Depreciation and Amortisation | 517,114 | 460,675 |
| Superannuation contributions | 1,005,910 | 1,060,861 |
| Rental expense on operating leases | 64,773 | 77,012 |

Note 4: Key Management Personnel Compensation

Any persons having authority and responsibility for planning, directing and controlling activities of the Agency, directly or indirectly, are considered to be key management personnel (KMP).

The totals of remuneration paid to KMP of the Agency during the year are as follows:

| | | |
|---------------------------------------|----------------|----------------|
| Key management personnel compensation | 524,534 | 509,268 |
|---------------------------------------|----------------|----------------|

For details of any other transactions with KMP, refer to Note 15.

Notes to the Financial Statements for the Year Ended 30 June 2019

| | Note | 2019 \$ | 2018 \$ |
|---|------|------------------|------------------|
| Note 5: Cash and Cash Equivalents | | | |
| Petty cash advances and cash on hand | | 1,046 | 1,250 |
| Cash at bank - Unrestricted | | 1,329,801 | 1,138,660 |
| Cash at bank - Chances for Children | 18 | 73,072 | 1,814,118 |
| Short term investments - term deposits | | 8,183,833 | 5,604,539 |
| Cash and Cash Equivalents | | 9,587,752 | 8,558,567 |
| Term deposits where term exceeds 3 months | | 3,200,000 | 1,550,000 |
| Term deposits where term exceeds 3 months - Chances for Children | 18 | 1,602,634 | - |
| Cash Investments | | 4,802,634 | 1,550,000 |
| The effective interest rate on short-term bank deposits was 2.54% (2018: 2.37%). These deposits have maturities ranging from 90 to 140 days. | | | |
| Note 6: Receivables - Current | | | |
| Sundry debtors | | 299,721 | 209,996 |
| Other receivables | | - | 77 |
| Less Provision for doubtful debts | | (10,000) | (10,000) |
| | | 289,721 | 200,073 |
| Movement in Provision for Doubtful Debts: | | | |
| Opening balance | | (10,000) | (10,000) |
| Charged to expense | | - | - |
| Closing balance | | (10,000) | (10,000) |
| Financial assets at amortised cost classified as receivables: | | | |
| Total current | | 289,721 | 200,073 |
| Note 7: Other Current Assets | | | |
| Prepayments | | 118,942 | 83,148 |
| Non-current assets held for sale | | - | 167,603 |
| | | 118,942 | 250,751 |

During the year ended 30 June 2019 the sale of the property reported as available for sale at 30 June 2018 was completed with sale proceeds equivalent to the carrying value. A further property was transferred to Assets held for sale during the year and the sale of this property was also completed prior to 30 June 2019, with the proceeds of sale resulting in a fair value increment.

| | 2019 | 2018 \$ |
|--|------------------|------------------|
| Movements in Non-current assets held for resale are summarised below:- | | |
| Balance at beginning of year | 167,603 | 1,375,000 |
| Transferred from property, plant and equipment | 275,794 | 167,603 |
| Fair value adjustment | 36,098 | (55,139) |
| Net sale proceeds | (479,495) | (1,319,861) |
| Balance at end of year | - | 167,603 |
| Note 8: Property, Plant and Equipment | | |
| (a) Gross carrying amount and accumulated depreciation | | |
| Land at fair value (i) | 1,469,000 | 1,604,000 |
| | 1,469,000 | 1,604,000 |
| Buildings at fair value (i) | 3,039,919 | 3,180,847 |
| Capital Work in Progress - Buildings (i) | - | 113,362 |
| Less Accumulated depreciation | (191,742) | (145,679) |
| | 2,848,177 | 3,148,530 |
| Building improvements at cost and fair value (i) | 1,124,265 | 1,148,308 |
| Less Accumulated depreciation | (869,144) | (865,579) |
| | 255,121 | 282,729 |
| Motor vehicles (at cost) | 1,592,247 | 1,508,433 |
| Less Accumulated depreciation | (772,883) | (813,903) |
| | 819,364 | 694,530 |
| Furniture and equipment (at cost) | 1,020,123 | 899,963 |
| Less Accumulated depreciation | (857,309) | (778,656) |
| | 162,814 | 121,307 |
| Net Property, plant and equipment | 5,554,476 | 5,851,096 |

(i) The Board has reviewed fair values at 30 June 2019 and is satisfied that carrying values are consistent with fair values at that date. Refer Note 22. During the financial year capital work in progress relating to a building project was written down to fair value of \$0 as it was determined that the project would not proceed.

Notes to the Financial Statements for the Year Ended 30 June 2019

Note 8: Property, Plant and Equipment (continued)

(b) Reconciliations of the carrying amounts of each class of asset

Year Ended 30 June 2019 Reconciliation of carrying values by asset class

| | Land \$ | Building Improvements \$ | Buildings \$ | Motor Vehicles \$ | Furniture & Equipment \$ | Total \$ |
|---|------------------|--------------------------------|------------------|-------------------------|--------------------------------|------------------|
| Balance at the beginning of year | 1,604,000 | 282,729 | 3,148,530 | 694,530 | 121,307 | 5,851,096 |
| Additions | - | 31,595 | - | 408,492 | 125,084 | 565,171 |
| Disposals | - | - | - | (11,106) | (280) | (11,386) |
| Properties Actively Marketed (Refer Note 7): | | | | | | |
| Transfer to Non-current assets held for sale | (135,000) | (5,548) | (135,246) | - | - | (275,794) |
| Fair value adjustment | - | - | (113,362) | - | - | (113,362) |
| Depreciation expense | - | (53,654) | (51,745) | (272,553) | (83,297) | (461,249) |
| Carrying amount at the end of year | 1,469,000 | 255,122 | 2,848,177 | 819,363 | 162,814 | 5,554,476 |

Year Ended 30 June 2018 Reconciliation of carrying values by asset class

| | | | | | | |
|--|------------------|----------------|------------------|----------------|----------------|------------------|
| Balance at the beginning of year | 1,699,000 | 333,850 | 3,206,017 | 707,826 | 179,657 | 6,126,350 |
| Additions | - | 6,819 | 69,372 | 204,263 | 19,089 | 299,543 |
| Disposals | - | - | - | - | (9,020) | (9,020) |
| Properties Actively Marketed (Refer Note 7):- | | | | | | |
| Transfer to Non-current assets held for sale | (95,000) | - | (72,603) | - | - | (167,603) |
| Depreciation expense | - | (57,940) | (54,256) | (217,559) | (68,419) | (398,174) |
| Carrying amount at the end of year | 1,604,000 | 282,729 | 3,148,530 | 694,530 | 121,307 | 5,851,096 |

2019 \$ 2018 \$

Note 9: Intangibles

(a) Gross carrying amount and accumulated amortisation

| | | |
|-------------------------------|----------------|----------------|
| Software (at cost) | 618,264 | 396,103 |
| Less Accumulated amortisation | (270,613) | (214,747) |
| Net intangibles | 347,651 | 181,356 |

(b) Reconciliations of the carrying amounts of each class of asset

| Year Ended 30 June 2019 Reconciliation of carrying values by asset class | Software \$ | Total \$ |
|--|----------------|----------------|
| Balance at the beginning of year | 181,356 | 181,356 |
| Additions | 222,160 | 222,160 |
| Amortisation expense | (55,865) | (55,865) |
| Carrying amount at the end of year | 347,651 | 347,651 |

Year Ended 30 June 2018 Reconciliation of carrying values by asset class

| | | |
|---|----------------|----------------|
| Balance at the beginning of year | 111,994 | 111,994 |
| Additions | 131,863 | 131,863 |
| Disposals | - | - |
| Amortisation expense | (62,501) | (62,501) |
| Carrying amount at the end of year | 181,356 | 181,356 |

2019 \$ 2018 \$

Note 10: Payables

| | | |
|---|----------------|----------------|
| Current Unsecured | 334,805 | 258,608 |
| Trade Creditors | 72,805 | 13,492 |
| Sundry Creditors | 386,348 | 264,140 |
| GST and PAYG payable | 451,063 | 523,597 |
| Other creditors | 1,245,021 | 1,059,837 |
| Financial liabilities at amortised cost classified as payables: | | |
| Total current | 858,673 | 795,697 |

Collateral pledged: No collateral has been pledged for any payables balances.

Note 11: Employee Benefits

| | | |
|--|------------------|------------------|
| Current | | |
| Provision for annual leave | 739,045 | 702,935 |
| Provision for time-off in lieu of overtime | 65,230 | 79,107 |
| Provision for long service leave | 898,204 | 949,763 |
| | 1,702,479 | 1,731,805 |
| Non Current | | |
| Provision for long service leave | 103,366 | 100,063 |
| Total | 1,805,845 | 1,831,868 |

Notes to the Financial Statements for the Year Ended 30 June 2019

| | 2019 \$ | 2018 \$ |
|--|----------------|----------------|
| Note 12: Hire Purchase Liabilities | | |
| (a) Current | | |
| Secured hire purchase contracts | 325,086 | 186,926 |
| Less Unexpired finance charges | (30,508) | (24,133) |
| | 294,578 | 162,793 |
| (b) Non-Current | | |
| Secured hire purchase contracts | 528,365 | 465,552 |
| Less Unexpired finance charges | (23,172) | (22,916) |
| | 505,193 | 442,636 |
| Hire Purchase Commitments: | | |
| Payments due not later than 12 months | 325,086 | 186,926 |
| Payments due between 12 months and 5 years | 528,365 | 465,552 |
| Minimum Hire Purchase Payments | 853,451 | 652,478 |
| Less: Future finance charges | (53,680) | (47,049) |
| | 799,771 | 605,429 |

Each hire purchase contract is secured by the underlying asset, which in all cases is a motor vehicle.

| | 2019 \$ | 2018 \$ |
|----------------------------|------------------|------------------|
| Note 13: Reserves | | |
| Swan Hill building reserve | 95,000 | 95,000 |
| Kerang building reserve | 72,820 | 72,820 |
| Mildura building reserve | 269,638 | 269,638 |
| General capital reserve | 551,343 | 551,343 |
| Asset Revaluation Reserve | 1,092,265 | 1,092,265 |
| | 2,081,066 | 2,081,066 |

Building Reserves - Swan Hill, Kerang and Mildura

These reserves were created to identify funds raised specifically for the construction and upgrade of buildings at the three locations. The funds were treated as income when received.

General Reserve

The general capital reserve is used to record funds received and brought to account as income which have been applied to the acquisition of capital assets.

Asset Revaluation Reserve

The asset revaluation reserve is used to record increments and decrements on the revaluation of non-current assets. The Assets Revaluation Reserve is comprised as follows:-

| | Land | | Buildings | |
|--------------------------------------|------------------|------------------|---------------|---------------|
| | 2019 \$ | 2018 \$ | 2019 \$ | 2018 \$ |
| Balance at the beginning of the year | 1,012,238 | 1,012,238 | 80,027 | 80,027 |
| Revaluation increment (decrement) | - | - | - | - |
| Balance at the end of the year | 1,012,238 | 1,012,238 | 80,027 | 80,027 |

Note 14: Cash Flow Information

Reconciliation of Net Result for the year to Net Cash Inflow from Operating Activities

| | | |
|--|------------------|------------------|
| Net surplus for the year | 2,105,354 | 1,833,640 |
| Non-cash items in current year surplus: | | |
| Depreciation and amortisation | 517,114 | 460,675 |
| Hire purchase finance charges | 39,032 | 26,599 |
| Interest reinvested in deposits with maturities longer than 3 months | (170,003) | - |
| Profit on sale of fixed assets | (78,894) | (55,162) |
| Changes in assets and liabilities: | | |
| Increase (decrease) in payables | 128,679 | (114,558) |
| Increase (decrease) in contracts income in advance | 1,727,740 | 132,708 |
| Increase (decrease) in employee provisions | (26,023) | (155,505) |
| Increase (decrease) in GST and PAYG payable | 56,505 | (12,550) |
| Decrease (increase) in accounts receivable | (89,648) | 153,641 |
| Decrease (increase) in prepayments | (35,794) | (5,537) |
| Net cash from operating activities | 4,174,062 | 2,263,951 |

Notes to the Financial Statements for the Year Ended 30 June 2019

Note 15: Related Party Transactions

(i) Responsible Persons

The names of the board members who held office during the reporting period are:-

Ross Lake (Chair)

John Cooke (Chair of Finance, Audit and Risk Committee)

Geoff Dea (appointed April 2019)

Lauren Dinning (appointed July 2019)

Michael Hopkins (Deputy Chair) (resigned March 2019)

Chelsea Todd (appointed September 2018, resigned February 2019)

Julia Morgan (Treasurer, from October 2018)

Michelle Oates (resigned October 2018)

Larry O'Connor (Treasurer) (resigned October 2018)

Margaret Thomson

Jenna Yetman

(appointed August 2018)

(ii) Board Members' Remuneration

No remuneration was paid to board members during the year.

(iii) Board Members' Transactions

During the year the following transactions with Board Members or Board Member-related entities were recognised:

A business in which Ross Lake has a beneficial interest is a supplier of fuel to the Agency. The terms of the transactions were net 30 days and the total payments recognised

in the financial report were \$7,400 (2018 - \$7,650). An amount of \$350 was owed by the Agency at 30 June 2019 (2018 - \$500).

(iv) Retirement and Superannuation Payments

Amounts paid directly on retirement from office or to prescribed superannuation funds for the provision of retirement benefits for board members were \$nil (2018 - \$nil).

(v) Loans

No loans have been made, guaranteed or secured by the Agency to Key Management Personnel during the reporting period.

(vi) Other related party transactions

There are no other matters to report.

NOTE 16: Capital Commitments

As at 30 June 2019 the Agency had a capital commitments amounting to \$218,000 (including GST) - (2018: \$131,250)

NOTE 17: Agency Details

The principal places of business of the Agency are as follows:-
1-3 Devenport Street, DARETON
1/22 Victoria Street, KERANG
122 Ninth Street, MILDURA
53 Eighth Street, MILDURA
229 Beveridge Street, SWAN HILL

Mallee Family Care Inc. operates in one geographic area being the Mallee region of north west Victoria and south west New South Wales.

NOTE 18: Chances For Children Financial Statements

The Chances for Children Fund ("Chances") was established in the 2001 financial year. Chances was started as a partnership between the Agency and three water authorities, Lower Murray Water, First Mildura Irrigation Trust and Sunraysia Rural Water. Its charter is to raise money from public subscription and general donation which is to be used to enhance opportunities for disadvantaged young people from the region. Chances will provide funding to assist such children with education, dealing with disabilities and deprivations arising from disadvantage.

The Agency considers that funds raised through the efforts of Chances (less any applicable expenses) are quarantined for use in accordance with the recommendations of an advisory board.

Chances for Children Fund Income and Expenditure Statement

| | Note | 2019 \$ | 2018 \$ |
|---|-------|------------------|-----------------|
| Revenue | 18(a) | | |
| Sustaining Supporters | | 39,076 | 205,273 |
| Other donations | | 116,655 | 36,740 |
| Fundraising activities | | 30,264 | 56,678 |
| Sundry income | | - | 3,809 |
| Total Operating Revenue | | 185,995 | 302,500 |
| Expenditure | 18(a) | | |
| Other operating and project expenses | | 5,185 | 10,369 |
| Total Operating Expenditure | | 5,185 | 10,369 |
| Funds Available For Distribution | | 180,810 | 292,131 |
| Less Payments to beneficiaries | | (319,222) | (309,897) |
| Operating surplus Chances For Children | | (138,412) | (17,766) |

Chances for Children Fund Statement of Financial Position

| | | | |
|--|--|------------------|------------------|
| Current Assets | | | |
| Cash at bank | | 73,072 | 1,814,118 |
| Term deposit where term exceeds 3 months | | 1,602,634 | - |
| Total Current Assets | | 1,675,706 | 1,814,118 |
| Total Assets | | 1,675,706 | 1,814,118 |
| Net Assets | | 1,675,706 | 1,814,118 |
| Fund Equity | | | |
| Opening general reserve balance | | 361,980 | 379,746 |
| Surplus (deficit) for year | | (138,412) | (17,766) |
| Closing general reserve balance | | 223,568 | 361,980 |
| Opening bequests reserve balance | | 1,452,138 | 1,452,138 |
| Transfer from general reserve | | - | - |
| Closing bequests reserve balance | | 1,452,138 | 1,452,138 |
| Total Equity | | 1,675,706 | 1,814,118 |

Notes to the Financial Statements for the Year Ended 30 June 2019

Note 18: Chances for Children Fund Income and Expenditure Statement (cont)

(a) Internal Transactions

Revenue and expenditure in these supplementary financial statements includes internal transactions with the operating fund of the Agency. In the income and expenditure statement, these transactions have been eliminated in accordance with the accounting policy outlined in Note 1(i).

(b) Contingent Liability For Future Beneficiary Payments

A significant proportion of payments to beneficiaries of Chances For Children represents support for young people undertaking tertiary study. No commitment is given to tertiary beneficiaries at the commencement of the first year of their studies that support will automatically be granted over the duration of their course. However, in the normal course of events beneficiaries do receive support from Chances For Children for at least the second year of their studies. Circumstances where funding will not be continued include deferral or termination of the course and an improvement in the student's financial situation.

At 30 June 2019, the estimated commitment to future funding of existing tertiary beneficiaries is \$327,757 (2018: \$233,802). This figure is calculated based on the net present value of estimated future cash outflows relating to these beneficiaries. It takes account of anticipated future drop out rates and other mitigating factors.

NOTE 19: Contingent Assets And Liabilities

As at 30 June 2019 the Agency had no material contingent assets or liabilities other than the contingent liability outlined in Note 18(b).

NOTE 20: Events Occuring

No events have occurred subsequent to balance date which are likely to materially effect any of the balances or values reported in the financial statements.

| Note | 2019 \$ | 2018 \$ |
|------|---------|---------|
|------|---------|---------|

Note 21: Financial Risk Management

Financial Assets

| | | |
|---|-------------------|-------------------|
| Cash and cash equivalents | 12,714,680 | 8,312,215 |
| Cash and cash equivalents, Chances for Children | 1,675,706 | 1,796,352 |
| Loans and receivables | 289,721 | 200,073 |
| | 14,680,107 | 10,308,640 |

Financial liabilities

| | | |
|---|------------------|------------------|
| Financial liabilities at amortised cost | | |
| - payables | 858,673 | 795,697 |
| - hire purchase liabilities | 799,771 | 605,429 |
| | 1,658,444 | 1,401,126 |

Note 22: Fair Value Measurements

The Agency has assets as set out in the table below that are measured at fair value on a recurring basis after initial recognition. The Agency does not subsequently measure any liabilities on a recurring basis and has no assets or liabilities that are measured at fair value on a non-recurring basis.

Non-financial assets

| | | | |
|--------------------------------------|------|------------------|------------------|
| Non-current assets held for sale (i) | 7 | - | 167,603 |
| Freehold land (ii) | 8(a) | 1,469,000 | 1,604,000 |
| Freehold buildings (iii) | 8(a) | 3,103,298 | 3,431,259 |
| | | 4,572,298 | 5,202,862 |

(i) For Non-current assets held for sale (where applicable), the fair values have been based on advice provided by the selling agent.

(ii) For freehold land, the fair values have been determined using a market approach based on 2016 independent valuations. The board has reviewed the carrying values at 30 June 2019 and is satisfied that these are consistent with fair value at that date.

(iii) For freehold buildings, the fair values have been determined using a market approach based on 2016 independent valuations. The board has reviewed the carrying values at 30 June 2019 and is satisfied that these are consistent with fair value at that date.

Notes to the Financial Statements for the Year Ended 30 June 2019

| Note | 2019 \$ | 2018 \$ |
|---|----------------|----------------|
| Note 23: Operating Lease Commitments | | |
| Minimum lease payments under non-cancellable operating leases: | | |
| Payments due not later than 12 months | 75,480 | 144,440 |
| Payments due between 12 months and 5 years | 48,837 | 73,610 |
| Minimum Operating Lease Payments | 124,317 | 218,050 |

The Agency has entered into rental lease agreements for use of premises at 53 Eighth Street, Mildura and 1/22 Victoria St, Kerang.


Mallee Family Care Inc.

Statement by Members of The Board for the Year Ended 30 June 2019

In the opinion of the Board the financial report set out on pages 27 to 50:

1. Presents a true and fair view of the financial position of Mallee Family Care Inc. as at 30 June 2019 and its performance for the year ended on that date in accordance with Australian Accounting Standards - Reduced Disclosure requirements and the requirements of Division 60 of the Australian Charities and Not-For-Profits Commission Act 2012; and
2. At the date of this statement there are reasonable grounds to believe that Mallee Family Care Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board pursuant to regulation 60-15 of the Australian Charities and Not-For-Profit Commission Regulations 2013 and is signed for and on behalf of the Board by:



John Cooke **Acting Chair**

Dated: 28 August 2019



Margaret Thomson **Board Member**

Staff

| | | | | |
|-------------------|---------------------|-------------------|---------------------|-------------------|
| Jema Aksu | Alicia Bruton | Janet Dale | April Gates | Teniel Hogg |
| Raymond Alabaster | Kellie Bunney | Leesa Dalton | Machela Gazzard | Katy Hope |
| Kane Alderson | Vanessa Callipari | Suzanne Daly | Melinda George | Glen Hornsby |
| Kristen Alicastro | Ashlee Cameron | Carly Davis | Carmen Gilby | Robyn Hosking |
| Alesia Allford | Tracey Carruthers | Claudia Davy | Brody Gogler | Mitchell Hoyer |
| Jade Alvey | Marlene Carter | Cristiane Dean | Fatima Goncalves | Jasmin Hudson |
| Dorothy Amoateng | Karen Casey | Gordon Dehne | Kiri Graham | Jane Hura |
| Lauren Arthur | Natalee Catanzariti | Graeme Densmore | Kahlia Gray | Brodie Hussein |
| Allison Ballard | Helen Chaston | Jamie Dominelli | Jordyn Greenhill | Michelle Ilesley |
| Chantelle Barton | Salina Chirozva | Tess Dowdy | Julie Grimshaw | John Jackson |
| Tiarni Baskin | Shaun Clark | Lauren Droffelaar | Katherine Hadfield | Teresa Jayet |
| Penny Beavis | Shannon Clifford | Amy Duke | Greta Haig | Erin Jenkins |
| Moya Bell | Aleisha Clifford | Rhiannon Edelsten | Ofa Hakalo | Christine Jobe |
| Tori Best | Sharon Coburn | Abidia Elahi | Garry Halliday | Rachel Johnson |
| Fiona Bilucaglia | Haylee Coburn | April Elliott | Gemma Hall-Kelly | Donna Johnson |
| Christine Bishop | Alison Coe | Amanda Ferguson | Emily Hancock | Shane Johnston |
| Jennifer Blackman | Jane Collins | Ashlee Field | Evette Harker | Naomi Jory |
| Maureen Body | Allison Collyer | Aroha Fisher | Sophie Hart | Sandra Judd |
| Tiffany Bolton | Josephine Comitti | Vanna Fletcher | Rebecca Hawson | Blessing Keabilwe |
| Mark Boreham | Rennae Cope | Christine Forbes | Jacqueline Heaysman | Linda Kelleher |
| Garth Boyd | Yazmin Cox | Cyndie Fox | Colleen Heintze | Catrina Kelly |
| Michelle Brain | Emily Craig | Samia Fox | Wendy Hersey | Julie Kelly |
| Richard Broad | Terry Cronin | Lynne French | Melissa Hey | Whitney Kendrigan |
| Tania Brookes | Nerolea Crossfield | Maree Fullgrabe | Lisa Hickinbotham | Ann Killen |
| Natahlia Brown | Jennifer Cumming | Jeri Fung | Rozanne Hogan | Christine Knight |
| Cathy Bruton | Adelle Currow | Janet Gardiner | Karen Hogarth | Mary-Anne Koutlis |

CELEBRATING

40

YEARS

Staff

| | | | | |
|--------------------|---------------------|---------------------|---------------------|--------------------|
| Carolyn La | Alison Meek | Kendall Phyland | Rhonda Smith | Kylie Wagstaffe |
| Kim Lavery | Rhonda Menzies | Stacey Pinnington | Holly Smith | Sarah Watts |
| Llywela Lawn | Brea Meyer | Melissa Pitt | Grace-Ann Smith | Kim Webb |
| Chantelle Locke | Karen Middleton | Joheb Poudel | Brando Smith | Marie Whiting |
| Amanda Lowe | Ashleigh Middleton | Annette Power | Bianca Spooner | Alexandra Williams |
| Brandon Lyell | Verity Mihan | Laura Priest | Krystle Staker | Kim Williams |
| Jessica MacDonald | Emma Milne | Katrina Priest | Susanne Stanbrook | Judith Williams |
| Sally MacKay | Naomi Minett | Rachel Pumpa | Lesley Stephens | Sara Wilson |
| Sally Macri | Kylie Mitchell | Belinda Qualmann | Paula Stevens | Maree Winslade |
| Sheryl Maddren | Kathryn Mitchell | Jessie Reid | Donna Stewart | Sarah Woodberry |
| Renee Mailes | Linda Mitchell | Sharen Riley | Mary-Anne Stockwell | Nicole Woods |
| Janice Male | Bernadette Mitchell | Catherine Robbins | Carol Stokes | Michelle Zmarzly |
| Lauren Maloney | Natalie Morgan | Donna Robertson | Amal Stone | |
| Hazel Mangano | George Mudford | Kate Robertson | Donna Strong | |
| Anita Manuel | Maralea Nau | Elisa Robinson | Annalei Sullivan | |
| Vicki Marshall | Louise Nicholas | Briana Roden | Kerry Sutton | |
| Gabriella Martinez | Breanna Noble | Claire Rorke | Mary Symes | |
| Danielle Mazza | Peta-Lyn Nosatti | Maurice Rowles | Courtney Tepper | |
| Patrice McCarthy | Margaret Nugent | Mary Ruane-StClair | Jancy Thomas | |
| Benjamin McCoy | Anadil Nusrat | Jeraldine Rule | Nicole Thomas | |
| Paul McCullagh | Cath O'Connor | William Ryan | Rebecca Thompson | |
| Annye McCullagh | Lisa O'Neill | Kady Schottler | Kerry Thompson | |
| Angela McGown | Arran O'Rielly | Caroline Scott | Tenille Thornton | |
| Kim McGrath | Georgia Orwell | Stacy Selleck | Kayla Thornton | |
| Adam McGregor | Natalie O'Shannassy | Emily Seymour | Suzette Toepfer | |
| Fabienne McIntosh | Peta Oxley | Josephine Sheldrick | Tafeuni Tuitupou | |
| Allison McLeod | Georgie Parsons | Breanna Simmons | Trudy Tyson | |
| Claudia McLeod | Tracy Paull | Victoria Simpson | Makaylla Uebergang | |
| Alisha McVeigh | Deonie Pay | Chloe Sloan | Irene Vehekite | |

Years of Service

20 Years

Hazel Mangano

15 Years

Rozanne Hogan

10 Years

Jane Collins

Sharon Coburn

Chris Forbes

Maree Fullgrabe

Rachel Johnson

Christine Knight

Verity Mihan

Supporters

Mallee Family Care Donors

Advance Sea Lake Inc

Judith Antoliff

Bunnings Mildura

Central Mallee Co-operative Parish
D.J & R.E Christian

Cowangie Branch C.W.A

Findex Community Fund

Jack Brockhoff Foundation

Manangatang P-12

Frank McCormick

Mid-Murray Chiropractic

Norma Minney

Pethard Tarax Charitable Trust

Joyce Phyland

Rapid Relief Team

Refresh Women's Conference
- Pastor Naomi Thorne

Swan Hill Ulysses
Motorcycle Branch

Speed Field Days Committee

John W Taylor

The Flora & Frank Leith
Charitable Trust

The Lions Club of Irymple Inc

The Pierce Armstrong Trust

The Readings Foundation

Underbool Ladies Guild

Val Robinson's Quilting Group

Kelsey Williams

Northern Mallee Foster Carers

Tamara Boseley

Paul Boseley

Kaye Brewer

Rachel Broad

Andrew Broad

Karen Brook

Tayla Brook

Barbara Clifford

Maree Darby

Gary Darby

Maureen Davies

Charles Davies

Julie Frost

Louise Greenwood

Mark Greenwood

Alanna Hill

Sandi Hunter

Trudy Jowett

Melanie Leeder

Matt Leeder

Danielle Mazza

Kerry Morrison

Shane Morrison

Ann Muller

Jeff Muller

Lee-Anne Neri

Timothy Page

Kathrine Pickering

James Pickering

Raschelle Piez

Jason Piez

Vicki Riordan

Simata Saafi

Leaka Saafi

Lynise Sherlock

Veryann-Jane Roger Smyth

Allan Smyth

Julie Stephens

Scott Stephens

Jana Tyza

Ann Van Dijk

Chris Van Dijk

Leah Venville

Steve Venville

Alexandra Williams

Steven Williams

Heather Young

Southern Mallee Foster Carers

Travise Andrews

Kylie Andrews

Rhonda Brown

Donna Davey

Emma Grigg

Andrew Howe

Tania Howe

John Mangano

Hazel Mangano

Steve Murphy

Lindy Murphy

Peter Nolen

Jenny Nolen

Craig Pumpa

Rachel Pumpa

Barbara Sichounidis

Athena Sichounidis

Vaughan Stockwell

Mary-Anne Stockwell

Adrian Uebergang

Irene Uebergang

Cathy Young

New South Wales Foster Carers

Aaron Berriman

William Blaney

Melissa Burns

Phillip Connell

Jennifer Connell

Patricia Dannatt

Dianne Davidson

Delson Davidson

Emma Duncan

Mathew Duncan

Supporters

New South Wales Foster Carers continued

Bruce Harvey
Julie Harvey
Brendan Hearne
Maryann Hearne
Rachel Hughes
Geoffrey Hunt
Leah Hunt
Chris Jones
Danni-Sue Jones
Max Jones
Patricia Jones
Desmond Lanigan
Diane Lanigan
Terri McArdle
Tania McDonnell
Heather Miller
Marion Munro
Jeffrey O'Neil
Deborah Paull
Melissa Powell
Cheryl Robertson
Dale Robertson
Greg (Rocky) Sloan
Lisa Sloan
Chloe Sloan
Lois Taylor

Assessment & Placement Panel

Gina Faraci
Sharon Flemming
Kristy Gordon
Leanne Greenaway
Chris Harvey
William Johnson
Natalie Mensforth
Ann Muller
Helena Moore
Sue Lacey
Alex Newbury
Peter Nolen
Jenny Nolen
Deborah Paull
Brendan Sheahan
Greg (Rocky) Sloan
Kathryn Thompson
Andrew Webster

Chances for Children Sustaining Supporters

Boundary Bend Olives
Cash Tyre Service Tyrepower
Ross & Margaret Cleeland
Ian & Chris Cook
Terry Cook
Cookes Pools and Spas

Costa Group
Country Hearing Care
Allan & Joan Coveney
Erika Cross
Sam & Diana Cross
Danenberg Dental Surgery
David Carson Electronics
Davies Watson Lawyers
Peter & Fiona Devilee
EB Mawson & Sons
Eyecare Sunraysia
Kathy Gadsden
Gallasch & Associates
Glory Box Furniture
Vriender Grover
Riza Gultekin
Greg & Bev Hutchison
Joe & Frances Lazzara
Lions Club Nyah District Inc
Mildura Truck Centre
Mike & Tracey Mooney
Alan Naylor
Rosemary Norton
Peter O'Donnell
Qualia Wine Services
Keith OAM & Jan Richards
Judith Robbins
Stewart Trust
Bob Sullivan

TASCO Petroleum
The Gourmet Chef
Lloyd & Kate Thomson
Totally Workwear Mildura
Jeremy & Jessica White
C. Wills
Wood & Co Real Estate

Chances for Children Workplace Givers

Latoya Amosa
Lauren Arthur
Allison Ballard
Christine Bishop
Jenny Blackman
Maureen Body
Tiffany Bolton
Alicia Bruton
Karen Casey
Natalee Catanzariti
Jane Collins
Allison Collyer
Rosemary Connell
Yazmin Cox
Claudia Davy
Cristiane Dean
Christine Forbes
Sherrin Ford
Lauren Gearman
Brody Gogler

Daniel Greenwood
Katherine Hadfield
Gemma Hall-Kelly
Jackie Heaysman
Karen Hogarth
Teresa Jayet
Blessing Keabilwe
Gayle Kennedy
Kim Lavery
Amanda Lowe
Michael Morey
Natalie Morgan
Catherine O'Connor
Katrina Priest
Donna Robertson
William Ryan
Stacy Selleck
Josie Sheldrick
Chloe Sloan
Brando Smith
Rhonda Smith
Bianca Spooner
Lesley Stephens
Courtney Tepper
Sione Taufua
Epho Tuifua
Fineasi Tuifua
Gerard Jose
Andrew Lucchesi

Tim Rodger
Richard Sexton
Sharon Sturre
Lower Murray Water

Chances for Children Donors

ANZ Mildura Branch
ANZ Swan Hill Branch
Barham High School
Centenary Grant
CommBank Foundation
Chislett Farms
Findex Community Fund
Lord Mayors Charitable Foundation
Matana Foundation
Mildura Senior College
Nigel & Sue Pavis
North West Victorian Motorcycle Club Inc.
Norman Anderson Yeast Foundation
Rotary Club of Swan Hill
Samantha Hilliard
St Mary MacKillop College Swan Hill
Swan Hill Chapter Order of the Eastern Star
Swan Hill Sunrise Rotary Club
Equity Trust - The Raymond & Kathi Adams Gift

The Woomelang Flower Show Committee
Tyrrell College Swan Hill
Wentworth & District Community Bank Branch

Chances for Children Volunteers

Jason Bell
Tyler Beruldsen
Emma Clarke
Sean Collins
Jenny De Boo
Cristiane Dean
Paul Dillon
Racheal Fyfe
Kelly Gundogar
Rebecca Hawson
Jackie Heaysman
Peter Heaysman
Louise Hodgetts
Lindsay Rose
Jason Kane
Margaret Lauder
Kim Lavery
Greg Leslie
William Marriott
Kim McGrath
Hannah Mills
Ruta Minde
Mike Mooney

George Mudford
Deonie Pay
Rod Pearce
Chris Pollard
Kyla Pollard
Marie Schlemme
Bianca Spooner
Lesley Stephens
Samantha Stitt
Paul Takacs
Courtney Tepper
Kerry Thompson
Kelly Vale
Margaret Wilson
Jenna Yetman

Chances for Children Corporate Partners

La Trobe University Mildura
Mildura Fruit Company
Nangiloc Colignan Farms
Sunraysia Institute of TAFE
Wakefield Transport/
Iron Horse Intermodal
Wentworth & District Community Bank Branch

Chances for Children Community Partners

Uteznvanz Inc
Central Mallee Osteopath
Swan Hill Tri Committee
Sunraysia Farmers Market

Supporters

Christmas Toy Appeal

Ray Alabaster
Alcheringa Toys (Pat Davis)
Bank of Melbourne
Bendigo Bank
Collie and Tierney
Crowies Paints
Carly Davis
Amy Duke
Mandy Ferguson
Findex Community Fund
Maree Fullgrabe
Kiri Graham
Kahlia Gray
Glen Hornsby
Jane Hura
Sandy Judd
Lower Murray Water
MADEC
Jan Male

Lauren Maloney
Ali McMeekin
Naomi Minett
Monash University
Natalie Morgan
Outback Kids
Melissa Pitt
Kate Robertson
Anna Sullivan
Sunraysia Institute of TAFE
Sunraysia Community Health Services
Ulysses Club - Swan Hill
Uniting Church - Lake Boga
Uniting Church - Manangatang
Uniting Church - Nyah West
Uniting Church - Swan Hill

Mallee Family Care acknowledges and is very appreciative of support made available by all donors who wish to remain anonymous.



www.malleefamilycare.com.au



CELEBRATING
40
YEARS

Mildura

122 Ninth Street
Mildura VIC 3500
T: 03 5023 5966

53 Eighth Street
Mildura VIC 3500
T: 03 5021 2885

105-109 Lemon Avenue
Mildura VIC 3500
T: 1300 667 382

Dareton

3 Devenport Street
Dareton NSW 2717
T: 03 5027 7600

Wentworth

59 Darling Street
Wentworth NSW 2648
T: 03 5027 3578

Robinvale

33 Herbert Street
Robinvale VIC 3549
T: 03 5026 1401

Balranald

95 Court Street
Balranald NSW 2715
T: 03 5020 2700

Swan Hill

229 Beveridge Street
Swan Hill VIC 3585
T: 03 5032 4479

McCrae Street
Swan Hill VIC 3585
T: 03 5032 4145

Kerang

22 Victoria Street
Kerang VIC 3579
T: 03 5452 2863